

Honda Independent Repair Website User's Guide

What is ServiceExpress?

ServiceExpress is American Honda's Web-based system for delivering electronic service publications to the aftermarket. In ServiceExpress, technicians have access to the same service information available to Honda and Acura dealers: service manuals, service bulletins, newsletters, wiring diagrams, body repair manuals, accessory installation instructions, owner's manuals, and the parts catalogs in one convenient place.

Key code and immobilizer information is also available to qualified subscribers for an additional fee.

When you use ServiceExpress, you get the latest parts and service information available, and you can search across many types of publications simultaneously.

How Does It Work?

You search in ServiceExpress by selecting the Model and Year of the vehicle you are working on, then choose a subject or enter a keyword. ServiceExpress will retrieve all service information related to the subject or keyword to help you repair the vehicle.

What is SIS?

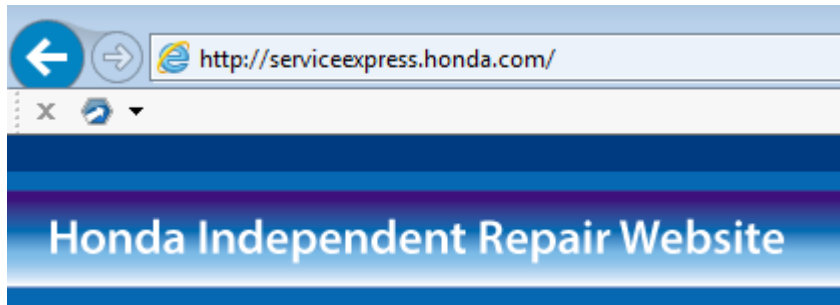
Service Information System (SIS) is American Honda's Web-based system for delivering electronic service publications to technicians. SIS provides technicians with access to the latest Repair Procedures, Service Bulletins, ServiceNews, Electrical Troubleshooting Manuals, etc.

Table of Contents

Honda Independent Repair Website User's Guide	1
What is ServiceExpress?	1
How Does It Work?	1
What is SIS?	1
How to Access ServiceExpress	2
Standard Subscription (Service & Parts Information only)	3
Security Professional Subscription (Includes Key Code Information) (USA Only)	3
HDS Standard Diagnostic Subscription (USA Models)	3
Overview of ServiceExpress Search Screens	4
.....	4
Subscription Types: USA Models and Canadian Models	5
U.S. Home Screen	6
Canada Home Screen	7
What's New Screen	8
Service Info Screen	10
How to Search by Keyword	11
How to Search by Keyword (Continued)	12
Basic Tips for Using Keywords	12
Standard Symptom Categories	12
Keywords that Work Well	12
How to Search by Subject	13

How to Access ServiceExpress

1. Open your browser, and go to the Honda Independent Repair Website by entering <http://www.ServiceExpress.Honda.com>, or <https://techinfo.honda.com>.



2. The Honda Independent Repair Website page opens. Fill in your Username and Password, and click the **LOG ON** button.
3. If you do not currently have a Username and Password, you will need to subscribe to ServiceExpress and complete the registration process.

Click here to obtain a Standard Subscription

Click here to obtain a Service Information System subscription

A screenshot of the Honda Independent Repair Website. The page has a blue header with the text "Honda Independent Repair Website" and a language selector set to "English". On the left, there is a sidebar with links for "USA RESOURCES" and "CANADA RESOURCES". The main content area is divided into three columns. The first column is for "ServiceExpress" and the second is for "Service Information System". Both columns have a "SUBSCRIBE" button. The third column is for "Security Professionals" and also has a "SUBSCRIBE" button. There is a "Log On" button in the top left. A "Attention!" banner on the right side of the page mentions "Important Safety Information for Your Customers" and "Do you have any Honda or Acura vehicles in your repair shop?". At the bottom, there are logos for Honda and Acura with their respective recall websites and phone numbers.

Content	ServiceExpress	Service Information System
Repair Information	✓	✓
Owners Manuals	✓	✓
Accessory Information	✓	✓
Parts Catalog	✓	✓
Search Capabilities		
Subject Search	✓	✓
Keyword Search	✓	✓
Info Type Search	✗	✓
Combination Search (can include combination of Keyword and/or Subject and/or Info Type)	✗	✓
Optional System and Component Search	✗	✓
I-HDS Diagnostic Tool Integration*		
Auto DTC Search	✗	✓
I-Troubleshooting (Guided Diagnostics)	✗	✓
Technical Training		
Access to training modules within the Honda Service Course Catalog	✗	✓
Diagnostic Tools		

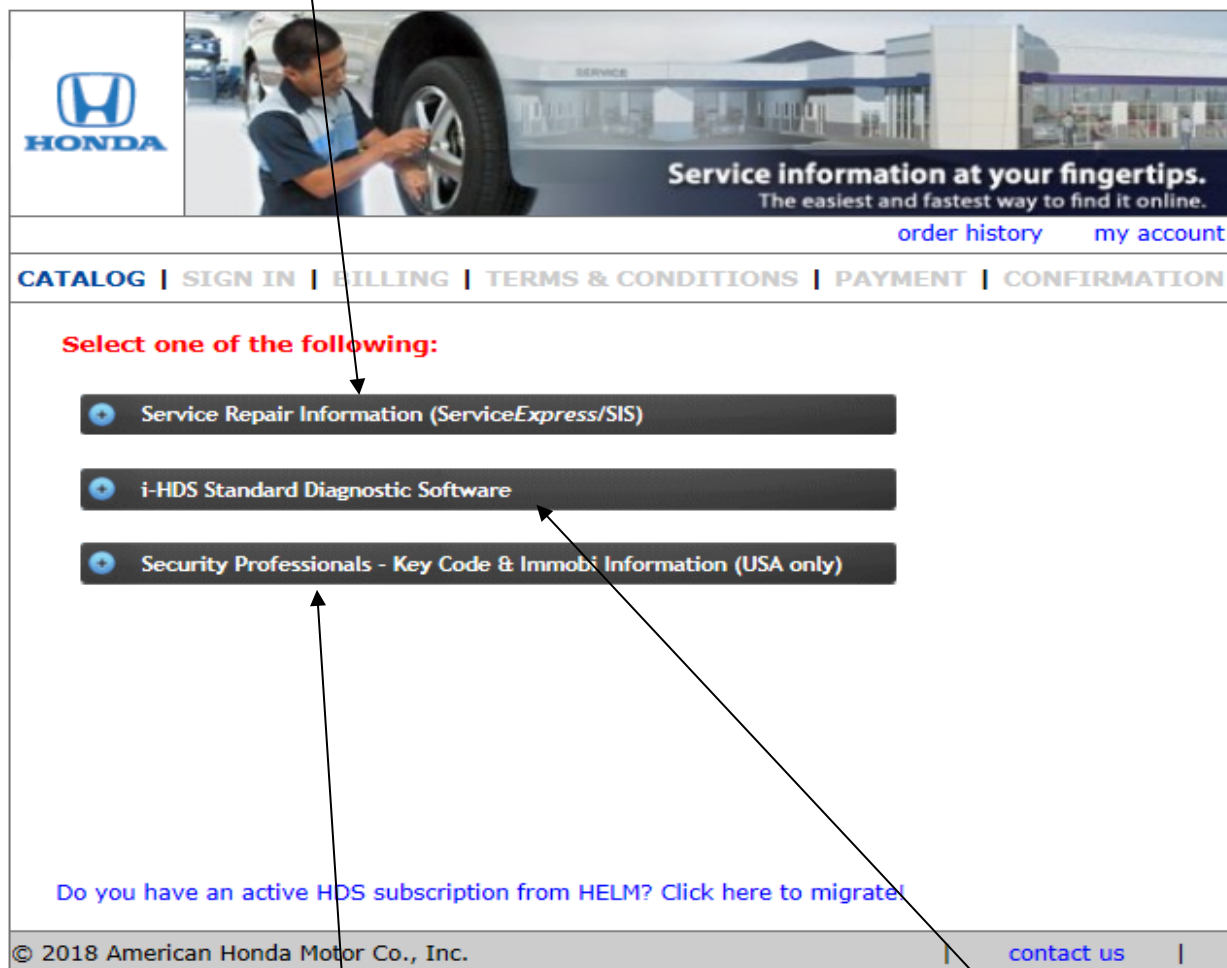
*Requires a valid I-HDS subscription and a Honda/Acura specific, J2534-compliant interface, both sold separately. See the Diagnostic Tools section below for more information.

