

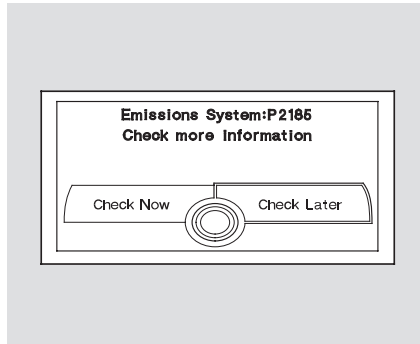
Diagnostic Info

If an instrument panel indicator stays on when it should go off, or a message appears on the multi-information display, AcuraLink can identify the problem, send the information to Acura for analysis, and then provide you with the most accurate repair information available—all before going to a dealer. This helps you handle the problem as it occurs, preventing or limiting costly repairs.

The AcuraLink system cannot determine some mechanical problems (such as squeaks or rattles) that are not triggered by the diagnostic indicator monitors.

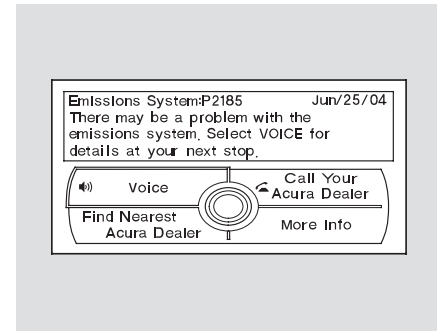
A diagnostic message is generated if any of the instrument panel indicators stay on when they should go off. For more information on the instrument panel indicators, see page

59 .



When an instrument panel indicator comes on, AcuraLink immediately notifies you with the message, “Check more information.” If you do not want the information right away, select the Check Later option. If you want the information now, select the Check Now option. (If the navigation screen is not active, you must select OK from the navigation disclaimer screen before you can check the information.)

Depending on the severity of the problem, the message will let you know if you should see your dealer immediately or if you can wait a while.



You will see information from the onboard troubleshooting database.

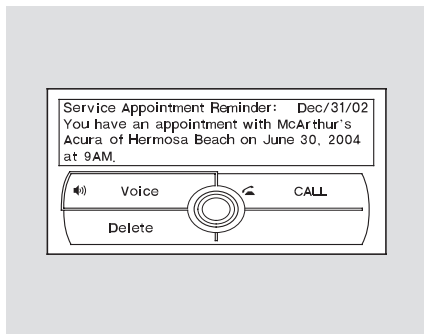
You can then use message options to call your dealer for an appointment, find the nearest dealer, or find out more information about the issue.

CONTINUED

AcuraLink

When you select the More Info option, if the HFL is connected to a cellular data service, AcuraLink gathers more information about the problem, and sends it to Acura. There, the information is analyzed and returned to the vehicle with the most accurate repair information.

Dealer Appointment Reminder



When you make an appointment through the Owner's Link Online Scheduling Service, you can be reminded about that appointment through the AcuraLink two days in advance. If you need to reschedule, you can call your dealer directly with the HFL.

The timing of your reminder is based on your reminder preference established on Owner Link.

U.S. models only

The OnStar® system in your vehicle gives you access to a wide range of services and information with the touch of a button. An OnStar advisor is available 24 hours a day, 7 days a week.

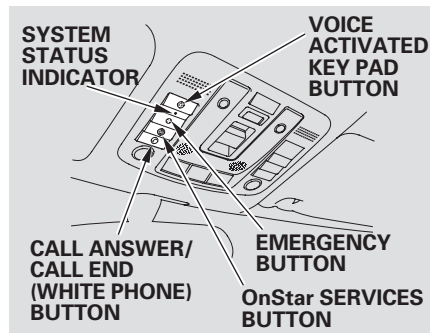
The Safe and Sound Plan provides these features:

- Roadside Assistance
- Emergency Services
- Automatic Notification of Airbag Deployment
- Accident Assistance
- Remote Door Locking/Unlocking
- Stolen Vehicle Tracking
- Mislaced Vehicle Assistance
- Online Concierge Services

The Directions and Connections Plan provides these additional features:

- Route Support
- Ride Assist
- Information and Convenience Services

OnStar Control Panel



The OnStar buttons and indicator are located on the ceiling near the front ceiling light.



OnStar Services Button

Press this button to contact an OnStar advisor. You will hear a chime, followed by the announcement, “Connecting to OnStar.” The connection should take about 15 seconds. The advisor will assist you with any of the services included in your plan.

Depending on which service you request, you may need to give your Personal Identification Number (PIN) to the advisor. Your PIN is a number you make up and provide when you establish your OnStar service.

If cellular telephone service is not available in the area you are driving in, you will hear a fast busy signal. The system will retry the connection several times before returning to the ready mode.

To cancel the retry, press the white phone button.

