AcuraLink

Deleting Messages

NOTE: Diagnostic info and recall/campaign messages can only be deleted by your dealer.

To delete a single message:

- Press the INFO button to bring up the Information screen.
- Scroll to the Messages option, then select it by pressing ENTER on the interface selector.
- Use the interface knob to scroll up or down to the message title you want to delete, and select it by pressing ENTER on the interface selector.
- Scroll to Delete with the interface knob, and select it by pressing ENTER on the interface selector.

To delete all messages:

NOTE: The Delete All Messages command only works for quick tip and maintenance minder messages. Other messages must be deleted individually.

- Press the SETUP button to view the setup screen.
- Select MORE by pushing the interface selector to the right.
- Use the interface knob to scroll to the AcuraLink/Messages button, and select it by pressing ENTER on the interface selector.
- Scroll to the Delete Messages option, and select it by pressing ENTER on the interface selector.
- Scroll to the category with the messages you want to delete, and select the category by pressing ENTER on the interface selector.

Message Options

When you open a message, you can read a summary of it, and then choose one of several options. If an option is not available for a message, that button will not be highlighted.
To set your AcuraLink preferences (the types of messages you want to receive, if any), visit the Owner Link website at www.owners.acura.com, and choose what you would like to receive. If you do not have internet access, call Acura Client Services at (800) 382-2238; they can set your message preferences for you.

**Delete** — Select this button to delete the current message.

**Voice** — Select this button to hear a voice read the entire message. This gives you more information than the screen can display at one time. When you select the Voice button, it changes to a Stop Reading button. Select the button again to stop the voice.

**Call** — Select this button to call a phone number embedded in the message. When you select Call, the HandsFreeLink (HFL) dials the number for you. To make a call, your Bluetooth compatible phone must be paired to your vehicle’s HandsFreeLink (see page 257).

**Find Nearest Acura Dealer** — Select this button to find the nearest Acura dealer using the navigation system.

**Call Your Acura Dealer** — Select this button to call the Acura dealer you purchased your vehicle from. AcuraLink also directs you to this dealer so you can schedule a maintenance appointment or receive information about a message. If you visit another dealer for service two times within a 14-month period, AcuraLink will reset to call that dealer.

**Diagnostic Info** — Select this button to get more information about the current diagnostic message. To use this option, your cell phone must be linked to the HFL and have a compatible data service available. Access the Owner Link website to find out which data services are currently compatible with AcuraLink.

**Message Preferences**

To set your AcuraLink preferences (the types of messages you want to receive, if any), visit the Owner Link website at www.owners.acura.com, and choose what you would like to receive. If you do not have internet access, call Acura Client Services at (800) 382-2238; they can set your message preferences for you.
AcuraLink

AcuraLink/Message Screen

To access the following functions, press the SETUP button, push the interface dial to the right to select MORE, then rotate the interface dial to select AcuraLink/Messages.

Delete Messages — Select this button to delete all stored messages within a category, except for diagnostic info and recall campaign messages. These messages can only be deleted by a certified technician after the recall is done or the problem is corrected, or through a broadcast message from Acura.

New Message Notification — Select ON if you want to be notified of new messages (envelope icon appears on the navigation screen). Select OFF if you do not want to be notified of new messages (envelope icon does not appear on the navigation screen).

Auto Reading — Select ON to have the system automatically read each message to you. Select OFF to manually select the Voice button when you want a message read to you.

Phone-Data Connection — Select this button to begin the process required to connect to Acura. This is used to access the most recent diagnostic information when a problem occurs.

NOTE: For the Phone Data Connection button to be active, you need a Bluetooth compatible and enabled cellphone paired to the HandsFreeLink (HFL), and a compatible data service (see Pairing Your Phone on page 262).
Message Categories
There are six message categories in AcuraLink: Quick Tips, Feature Guides, Maintenance Minders, Recalls/Campaigns, Diagnostic Info, and Dealer Appointment Reminders. The system can store up to 256 messages.

Message categories can be added, revised, or deleted through broadcast messages from Acura.

Quick Tips
These messages, based on updated vehicle information and comments from other RDX owners, supplement your Owner’s Manual and Quick Start Guide. They provide you with relevant information for a safe and enjoyable ownership experience. For additional information, call Acura Client Services directly through the HFL.

Feature Guide
During the first 90 days of ownership, one of 16 different messages appears each day. These messages help you to use and understand the technological features of your vehicle.
If your vehicle is affected by a recall or other important safety information, a letter will be mailed to you about the issue and how to fix it. If you don’t get your vehicle fixed, you will also receive a reminder message through AcuraLink. You can then use the message options to call your dealer for an appointment or to find the nearest dealer.

These messages provide detailed information about the service needed for your vehicle. When a maintenance message appears on the multi-information display, a list of needed maintenance items also appears in an AcuraLink message. These messages tell you the exact maintenance needed, helping you to avoid unnecessary maintenance costs.

You can then use the message options to call your dealer for an appointment or to find the nearest dealer.
Depending on the severity of the problem, the message will let you know if you should see your dealer immediately or if you can wait a while.

Diagnostic Info

If an instrument panel indicator stays on when it should go off, or a message appears on the multi-information display, AcuraLink can identify the problem, send the information to Acura for analysis, and then provide you with the most accurate repair information available all before going to a dealer. This helps you handle the problem as it occurs, preventing or limiting costly repairs.

The AcuraLink system cannot determine some mechanical problems (such as squeaks or rattles) that are not triggered by the diagnostic indicator monitors.

A diagnostic message is generated if any of the instrument panel indicators stay on when they should go off. For more information on the instrument panel indicators, see page 63.

When an instrument panel indicator comes on, AcuraLink immediately notifies you with the message, “Check more information.” If you do not want the information right away, select the Check Later option. If you want the information now, select the Check Now option. (If the navigation screen is not active, you must select OK from the navigation disclaimer screen before you can check the information.)