For questions on diagnostic tools or support, please call: 877-504-3571

Click here to obtain a Security Professionals Subscription

Standard Subscription (Service & Parts Information only)

Online service information is available for 1990 through the current model year, plus all active bulletins back to the early 70's. There are 3 types of standard subscriptions: 3-day, 30-day, or 365-day.



Security Professional Subscription (Includes Key Code Information) (USA Only)

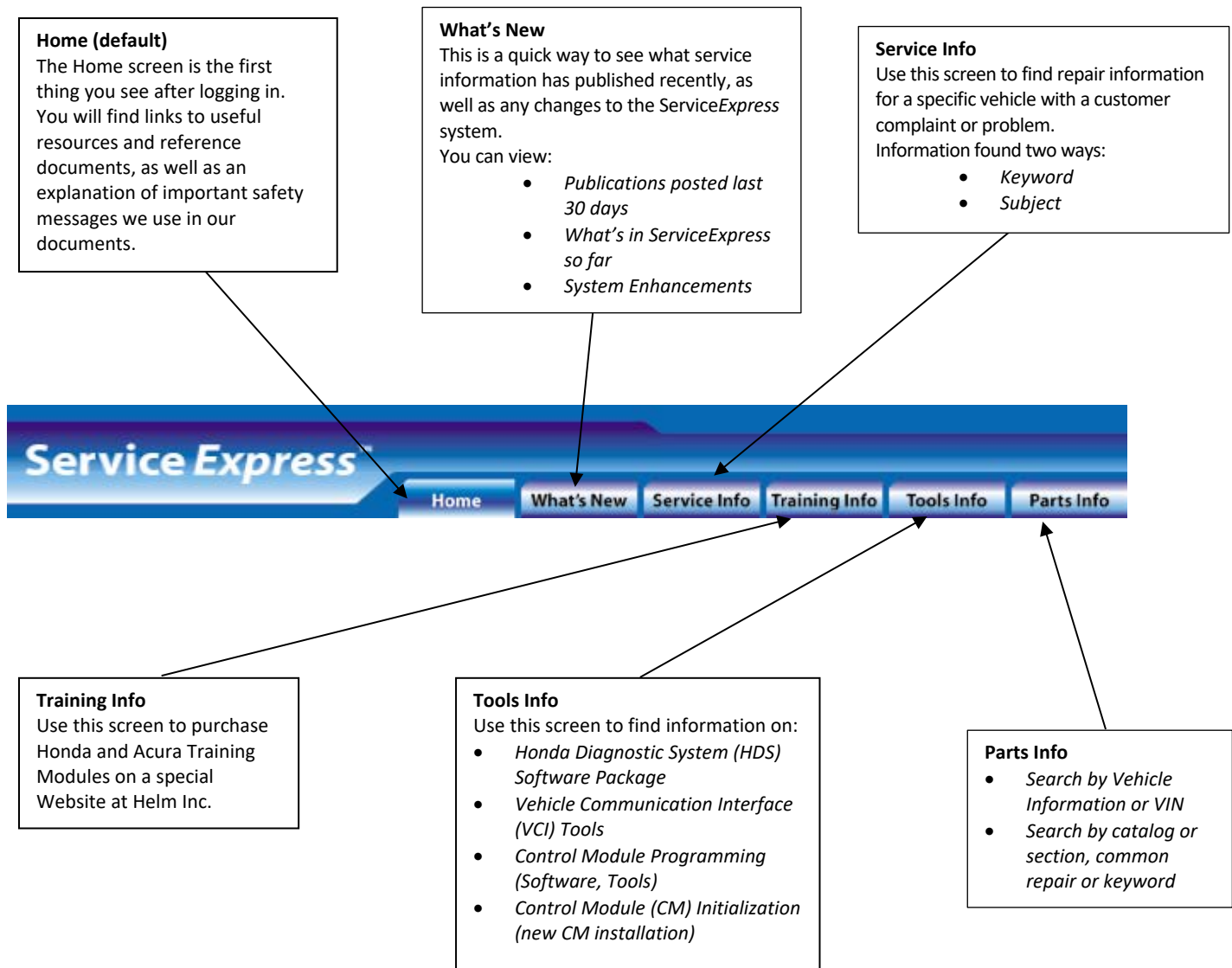
You must be a registered member of the National Automotive Service Task Force Secure Data Release Model (NASTF SDRM) registry. Key codes on this site are for U.S. vehicles only. HDS Security Professionals Diagnostic Software includes Immobilizer functionality.

HDS Standard Diagnostic Subscription (USA Models)

This subscription will give you access to software updates.

Overview of ServiceExpress Search Screens

Before starting the tutorial, take a quick look at the six main screens used in ServiceExpress.



Subscription Types: USA Models and Canadian Models

The screenshot shows the Honda i-HDS subscription selection interface. At the top, there is a banner with the Honda logo and a service technician working on a car. Below the banner, there are links for "order history" and "my account". A navigation bar contains links for "CATALOG", "SIGN IN", "BILLING", "TERMS & CONDITIONS", "PAYMENT", and "CONFIRMATION".

