

Reporting Errors

Occasionally, you may encounter database errors.

- If the error pertains to freeways and main “verified” roads shown in black on the map, then report it either online at

<http://update.navteq.com/>, or to Honda Customer Services.

- If the error involves a light brown “unverified” road, then do not report it. These areas have not been verified, and are provided for reference only (see *Map Overview* on page 6).
- For errors in points of interest (POI), like a business that has changed their name, do not report them. Keep in mind that depending on when the data was collected, and when your DVD was purchased, the database can be out of date. The business may have not reported the change(s), or not be in the database at all. Update Navigation DVDs are available for purchase, usually in the fall of each year.

- If the error does not involve the database, such as if the vehicle position icon does not follow the road, screen error messages, or other GPS related errors, see *Frequently Asked Questions* on page 106, *System Limitations* on page 93, or *Troubleshooting* on page 109.

Honda Automobile Customer Service

Telephone: (800) 999-1009
Fax: (310) 783-3237

Mail:
Honda Navi
America Honda Motor Co., Inc.
Honda Customer Service
MS 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you desire more detailed information on detailed map coverage, contact any Honda dealer. You may also contact Honda Customer Services. Map coverage information is at the Navigation DVD order link, “ordering a Navigation DVD” at: www.honda.com

Obtaining a Navigation Update DVD

Honda is continually expanding the scope of the navigation system. Upgraded software may be made available to navigation system owners periodically, usually in the fall of each year.

To purchase an updated DVD or a replacement DVD, call (888) 291- 4675. You can also order on-line at the Navigation DVD order link, “ordering a Navigation DVD” at: www.honda.com

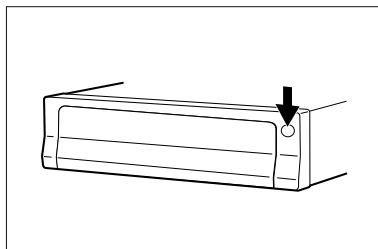
***NOTE:** DVDs are not available at your dealer. However, the dealer may order a DVD for you as a courtesy. There is no program for free DVD updates.*

Customer Assistance

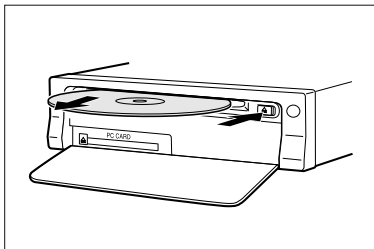
Changing the DVD

NOTE: The system's database is stored on a removable DVD. The system will not work without the DVD. Ensure the door remains closed at all times.

1. Remove the DVD while the ignition switch is in the Accessory (I) position or in the ON (II) position.
2. Locate the control unit. It is in the trunk.
3. Push the **OPEN** button.



4. Push the Eject button. The DVD will automatically come out and an error message will display on the screen. This is normal.



5. Pull the DVD straight out. Hold the DVD by the edges. Fingerprints, scratches, or other contamination on the playing surface can make the DVD unreadable.

To install the Navigation DVD, make sure the white label is facing up. Slide the DVD into the slot. The DVD is automatically pulled into the control unit. Make sure you close the door.

NOTE: If you see the error message "Navigation unit door is open..." close the door.

PC Card

A PC card is not supplied. The PC card slot is for factory use only.

