## **System Initialization**

## **System Initialization**

If for any reason, you lose power to the navigation system (like the battery was disconnected), the navigation system will require initialization. Once completed, your system will be ready to use.

This initialization requires the following:

- Entry of the 4-digit anti-theft security code to "unlock" the navigation system.
- GPS initialization (may not be needed depending on the length of time the system was without power).
- Map matching to align the GPS coordinates to a place on the map (displays current street at the bottom of map).

## **Entering the Security Code**

If the battery goes dead or is disconnected for any reason, you will have to enter a security code into the navigation system before you can use it again.

When you purchased the vehicle, you should have received two cards that have the audio and navigation system's security codes and serial numbers. Keep these cards in a safe place in case you need the codes. If you lose the cards, you must obtain the security codes from your dealer.



Enter the four-digit security code, then select **Done**. If you have entered it correctly, the display changes to the Disclaimer screen. If you make a mistake, the system will display "incorrect PIN." Re-enter your 4-digit security code. You have ten chances to enter the correct code. If all ten are incorrect, turn the ignition to OFF, then back to ON (II) to have ten more chances to enter the correct code.

Follow the instructions in the vehicle owner's manual to enter the 5-digit audio code. The navigation voice will not operate if the audio code is not entered.

#### NOTE:

The anti-theft security code is unrelated to your optional Navigation system PIN (for Personal or Home Address).

#### **GPS** Initialization

Depending on the length of time the battery was disconnected, your system may require GPS initialization. If it does, the following screen appears:

#### \*\* Wait \*\*

The system is acquiring its GPS signal. This could take up to 10 minutes.

- \* Engine must be running.
- \* Vehicle must be parked outside away from buildings.
- \* Do not move the vehicle at this time.

If this procedure is not necessary the system proceeds directly to the Disclaimer screen (see page 16). During initialization, the system searches for all available GPS satellites. and obtains their orbital information. During this procedure the vehicle should be out in the open with a clear view of the sky.

If the navigation system finds the satellites properly, this box clears, and changes to the Disclaimer screen. If within ten minutes the system fails to locate a sufficient number of satellites to locate your position, the following screen appears:

Navigation system is unable to acquire a proper GPS signal.

- Move vehicle to another location.
- Turn the ignition switch off.
- Disconnect the battery for 30 minutes to clear the GPS receiver's memory.
- Reconnect the battery and follow the screen prompts.

After 30 minutes with this screen displayed, turn off the engine and restart the car. If you now see the Disclaimer screen, the GPS initialization is complete. The green GPS icon should appear in the upper left corner of the screen.

#### NOTE:

- The average acquiring time is less than 10 minutes, but it can take as long as 45 minutes.
- *If the system is still unable to acquire* a signal, follow the instructions on the screen, or contact your local dealer for assistance.

## Map Matching

This part of the initialization matches the GPS coordinates found above with a road on the map screen. To perform this part of the procedure, ensure that the navigation system is displaying a map. and drive the vehicle on a mapped road (a road shown on the map screen). Do not enter a destination at this time. When the name of the current road you are driving on appears at the bottom of the screen, the entire procedure is complete. Your system is now ready to use.

## **System Limitations**

Although your navigation system is one of the most highly sophisticated pieces of equipment you will find in a modern automobile, you may find during its use that it has certain limitations.

The system uses signals from the Global Positioning System (GPS) to aid in determining its current location. The GPS is operated by the U.S. Department of Defense. For security reasons, there are certain inaccuracies built into the GPS that the navigation system must constantly compensate for. This can cause occasional positioning errors of up to several hundred feet.

For example, in urban areas where streets are close together, this could cause the system to show that you are traveling on a street that parallels the street you are actually on. The system will, under most circumstances, correct itself while you drive.

Also, depending on your current view of the sky and the position of the satellites, the elevation may be shown incorrectly. You may also notice some delay of the vehicle position icon at intersections; this is normal.

#### **GPS Reception Issues**

The signals received from the GPS satellites are extremely weak (less than a millionth of the strength of a local FM station), and require an unobstructed view of sky. The signal can easily be interrupted or interfered with by the following:

- After-market metallic window tint above or to the sides of the GPS antenna (located under the center of the rear shelf)
- Cell phones, PDAs, or other electronic devices docked in a cradle or laying loose on the rear shelf
- Radar detectors mounted on the rear shelf
- Remote starters, or "hidden" vehicle location systems mounted near the navigation unit

- Other after-market audio electronic devices mounted near the navigation unit
- Trees, tall buildings, freeway overpasses, tunnels or overhead electrical power wires

Although the system will direct you to your desired destination, it may not always generate what you consider to be the most direct route. Try changing the method of routing (see *Changing the Routing Method* on page 45). You may also have Unverified Area Routing set to "OFF" (see *Unverified Area Routing* on page 82).

Additionally, the mapping database contains verified and unverified maps. See *Map Overview* on page 6. A disclaimer screen will warn you if your route includes unverified streets. Unverified streets may be missing from the map, in the wrong location, or have an incorrect name or address range. Exercise additional caution when driving in these unverified areas.

The destination icon shows the approximate location of the destination. This happens because a city block can have as many as 100 possible addresses (for example, the 1400 block is followed by the 1500 block.) Since most cities use only a portion of the 100 possible addresses (for example, in the 1400 block, the addresses may only go up to 1425 before the 1500 block starts), an address of 1425 will be shown a quarter of the way down the block by the system instead of at the end of the block where the destination actually is.