The main content area is titled "Select one of the following:". It contains several subscription options:

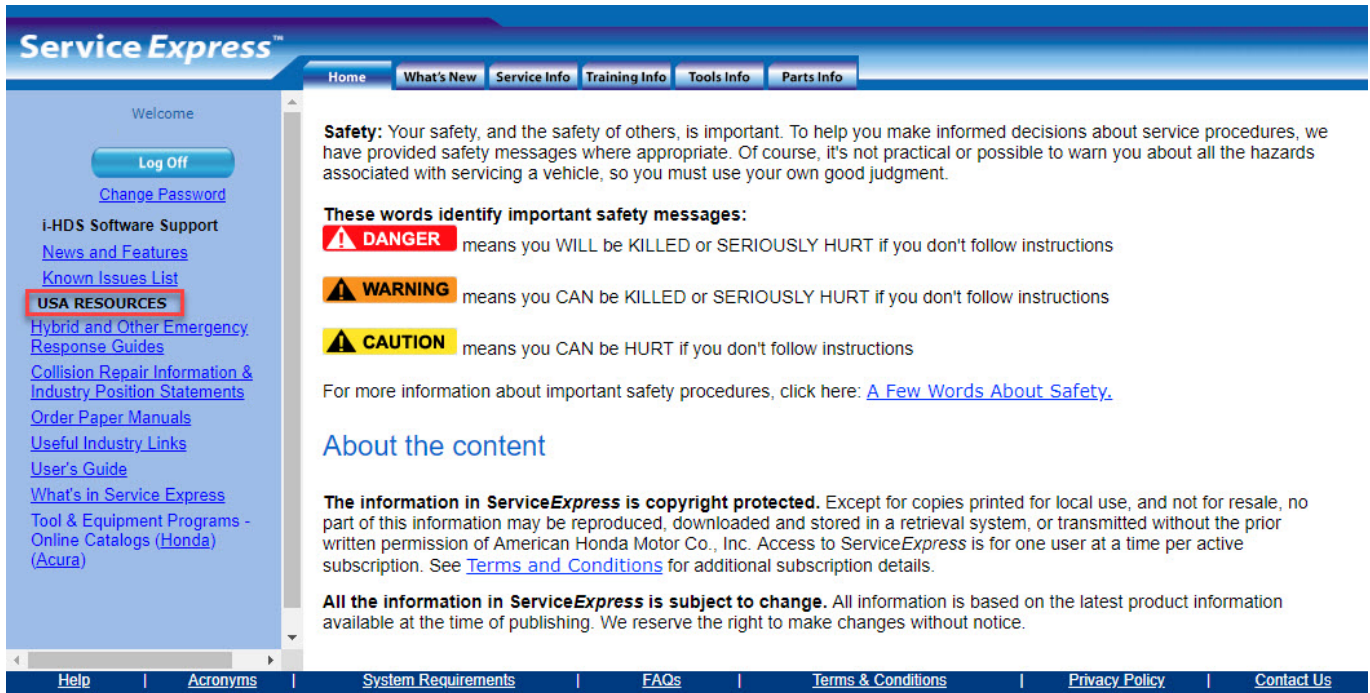
- Service Repair Information (ServiceExpress/SIS)**: This option is expanded to show two sub-sections:
 - USA Models**: This section includes a "ServiceExpress" sub-section with an "IMPORTANT NOTE" stating that ServiceExpress or SIS accounts cannot use the same username or email address as an existing i-HDS subscription. Below this is a "Select one:" dropdown with "Honda" and "Acura" options.
 - SIS (Service Information System)**: This section also includes an "IMPORTANT NOTE" with the same warning and a "Select one:" dropdown with "Honda" and "Acura" options.
- Canadian Models**: This section includes a "ServiceExpress" sub-section with a "Select one:" dropdown with "Honda" and "Acura" options.
- i-HDS Standard Diagnostic Software**: A standalone subscription option.
- Security Professionals - Key Code & Immo Information (USA only)**: A standalone subscription option.

Annotations with arrows point from external boxes to specific parts of the interface:

- A box labeled "Canada" points to the "Canadian Models" section.
- A box labeled "U.S." has three arrows pointing to the "USA Models" section, the "SIS (Service Information System)" section, and the "i-HDS Standard Diagnostic Software" section.

U.S. Home Screen

This screen comes up automatically after you log in. From here, you can begin your search for information by clicking on the What's New, Service Info, Training Info, Tools Info, or Parts Info navigation tabs.



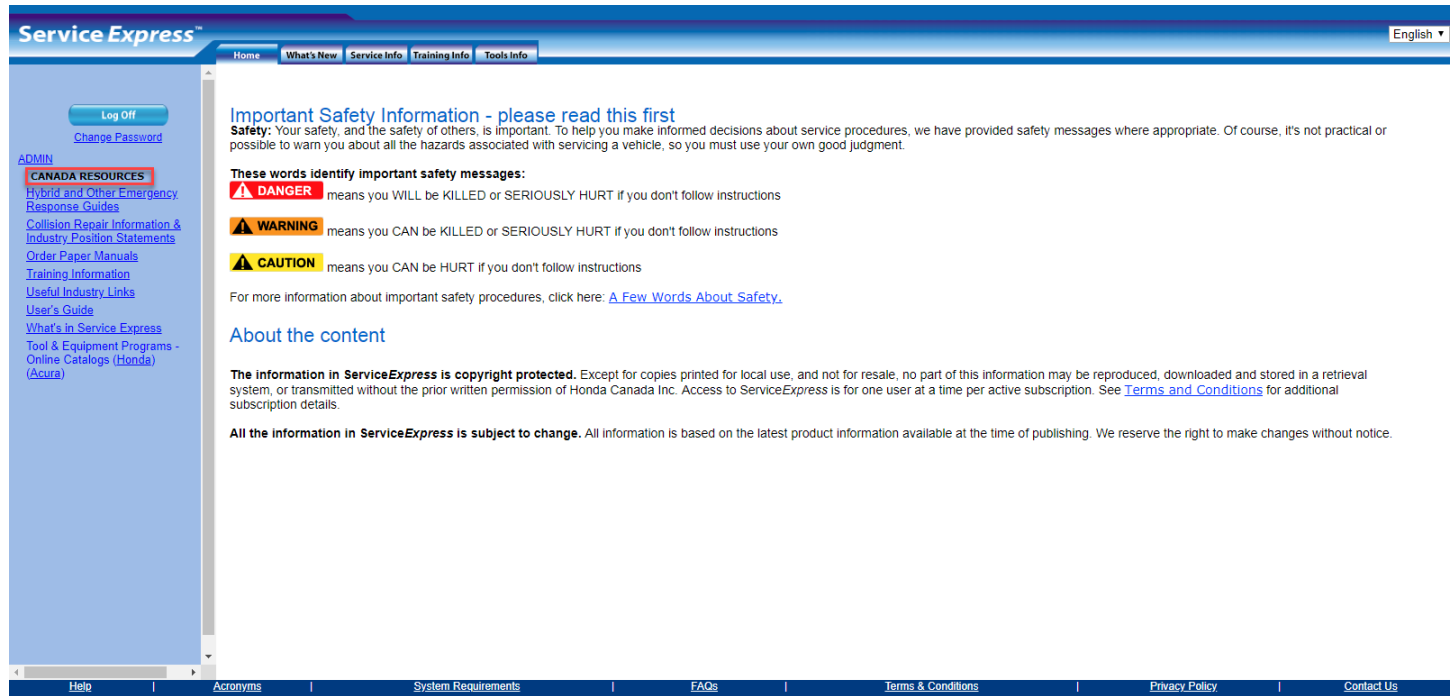
The screenshot shows the ServiceExpress U.S. Home Screen. The header features the ServiceExpress logo and navigation tabs: Home, What's New, Service Info, Training Info, Tools Info, and Parts Info. A left sidebar contains links for Welcome, Log Off, Change Password, i-HDS Software Support, News and Features, Known Issues List, USA RESOURCES (highlighted with a red box), Hybrid and Other Emergency Response Guides, Collision Repair Information & Industry Position Statements, Order Paper Manuals, Useful Industry Links, User's Guide, What's in Service Express, Tool & Equipment Programs - Online Catalogs (Honda), and (Acura). The main content area includes a Safety notice, a list of safety message types (DANGER, WARNING, CAUTION) with their meanings, a link to A Few Words About Safety, and a section about content copyright and change policies. The footer contains links for Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

