

Customer Relations Information

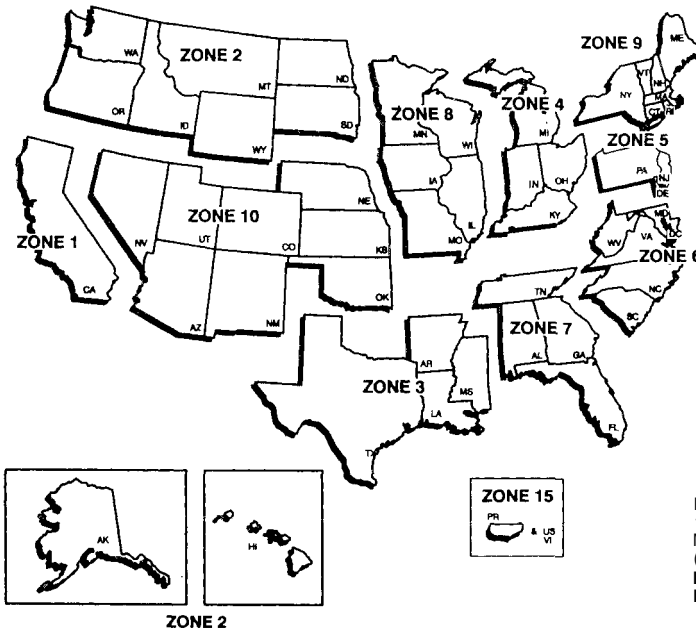
Honda dealership personnel are trained professionals. They should be able to answer all your questions. If you encounter a problem that your dealership does not solve to your satisfaction, please discuss it with the dealership's management. The Service Manager or General Manager can help. Almost all problems are solved in this way.

If you are dissatisfied with the decision made by the dealership's management, contact your Honda Customer Relations Zone Office. Refer to the U.S. and Canadian Zone Office maps on the following pages.

When you call or write, please give us this information: .

- Vehicle Identification Number (see page 214)
- Name and address of the dealer who services your car
- Date of purchase
- Mileage on your car
- Your name, address, and telephone number
- A detailed description of the problem
- Name of the dealer who sold the car to you

U.S. Zone Office Map



1 Western Zone
 P.O. Box 2260
 700 Van Ness Avenue
 Torrance, California
 90509-2260
 (310) 781-4565

2 Northwestern Zone
 P.O. Box 20186
 12439 N.E. Airport Way
 Portland, Oregon 97230
 (503) 256-0943
 (also includes
 Alaska and Hawaii)

3 South Central Zone
 4529 Royal Lane
 Irving, Texas 75063
 (972) 929-5481

4 Central Zone
 101 South Stanfield Road
 Troy, Ohio 45373
 (937) 332-6250

5 Northeastern Zone
 P.O. Box 337
 Eastgate Industrial Park
 115 Gaither Drive
 Mt. Laurel, New Jersey 08054
 (609) 235-5533
**Includes: NYC Metro area and
 Fairfield County, CT area**

