


Voice Activated Key Pad — This feature allows you to access most voicemail systems and respond to number requests from computer systems, such as “Press 1 for sales; press 2 for service.” To use the voice activated keypad during a call, do this:

- While in a personal call, press the Voice Activated Key Pad () button.
- OnStar will respond with “First digit to send please.”
- Say the first digit of the number you want to send.
- OnStar will repeat that digit. Always wait for OnStar to confirm the digit before going to the next digit.
- OnStar will repeat that digit.
- Say the second digit of the number.
- Continue this until you have given OnStar the complete number. Then say “Send.” OnStar will send the number by dial tones.

Incoming Telephone Calls — When someone places a telephone call to you, the audio system will mute and you will hear the ring. Press the white phone button to answer the call. When you have completed the call, press the white phone button again to hang up.

Using Name Tags

The OnStar system can store up to twenty 32-digit telephone numbers in its memory. When you store these numbers in its memory, you give each one a name tag. When you want to place a telephone call, you can recall the number by giving the system the name tag.

Storing a Name Tag — To store a telephone number and its name tag in the system, do this:

- Press the white phone button.
- OnStar will respond with “OnStar ready.”
- Say “Store.”
- OnStar will respond with “Phone number to store, please.”
- Say the entire number.
- OnStar will repeat the number, and then say “Yes or No.”
- Say “Yes,” or say “No” to try again.
- OnStar will respond with “Name tag, please.”
- Say the name that you want assigned to that telephone number.

You can also store a telephone number and its name tag one digit at a time. To store them in the system:

- Press the white phone button.
- OnStar will respond with “ready.”
- Say “Digit store.”
- OnStar will respond with “First digit to store, please.”
- Say the first digit of the number.
- OnStar will repeat that digit.
- Say the second digit of the number.
- OnStar will repeat that digit.
- Continue this until you have given OnStar the complete telephone number. Then say “Store.”
- OnStar will respond with “Name tag, please.”
- Say the name that you want assigned to that telephone number.

Placing a Telephone Call — To place a telephone call using a name tag, do this:

- Press the white phone button.
- OnStar will respond with “OnStar ready.”
- Say “Call.”
- OnStar will respond with “Name tag, please.”
- Say the name tag for the number you want to call.
- OnStar will respond with “Calling < name tag >,” then place the telephone call.

If you have forgotten what name tags you have stored, the system will read them to you. Press the white phone button. When the system responds with “OnStar ready,” say “Directory.” The system will then repeat all stored name tags.

Deleting a Name Tag — To delete a name tag and telephone number from memory, do this:

- Press the Call Answer or Call End button.
- OnStar will respond with “OnStar ready.”
- Say “Delete.”
- OnStar will respond with “Name tag, please.”
- Say the name tag for the number you want to delete.
- OnStar will respond with “Delete < name tag >, yes or no.”
- Say “Yes.”
- OnStar will respond with “Deleting < name tag >.”

Redialing a Number — To redial the last telephone number you called:

- Press the Call Answer or Call End button.
- OnStar will respond with “OnStar ready.”

- Say “Redial.”
- OnStar will respond with “Redialing,” then place the telephone call.

Security Code

By giving the system a security code that you make up, you can lock out the personal calling and virtual advisor capabilities of the system so unauthorized people cannot make telephone calls. To turn security on or off, do this:

- Press the white phone button.
- OnStar will respond with “OnStar ready.”
- Say “Security.”
- OnStar will respond with “First digit of security code, please.” Say the first digit of the code.

- OnStar will repeat that digit.
- Say the second digit of the code.
- OnStar will repeat that digit.
- Say the third digit of the code.
- OnStar will repeat that digit.
- Say the fourth digit of the code.
- OnStar will respond with “Security is ON/OFF.”

If you forget the security code entered, or someone else enters a security code unknown to you, you must contact an OnStar advisor to reset the code. Press the OnStar button, or call (888) 4-ONSTAR.

Keeping Track of Units

You must prepurchase units (minutes) of cellular air time. The OnStar system tracks how many units you have remaining.

To find out how many units you have remaining, do this:

- Press the white phone button.
- OnStar will respond with “OnStar ready.”
- Say “Units.”
- OnStar will respond with “Verify or add.”
- Say “Verify.”
- OnStar will respond with “You have < number > units remaining.”

Adding Units — To purchase more units of cellular air time, do this:

- Press the white phone button.
- OnStar will respond with “OnStar ready.”
- Say “Units.”
- OnStar will respond with “Verify or add.”
- Say “Add.”
- OnStar will connect you to an automated system to handle your purchase.
- It is also possible to press the Onstar button and talk to an advisor to purchase more air time.

You can also call OnStar at (888) 4-ONSTAR, or get information about your account at the OnStar web site, www.onstar.com.

OnStar Virtual Advisor

When you subscribe to personal calling, you can also enjoy the benefits of virtual advisor. This feature lets you hear information in your vehicle about weather, sports, news, and stocks. It is even possible to have your e-mail read to you.

Although Virtual Advisor can provide information on many subjects, you can set up a customized profile with OnStar that makes it easier to get information about areas that are of specific interest to you. To do this, you must go to the OnStar web site, www.onstar.com. This is a secure site; you will need your account number and PIN to access your account information and to design your customized profile.

If you do not have Internet access, a default profile can be set up for you.

To use the virtual advisor from your vehicle, do this:

- Press the white phone button.
- OnStar will respond with “OnStar ready.”
- Say “Virtual Advisor.”

The system will connect you to the Virtual Advisor. The Virtual Advisor will prompt you for the information you desire.

If you would like to hear a list of voice commands that are available, say “What are my choices.” OnStar is continually upgrading the system, so new commands become available.

Personal Identification Number

You make up and provide your Personal Identification Number (PIN) when you establish your account with OnStar. You should write down your PIN, and keep it with you at all times.

You can change your PIN at any time. Contact the OnStar advisor by pressing the OnStar button, or by calling (888) 4-ONSTAR.

If you forget your PIN, contact the OnStar advisor. For security reasons, your PIN will be mailed to you.

System Limitations

OnStar uses the global positioning system (GPS) to locate your vehicle for functions such as route guidance and roadside assistance. GPS is affected by structures that can obstruct the signal, such as tunnels, parking structures, and tall buildings. It may not be possible for OnStar to pinpoint your location if you are in or near such structures.

OnStar uses cellular technology to communicate with your vehicle. Cellular coverage varies by location, which may affect the ability to establish a connection, or the quality of the connection.

Onstar has antennas in the rear window (on each side of the high-mount brake light) and on the roof near the high-mount brake light. To avoid reception problems, do not cover the window antennas with metal stickers, and do not cover the

roof antenna with cargo or bicycles on a roof rack.

When you turn off your vehicle's ignition, OnStar goes into low-power mode. After 48 hours, it switches to sleep mode to conserve your vehicle's battery power. Features such as remote door unlocking and misplaced vehicle assistance will not work after your vehicle has been parked for more than 48 hours.

OnStar® is a registered trademark of the OnStar Corporation.

As required by the FCC: This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Industry Canada Standard RSS-210. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference that may cause undesired operation of the device.