Tip: To maximize the screen window, press F11 on your keyboard.



Canada Home Screen

This screen comes up automatically after you log in. From here, you can begin your search for information by clicking on the **What's New**, **Service Info**, **Training Info** or **Tools Info** navigation tabs.



The screenshot shows the ServiceExpress Canada Home Screen. The top navigation bar includes tabs for Home, What's New, Service Info, Training Info, and Tools Info. The left sidebar contains links for ADMIN, CANADA RESOURCES, and various guides. The main content area features a section titled "Important Safety Information - please read this first" with a "Safety" warning and three types of safety messages: DANGER, WARNING, and CAUTION. Below this is a link to "A Few Words About Safety." and a section titled "About the content" with copyright and change information. The bottom footer contains links for Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

Tip: To maximize the screen window, press F11 on your keyboard.



What's New Screen



This screen lists the service information that has published recently, the current summary, and the latest changes to the ServiceExpress system.

What's New page displays "Select the publications to display from the list at left." once you have navigated to the page. Select one of three choices from the left pane for information to display on the right. The three choices are, "**Honda Publications posted last 30 days**", "**Acura Publications posted last 30 days**" and "**What's in ServiceExpress so far.**"

The screenshot shows the "What's New" page within the Service Express application. The left sidebar contains three links: "Honda Publications posted last 30 days", "Acura Publications posted last 30 days", and "What's in ServiceExpress so far". The main content area is titled "Honda Publications posted last 30 days" and lists various service bulletins. Each entry includes a reference number, a description of the issue or update, and a date. The list is organized into sections: "Service Bulletins", "News/Letters", and "Job Aids". The "Service Bulletins" section contains 37 items, mostly related to safety recalls and technical updates for Honda vehicles. The "News/Letters" section has two items, and the "Job Aids" section has two items. The dates range from 04/07/2018 to 04/28/2018.

Each screen lists all the recently published service publication by category. The most current publications are located on the top of each category. You can open, review, and print any item displayed on the right by clicking on the [blue text links](#).

For a summary of the publications currently available in *ServiceExpress*, click the **What's in ServiceExpress so far** category on the left side of the screen.

Service Express™

Home

What's New

Service Info

Training Info

Tools Info

Parts Info

[Honda Publications posted last 30 days](#)
[Acura Publications posted last 30 days](#)
[What's in ServiceExpress so far](#)

Print

Honda Publications posted last 30 days

Service Bulletins

18-114	Product Update: 2017-18 CR-V: Software and A/C Control Unit Update; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
18-137	Product Update: 2016-18 Civic: Software and A/C Control Unit Update; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
19-026	2017-18 CR-V: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
19-027	2016-18 Civic 1.5L: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
19-025	Product Update: 2017-18 CR-V: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/01/2019
18-138	2012 CR-V Driver's Airbag Inflator Collection	02/26/2019
18-139	2012 Civic Front Passenger Airbag Inflator Collection	02/26/2019
19-022	A19-022 Rear Climate Control Fan Button Does Not Work	02/22/2019
19-017	Product Update: Telematics Control Unit	02/21/2019
19-019	Knocking or Clicking From Engine During Cold Start	02/21/2019
19-020	Service Manual Update: Cam Chain Inspection	02/20/2019
19-006	Product Update: Clarity Fuel Cell Stack Replacement	02/16/2019
18-147	2017-18 CR-V: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	02/15/2019
19-012	2016-18 Civic 1.5L: Software Update with AC Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	02/15/2019
19-016	Safety Recall: 2015-17 Accord V6 Fuel Pump	02/13/2019

Help

Acronyms

System Requirements

FAQs

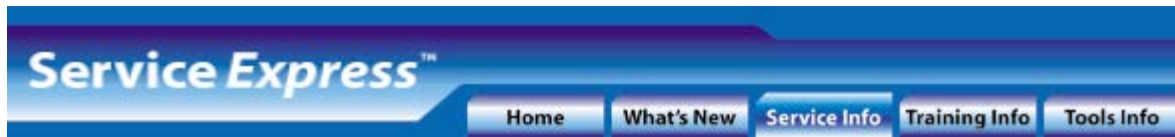
Terms & Conditions

Privacy Policy

Contact Us

Service Info Screen

Use this screen to find repair information for a specific vehicle with a customer complaint or problem. Search for DTC, symptom, or repair information; along with related bulletins, newsletter articles, and body repair information.



After identifying the vehicle by model and year, you can begin your search two different ways:

Type in a Keyword (see page 12)

This screenshot shows the search interface on the Service Express website. At the top is the 'Service Express' logo. Below it, there are two dropdown menus for '1. Select Model and Year', with 'ACCORD' and '2008' selected. Underneath is a text input field for '2. Type-in Keyword' containing the word 'navi'. Below the input field are three radio buttons: 'Any Word', 'All Words' (which is selected), and 'Exact Phrase'. Below these is a section labeled 'OR Select Subject' with a dropdown menu. At the bottom right is a button labeled '3. SEARCH'.

Type in a Keyword (see page 12)

This screenshot shows the same search interface as the previous one, but with the 'OR Select Subject' dropdown menu open. The dropdown list contains the following items: 'Accessory Related Info', 'Job Aids', 'Symptom/Repair Info', 'Maintenance Schedules', 'Owners Manual', 'Consumer Information', 'Campaign & Recall Bulletins' (which is highlighted in blue), 'Body Repair (Collision) Info', 'Service & Tool Bulletins', and 'Shop Talk (Tech newsletter)'.