6 Mid-Atlantic Zone
 902 Wind River Ln., Suite 200
 Gaithersburg, Maryland 20878
 (301) 990-2020

7 Southeastern Zone
 1500 Morrison Parkway
 Alpharetta, Georgia 30004
 (770) 442-2045

8 North Central Zone
 601 Campus Drive, Suite A-9
 Arlington Heights, Illinois 60004
 (847) 870-5600

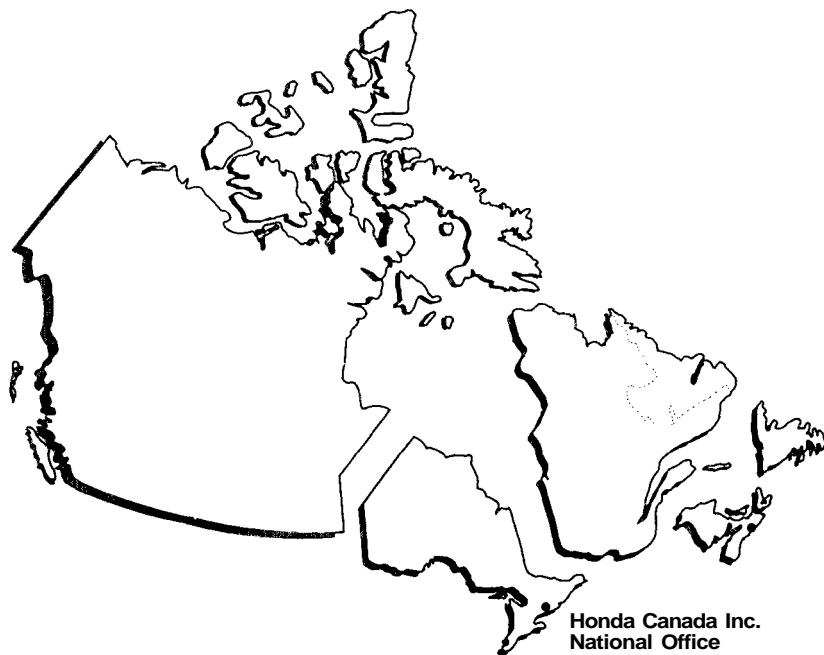
9 New England Zone
 555 Old County Road
 Windsor Locks, Connecticut 06096
 (860) 623-3310
**See Zone 5 for: NYC Metro area
 and Fairfield County, CT area**

10 West Central Zone
 1600 South Abilene Street, Suite D
 Aurora, Colorado 80012
 (303) 696-3935

15 Puerto Rico and U.S. V.I.
 Bella International
 P.O. Box 190816
 San Juan, PR 00919-0816
 (787) 250-4318

The above addresses and telephone numbers are subject to change. If you cannot reach your Zone office, ask your Honda dealer for the current information.

Canada Zone Office Map



Honda Canada Inc.
National Office

CUSTOMER RELATIONS RELATIONS AVEC LA CLIENT

Honda Canada Inc.
715 Milner Avenue
Toronto, ON
M1B 2KB

Tel: 1-888-9-HONDA-9

Fax Toll-free 1-877-939-0909
Toronto (416) 299-3400

U.S. Owners

Your new Honda is covered by these warranties:

New Car Limited Warranty — covers your new car, except for the battery, emissions control systems and accessories, against defects in materials and workmanship.

Emissions Control Systems Defects Warranty and Emissions Performance Warranty — these two warranties cover your car's emissions control systems. Time, mileage, and coverage are conditional. Please read the warranty manual for exact information.

Original Equipment Battery Limited Warranty — this warranty gives up to 100 percent credit toward a replacement battery.

Seat Belt Limited Warranty — a seat belt that fails to function properly is covered for the useful life of the car.

Rust Perforation Limited Warranty — all exterior body panels are covered for rust-through from the inside for the specified time period with no mileage limit.

Accessory Limited Warranty — Genuine Honda Accessories are covered under this warranty. Time and mileage limits depend on the type of accessory and other factors. Please read your warranty manual for details.

Replacement Parts Limited Warranty — covers all Genuine Honda replacement parts against defects in materials and workmanship.

Replacement Battery Limited Warranty - provides prorated coverage for a replacement battery purchased from a Honda dealer.

Replacement Muffler Lifetime Limited Warranty — provides coverage for as long as the purchaser of the muffler owns the car.

Restrictions and exclusions apply to all these warranties. Please read the 1997 Honda Warranties booklet that came with your car for precise information on warranty coverages. Your Honda's original tires are covered by their manufacturer. Tire warranty information is in a separate booklet.

Canadian Owners

Please refer to the 1997 Warranty Manual that came with your car.

Reporting Safety Defects (U.S. Cars)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying American Honda Motor Co., Inc.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or American Honda Motor Co., Inc.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-800-424-9393 (or 366-0123 in Washington D.C. area) or write to: NHTSA, U.S. Department of Transportation, Washington, D.C. 20590. You can also obtain other information about motor vehicle safety from the Hotline.