A microphone is located in the base of the OnStar control panel so you can speak to the advisor without taking your hands off the steering wheel or diverting your attention from the road. The OnStar advisor’s voice comes from the audio system’s speakers. Use the volume control on the audio system or on the steering wheel to adjust the volume.

Recording an Advisor or Virtual Advisor Message

You can record up to 5 minutes of information from your OnStar advisor or the virtual advisor. This is helpful for reviewing the route, hotel, or restaurant information you receive from the OnStar center.

To record a message:

- During your call to the advisor or virtual advisor, press and release the OnStar button. The system beeps to indicate that it is recording.
- When you are finished recording, press and release the OnStar button again. The system beeps and stops recording.

To hear the first playback of a message:

- Press the white phone button. The system responds with “OnStar ready.”
- Say “Advisor playback.” The recorded message is played through the audio system speakers.
- When you are finished listening, press the white phone button. The system responds with “Goodbye.”

To hear a message again:

- Press the white phone button. The system responds with “OnStar ready.”
- Say “Advisor playback.” The system responds with “Play or Resume.”
- If you say “Play,” the message plays from the beginning. If you say “Resume,” the message plays from the point you previously stopped it.

Recording a new message will delete the previous message.

Emergency Button

Press this button to contact an OnStar advisor only if you have an emergency situation. You will hear a tone, followed by the announcement, “Connecting to OnStar Emergency.” Your call is given highest priority.

The advisor will ask about the nature of the emergency, locate your vehicle, and notify the appropriate emergency service agencies.

If you press this button accidentally, do not cancel the call. Wait until the OnStar advisor answers, then explain your mistake.

Call Answer/Call End Button

Press this white phone button to end a call to the OnStar advisor. If the OnStar center calls you, press this button to answer the call.

This button is also used to initiate the Personal Calling and Virtual Advisor services, if you have subscribed.

Voice Activated Keypad Button

Press this button to send dial tones while communicating with an automated phone system during an OnStar personal call (see page [224](#)).

System Status Indicator

This indicator shows you the status of the system.

Solid Green — The system is ready for use.

Blinking Green — A call is in progress.

Solid Red — There is a problem with the system. Press the OnStar button to contact an advisor. If the call connects, the advisor will assist you with verifying the system's operation. If you are not able to contact an advisor, take your vehicle to an Acura dealer to have the system diagnosed.

Blinking Red — There is a problem with the system while a call is in progress.

Safe and Sound Plan Features

The OnStar system uses the global positioning system (GPS) to locate your vehicle whenever you place a call. This allows the advisor to quickly contact the nearest services without requiring you to provide detailed directions.

Roadside Assistance — Contact the OnStar advisor if you need assistance with a problem (flat tire, out of fuel, etc.) while traveling. The advisor will contact an appropriate agency to come and assist you.

Emergency Services — Contact an OnStar advisor if you have an emergency situation. The advisor will contact the nearest emergency services provider (ambulance, fire department, etc.) and advise them of your situation.

Automatic Notification of Airbag Deployment

— If you are ever in an accident that causes the airbags to deploy, the OnStar system automatically places a call (provided the OnStar system and your vehicle's electrical system are still intact). The advisor will attempt to speak to you to evaluate the situation, and contact the nearest emergency services provider.

Accident Assistance — The OnStar advisor can help you if you are ever in a minor accident by asking you for information about the accident. Complete, detailed information will make it easier to complete accident reports and insurance claims.

Remote Door Locking/Unlocking

— By sending a signal to your vehicle, the advisor can lock or unlock your vehicle's doors. This is helpful if you are away from your vehicle and realize you forgot to lock the doors, or if you have locked the remote or built-in key in your vehicle. To get OnStar's assistance, call (888) 4-ONSTAR (466-7827).

Stolen Vehicle Tracking — Using GPS, OnStar can locate your vehicle almost anywhere. If your vehicle is ever stolen, contact OnStar at (888) 4-ONSTAR. The advisor will put you in contact with the proper authorities, and assist them with locating your vehicle.

Misplaced Vehicle Assistance —

If you are unable to locate your vehicle in a large parking lot or parking structure, contact OnStar at (888) 4-ONSTAR. The advisor will remotely activate the exterior lights and the horn, allowing you to locate your vehicle.

Online Concierge Services —

From your computer, you can log into www.myonstar.com to make dinner reservations, purchase tickets to events, send flowers, etc.

Directions and Connections Plan Features

The Directions and Connections Plan provides these additional features:

Route Support — The OnStar advisor can give you verbal directions from your current location to a desired destination.

Ride Assist — If you need a ride (taxi, limousine service, etc.) the OnStar advisor can make the arrangements for you. Use the OnStar button, or call (888) 4-ONSTAR.

Information and Convenience Services —

The OnStar advisor can give you information on nearby hotels, restaurants, ATMs, hospitals, gas stations, and many other services in any area you are traveling. The advisor can also help you with hotel or restaurant reservations.