How to Search by Keyword

1. After identifying the vehicle by model and year, enter your keyword or words.

The keyword search looks for words that match:

- Words in the title of a document or article
- System or component name
- Symptom name (see page 13 for a list of standard symptom categories)
- DTC Codes

Note: Keywords are not case sensitive but must have correct spelling (see page 13 for *Basic Tips for Using Keywords*).

2. Choose one of the following options:

- **Any Word:** Gives you a list of documents that contain at least one of the search terms you enter, in any order. This is a good option when doing a keyword search. **Any Word** will return the largest list of documents, so you may need to scroll through to find the desired document.
- **All Words:** Gives you a list of documents that contain all the search terms you enter, in any order. This is the default choice and is generally the best option if you want a more focused and narrowed list of documents. However, using **All Words** may prevent you from finding similar documents that do not contain all of the keywords you enter.
- **Exact Phrase:** Gives you a list of documents that contain the exact phrase you enter, in the exact order. This option is best when you already know the name of the document.

3. Finally click on the **SEARCH** button.

Service Express™

Home What's New Service Info Training Info Tools Info Parts Info

1. Select Model and Year
ACCORD 2008

2. Type-in Keyword
NAVI

☐ Any Word ☒ All Words ☐ Exact Phrase

OR Select Subject

3. SEARCH

534 Items found for ACCORD, 2008, Keyword: NAVI

Description	Pub ID
2008-12 Accord: PDI of the Navigation System (Revised 8/3/2011)	07-054
Audio Screen Appears Instead of Disclaimer, CD Player Does Not Respond to Voice Commands, Breadcrumbs Disappear (2-door: Navigation)	09-001
Audio Screen Appears Instead of Disclaimer, CD Player Does Not Respond to Voice Commands, Breadcrumbs Disappear (4-door: Navigation)	09-001
Audio, Navigation, RES, and i-MID Unit In-Warranty Exchange and Out-of-Warranty Repair (Revised 08/30/2017)	06-001
DVD Read Error, or No Route Displayed, and Navigation DVD Is Scratched (Revised 10/18/2011)	08-051
MID or Navi Shows a Check Engine Oil Level Message, Low Oil Pressure Indicator May Be On	11-032
Navigation System Component In-Warranty Exchange/Out-of-Warranty Repair (Replaced 03/04/2009)	99-082
Navigation System Information (Revised 11/22/2016)	05-032
Service Manual Update: Factory-Installed HFL (HandsFreeLink) General Troubleshooting Information	08-012
Time on Display Changes Randomly (Navigation Only)	08-084
Audio Unit/Audio-Navigation Unit Stuck in Factory Diagnostic Mode?	17080C
Blue Arrows Mean One-Way Traffic	07110D
Changing or Removing a Navigation System PIN	030710
HFL Troubleshooting: Dealing With Pairing Problems	08050K
Male Voice Prompts Removed From '08 Navigation System DVD	07110C

Help | Acronyms | System Requirements | FAQs | Terms & Conditions | Privacy Policy | Contact Us

How to Search by Keyword (Continued)

Basic Tips for Using Keywords

Keywords **must** have correct spelling to work. If you are not sure how to spell a word, you can use a part of the word,

- Use the shortest form of the word. For example, try “evap” instead of “evaporative.”
- Use the singular form of the word. For example, try “belt” not “belts.”

Standard Symptom Categories

In many cases, the symptom your customer is describing will fit into a standard ServiceExpress symptom category. If so, use that exact category name for the keyword. Standard ServiceExpress symptom categories are:

- Drivability
- Performance
- Fluid Leaks
- NVH (Noise, Vibration, Harshness)
- Smell
- Water Leak
- Wind Noise

Keywords that Work Well

These are examples of some common keywords:

System names

- ABS
- immobilizer (or immobi)
- SRS
- evaporative (or evap)

Component names

- bumper
- hood
- filter
- trunk

Specific Diagnostic Troubleshooting Codes (DTCs)

- P1457
- P0740
- 15-3
- 12-4

How to Search by Subject

To perform a broad search across all relevant information, select either the **S/M Diagnostic Codes (DTC)** subject, or the **Symptom/Repair & Body Info** subject. Then click **SEARCH**.

Both of these subjects provide you with service manual information and other relevant information.

Select **S/M Diagnostic Codes (DTC)** to get all service manual DTC troubleshooting info, plus:

- DTC-related advanced diagnostic info
- DTC-related campaign bulletins
- DTC-related technical service bulletins
- DTC-related ServiceNews articles

Select **Symptom/Repair & Body Info** to get all service manual symptom and repair procedures, plus:

- Maintenance schedules
- Service specifications
- Campaign and recall bulletins
- Technical service bulletins
- ServiceNews articles
- Wiring diagrams

Select one of the following subject categories to narrow your search:

- Accessory Info
- Campaign & Recall Bulletins
- Maintenance Schedules
- ServiceNews (Tech newsletter)
- Service Specifications
- S/M Diagnostic Codes (DTC)
- Symptom/Repair & Body Info
- Service & Tool Bulletins
- Mode \$06 Test Results
- Owner's Manual

The screenshot shows the 'Service Express' search interface. It has a blue header with the 'Service Express' logo. Below the header, there are two main sections: '1. Select Model and Year' and '2. Type-in Keyword'. In the first section, 'ACCORD' is selected for the model and '2008' for the year. In the second section, there is a text input field and three radio buttons: 'Any Word', 'All Words' (which is selected), and 'Exact Phrase'. Below these sections is a dropdown menu labeled 'OR Select Subject'. The dropdown menu is open, showing a list of subject categories: 'Accessory Related Info', 'Job Aids', 'Troubleshooting', 'Symptom/Repair Info', 'Maintenance Schedules', 'Owners Manual', 'Consumer Information', 'Campaign & Recall Bulletins', 'ServiceNews (Tech newsletter)', 'Body Repair (Collision) Info', and 'Service & Tool Bulletins'. The 'Accessory Related Info' category is highlighted in blue.