You may find that the system occasionally "reboots." This is indicated by the display returning to the globe screen. A reboot can be caused by a number of things, such as extreme temperatures or shock from bumpy roads. It does not necessarily indicate a problem that requires service. If this happens frequently, please see your dealer.

#### **Database Limitations**

You will find that some points of interest (POI) may be missing when you search the database. This can be caused if at the time the database was gathered, the name was misspelled, the place was improperly categorized, or the POI change is not yet in the database. This means you may not find places listed that you know exist. This is also true for police agencies and hospitals. In outlying areas, facilities listed may not be the closest. Always check with local information sources if you need law enforcement or hospital services.

Every effort has been made to verify that the system's database was accurate at the time it was created. However, businesses do fail or move to new locations, and new businesses start in the old locations. For this reason, you may occasionally find "inaccurate" information when you select and drive to a point of interest (for example, a restaurant is now a jewelry store). The number of these inaccuracies increases the longer you go without an update.

The digitized map database reflects conditions as they existed at various points in time before production. Accordingly, your DVD may contain inaccurate or incomplete data or information due to the passage of time, road construction, changing conditions, or other causes.

In addition, this database does not include, analyze, process, consider, or reflect any of the following categories of information:

- · Neighborhood quality or safety
- Population density
- Availability or proximity of law enforcement
- Emergency, rescue, medical, or other assistance
- · Construction work, zones, or hazards
- · Road and lane closures
- Legal restrictions (such as vehicular type, weight, load, height, and speed restrictions)
- Road slope or grade

- Bridge height, width, weight, or other limits
- Road, traffic or traffic facilities safety, or conditions
- · Weather conditions
- Special events
- Pavement characteristics or conditions
- Traffic congestion
- · Travel time

We assume no liability for any incident that may result from an error in the program, or from changed conditions not noted above.

### Copyrights

- infoUSA-Data: Certain business data provided by infoUSA, Inc., Omaha, Nebraska, Copyright © 2003, All Rights Reserved.
- EXIT-Data: © ZENRIN CO., LTD. 2003. All Rights Reserved.
- ZAGAT SURVEY: Copyright ©
  [2003] Zagat Survey, LLC. All rights
  reserved.

## **Reporting Errors**

Occasionally, you may encounter database errors.

- If the error pertains to freeways and main "verified" roads shown in black on the map, then report it either online at http://update.navteq.com/, or to Honda Customer Services.
- If the error involves a light brown "unverified" road, then do not report it. These areas have not been verified, and are provided for reference only (see *Map Overview* on page 6).
- For errors in points of interest (POI), like a business that has changed their name, do not report them. Keep in mind that depending on when the data was collected, and when your DVD was purchased, the database can be out of date. The business may have not reported the change(s), or not be in the database at all. Update Navigation DVDs are available for purchase, usually in the fall of each year.

• If the error does not involve the database, such as if the vehicle position icon does not follow the road, screen error messages, or other GPS related errors, see *Frequently Asked Questions* on page 111, *System Limitations* on page 96, or *Troubleshooting* on page 118.

## Honda Automobile Customer Service

Telephone: (800) 999-1009 Fax: (310) 783-3237

Mail: Honda Navi America Honda Motor Co., Inc. Honda Customer Service MS 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you desire more detailed information on detailed map coverage, contact any Honda dealer. You may also contact Honda Customer Services. Map coverage information is at the Navigation DVD order link, "ordering a Navigation DVD" at: www.honda.com

#### **Customer Assistance**

## **Visiting Your Dealer**

We strive to make this manual as complete as possible and to answer all questions regarding operation of the system. Occasionally you may run into a specific issue that you cannot find in the book. You may save yourself a trip to the dealer by first consulting the following resources:

- The Troubleshooting section (see page 118)
- The Frequently Asked Questions (FAQs) section (see page 111)
- The navi FAQs found on the on-line DVD order site (see "Obtaining a DVD")
- For detailed questions regarding audio or other systems that interact with the navigation system, see the main vehicle Owner's manual, or the Quick Start Guide

- Call Honda Customer Relations (see "Honda Automobile Customer Service")
- For database or POI issues, follow the guidelines in the "Reporting Errors" section (see page 99)

If your question is still unanswered and you wish to visit the dealer, please be prepared to demonstrate the issue to the service writer. That way, the writer can document the issue for the factory to allow more efficient troubleshooting. Some issues may at first seem random, but you may notice a pattern, like it only occurs when you enter some specific address, or when driving on a certain road, or just when it's cold. This information is very useful to the service writer. Be patient, the tech may be unfamiliar with your specific issue.

# Obtaining a Navigation Update DVD

Honda is continually expanding the scope of the navigation system. Upgraded software may be made available to navigation system owners periodically, usually in the fall of each year.

To purchase an updated DVD or a replacement DVD, call (888) 291-4675. You can also order on-line at the Navigation DVD order link, "ordering a Navigation DVD" at: www.honda.com

#### NOTE:

- DVDs are not available at your dealer. However, the dealer may order a DVD for you as a courtesy. There is no program for free DVD updates.
- The DVD order line staff cannot answer technical questions regarding navigation operation, coverage, or POIs.