The screenshot shows the 'Service Express' search results page. The header is blue with the 'Service Express' logo and navigation tabs: 'Home', 'What's New', 'Service Info', 'Training Info', 'Tools Info', and 'Parts Info'. The left sidebar contains a tree view of vehicle categories: 'Vehicle General Information', 'Engine', 'Camshaft', 'Catalytic Converter System', 'Charging System' (which is selected), 'Chassis and Paint Codes', 'Connecting Rods', 'Cooling System', 'Crankshaft', 'Cruise Control System', 'Cylinder Head Assembly', and 'ECM/PCM'. The main content area shows the search results for 'ACCORD, 2008, Engine>Charging System'. It displays '80 Items found' and a list of search results. Each result has a 'Description' and a 'Pub ID'. The results are as follows:

Description	Pub ID
Don't Overtighten Those Battery Hold-Down Nuts	09010C
Don't Use Volts to Compare MAP Sensor to BARO Sensor Values	07120B
Electronic Component Troubleshooting Tips	07080G
Excessive Parasitic Draw? Check If the B-CAN System Is Awake	08070K
Headlights & Dash Lights Dim With Electrical Load (Normal ELD)	001201
No Alternator Output? Look for a Painted Bracket	011004
Alternator and Regulator Circuit Troubleshooting (L4)	
Alternator and Regulator Circuit Troubleshooting (V6)	
Alternator Control Circuit Troubleshooting (L4)	
Alternator Control Circuit Troubleshooting (V6)	
Charging System Indicator Circuit Troubleshooting (L4)	
Charging System Indicator Circuit Troubleshooting (V6)	
Alternator Connector View	
Charging System Electrical Schematic (L4)	
Charging System Electrical Schematic (V6)	
Engine Wire Harness and Knock Sensor Sub-harness Connector and Harness Locations (V6: A/T)	
Engine Wire Harness and Knock Sensor Sub-harness Connector and Harness Locations (V6: M/T)	

The bottom of the page has a blue footer with links: 'Help', 'Acronyms', 'System Requirements', 'FAQs', 'Terms & Conditions', 'Privacy Policy', and 'Contact Us'.

Search Results

After you have selected your search criteria and clicked **SEARCH**, ServiceExpress retrieves all service information related to the subject or keyword. Search results display on the right side of the screen, grouped by category. The publication titles are blue. Click on the text to open the publication for viewing and printing.

In the search results, each publication has an icon to the left of the title, which represents the publication type.

Publication Icon

Service Express™

Home | What's New | Service Info | Training Info | Tools Info | Parts Info

1. Select Model and Year
ACCORD 2008

2. Type-in Keyword
Any Word All Words Exact
Phrase

OR Select Subject
Symptom/Repair Info

4. SEARCH

80 Items found for ACCORD, 2008, Engine>Charging System

Print

Description	Pub ID
Don't Overtighten Those Battery Hold-Down Nuts	09010C
Don't Use Volts to Compare MAP Sensor to BARO Sensor Values	07120B
Electronic Component Troubleshooting Tips	07080G
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Alternator Control Circuit Troubleshooting (L4)	
Alternator Control Circuit Troubleshooting (V6)	
Charging System Indicator Circuit Troubleshooting (L4)	
Charging System Indicator Circuit Troubleshooting (V6)	
Alternator Connector View	
Charging System Electrical Schematic (L4)	
Charging System Electrical Schematic (V6)	
Engine Wire Harness and Knock Sensor Sub-harness Connector and Harness Locations (V6: A/T)	
Engine Wire Harness and Knock Sensor Sub-harness Connector and Harness Locations (V6: M/T)	

Vehicle General Information
Engine
Camshaft
Catalytic Converter System
Charging System
Chassis and Paint Codes
Connecting Rods
Cooling System
Crankshaft
Cruise Control System
Cylinder Head Assembly
ECM/PCM

Help | Acronyms | System Requirements | FAQs | Terms & Conditions | Privacy Policy | Contact Us

After clicking on the link, a new window opens to display the publication you selected.

Service Bulletins and ServiceNews Articles

Once the publication is open, use the bar on the right to scroll through the document, or click on the Acrobat logo on the top center when you hover to use the Acrobat tool.

Advance to next page

Close

HONDA ServiceNews Article

October 2001 A011004

No Alternator Output? Look for a Painted Bracket

AFFECTED VEHICLES
ALL

If you're troubleshooting an alternator output problem, before troubleshooting a dead battery or replacing the alternator, check if the alternator or the power steering pump mounting bracket has been repainted. A painted bracket can interfere with the alternator-to-battery ground path. To check if this is the case, ground the alternator with a jumper wire, and retest. If the alternator charges normally, the painted bracket is the problem. To restore the ground path, remove the paint from the bracket and housing contact areas.

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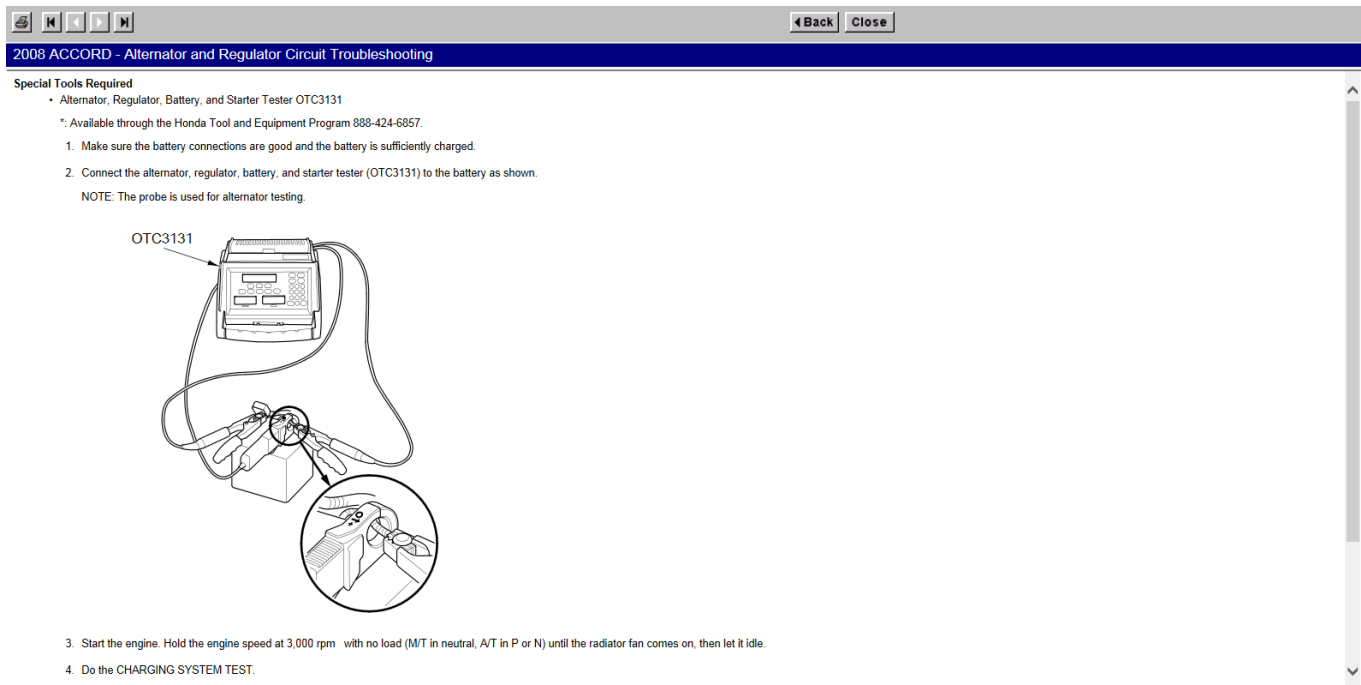
Comment
Fill & Sign

Store and share files in the Document Cloud
Learn More

After reviewing the publication, you can return to the **Search Results** by clicking on the **Close** button on the toolbar.

Navigating Service Manual Information (Late-Model Vehicles)

When you select a service manual procedure for a late-model vehicle, you see a screen layout similar to the one shown, with the text on the left and the graphics on the right. (Navigation information for older or “Legacy” vehicles, found on [page 17](#).)



This tool bar is used for late-model vehicles:



You can view a brief description of each button’s function by moving the cursor over the button for a few seconds. A pop-up that describes the button’s function will appear



To print a service manual procedure, click on the **Print Preview** button. Once the print preview is open, click **File**, then click **Print**. When the print window opens, choose the number of copies you want, then click **OK**.



Click on the **First Screen** button to go back to the first screen of a procedure.



Click on the **Previous Screen** button to go to the previous screen within a procedure.

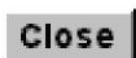


Click on the **Next Screen** button to go to the next screen within a procedure.

Note: If this button is white and you cannot click on it, look for blue text within the last step on the screen that says, “Go to step _” and click on it. This takes you to the next step or screen.



Click on the **Last Screen** button to go to the last screen of a procedure.



Click on the **Close Screen** button to close the entire window.

Colored Links Within a Service Manual Procedure

Clicking on a *blue link* within a procedure, will take you to the item specified in the text. For example, when you click a blue link for a part number under **Required Special Tools**, a new window opens with an illustration of that tool. Click the **Close** button to close that window.

- When you click on blue text that is a “go to” link (ex: Go to step 3), you go to the step specified in the text.
- When you click on blue text that is another procedure (ex.: “Remove the alternator”), you go to that procedure.

A *green link* within a procedure, usually the name of a component, opens a new window with a list of items directly related to that component. You can click on any link in this new window to view that information, or click on the “X” in the upper right corner to close the new window.

Purple text within any service manual procedure is an active link that you previously viewed. You can click on the purple text to use the link again.

Navigating Service Manual Information (Legacy Models)

Service manuals for legacy models are scanned paper manuals (page-based), and you have two methods to find the information:

- **Navigation within a procedure:** By navigating page-by-page within a selected procedure
- **Navigation as a book:** By searching across the "Book" using the table of contents and menu buttons

Navigation within a procedure: The tool bar has buttons similar to those found on the service manual information screens for the late-model vehicles. You can view a brief description of each button's function by moving the cursor over the button for a few seconds. A pop-up that describes the button's function will appear.

You can also navigate link-to-link within a procedure. To do this, click your way back, step-by-step, using the **Previous Screen** button on the navigation bar.

Navigation as a book: Navigate Legacy service manual information by using the **Main Menu** or **Table of Contents** buttons located at the top of each page. Search the **Main Menu** by section, or search the **Table of Contents** for a specific procedure within a section

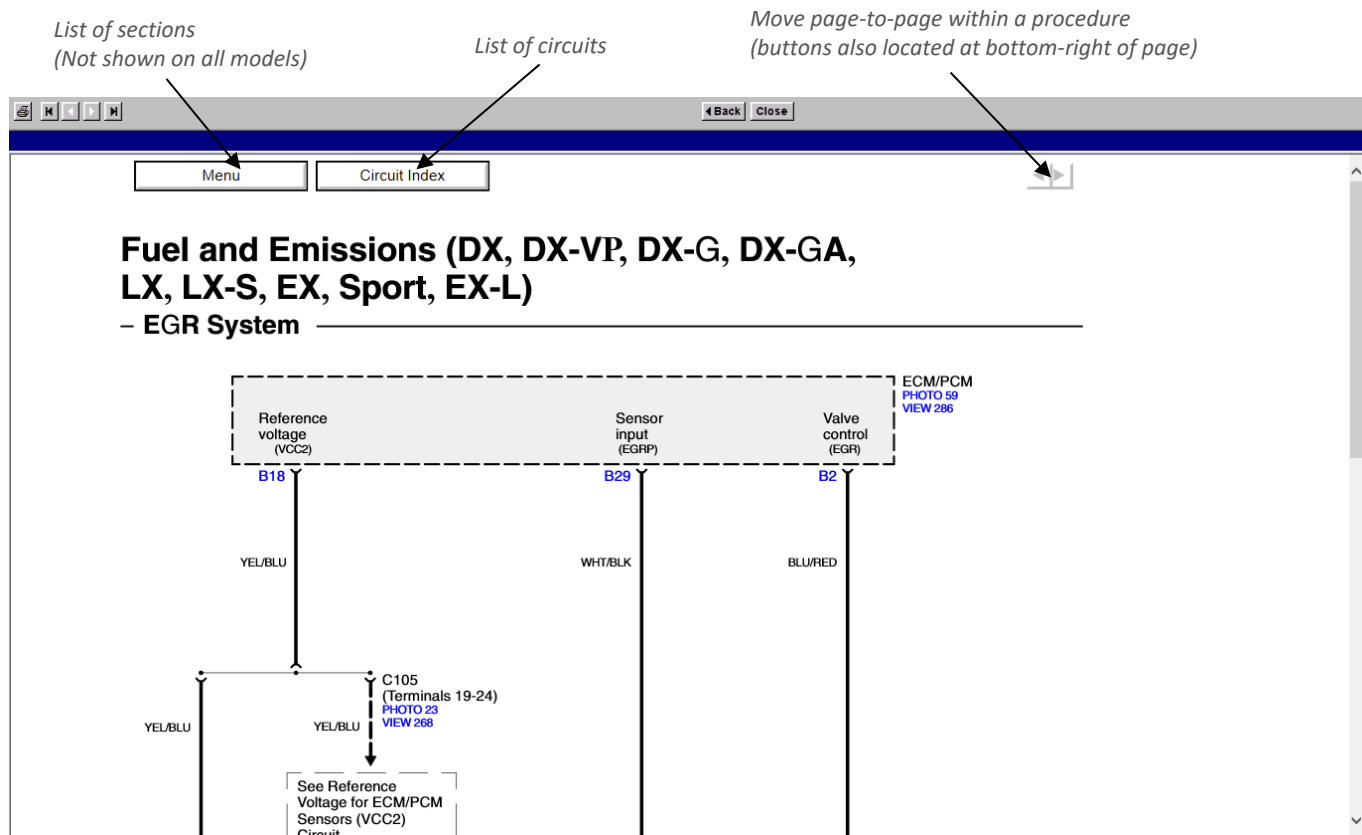
The screenshot shows a web browser window displaying a service manual page for a B16A2 engine. The page title is "Engine Block (B16A2 engine) — Section 7". The page includes a navigation bar at the top with buttons for "Previous Screen", "List of Sections", "List of procedures within a section", and "Close the current document". Below the navigation bar are buttons for "Main Menu" and "Table of Contents". The main content area features a table with technical specifications for the engine block, piston, piston ring, and piston pin. The table has four columns: "MEASUREMENT", "STANDARD (NEW)", and "SERVICE LIMIT". The "MEASUREMENT" column lists various components and their dimensions. The "STANDARD (NEW)" column provides the standard dimensions in mm and inches. The "SERVICE LIMIT" column provides the service limit dimensions in mm and inches. The table is titled "Engine Block (B16A2 engine) — Section 7" and "Unit of length: mm (in)".

	MEASUREMENT	STANDARD (NEW)	SERVICE LIMIT
Cylinder block	Warpage of deck surface	0.05 (0.002)	0.08 (0.03)
	Bore diameter	81.00 – 81.02 (3.189 – 3.190)	81.07 (3.192)
	Bore taper	—	0.05 (0.002)
	Reboring limit	—	0.25 (0.01)
Piston	Skirt O.D. At 15 mm (0.6 in) from bottom of skirt	80.980 – 80.990 (3.1882 – 3.1886)	80.970 (3.1878)
	Clearance in cylinder	0.010 – 0.040 (0.0004 – 0.0016)	0.05 (0.002)
	Groove width (for ring)	Top 1.030 – 1.040 (0.0406 – 0.0409)	1.060 (0.0417)
	Second 1.230 – 1.240 (0.0484 – 0.0488)	1.260 (0.0496)	
Piston ring	Ring-to-groove clearance	Oil 2.805 – 2.820 (0.1104 – 0.1110)	2.840 (0.1118)
	Ring end gap	Top 0.045 – 0.070 (0.0018 – 0.0028)	0.13 (0.005)
		Second 0.040 – 0.065 (0.0016 – 0.0026)* ¹	0.13 (0.005)
		0.045 – 0.070 (0.0018 – 0.0028)* ²	0.13 (0.005)
		Top 0.20 – 0.35 (0.008 – 0.014)* ¹	0.60 (0.024)
		Second 0.20 – 0.30 (0.008 – 0.012)* ²	0.60 (0.024)
		Oil 0.40 – 0.55 (0.016 – 0.022)	0.70 (0.028)
		0.20 – 0.50 (0.008 – 0.020)* ¹	0.70 (0.028)
0.20 – 0.45 (0.008 – 0.018)* ²	0.70 (0.028)		
Piston pin	O.D.	20.994 – 21.000 (0.8265 – 0.8268)	—
	Pin-to-piston clearance	0.010 – 0.022 (0.0004 – 0.0009)	—

Navigating Electrical Troubleshooting Manual (ETM) Diagrams

The wiring diagrams for all vehicles are based on that model's electronic troubleshooting manual (ETM), and you use navigation methods similar to those for legacy service manuals. This means that you have the option of searching within a selected procedure, or you can search the ETM like a book.

The ETM navigation takes place on the page itself. You can search the content as a book, by section, or by circuit. When you have selected a circuit, you can change pages by using the arrow buttons at the top right of each page (if more than one page is used for a particular circuit).



If you click on a linked procedure and want to get back, use the **Back** button on the navigation bar.

U.S. Training Info Screen

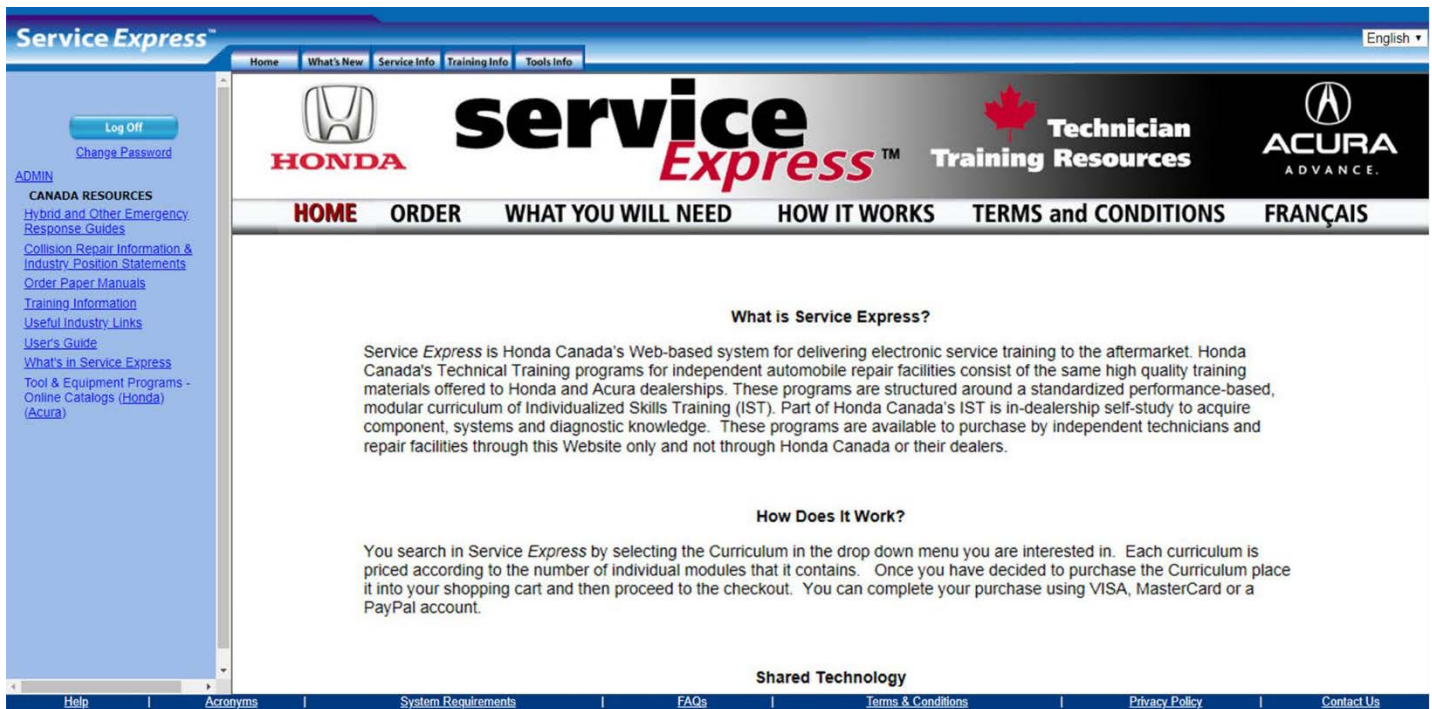
To purchase Honda and Acura training modules, you must subscribe to **Service Information System**



The screenshot shows the U.S. Service Express website. The header includes the "Service Express" logo and navigation tabs: Home, What's New, Service Info, Training Info, Tools Info, and Parts Info. A left sidebar contains links for "Log Off", "Change Password", "I-HDS Software Support", "News and Features", "Known Issues List", and "USA RESOURCES" including "Hybrid and Other Emergency Response Guides", "Collision Repair Information & Industry Position Statements", "Order Paper Manuals", "Useful Industry Links", "User's Guide", "What's in Service Express", and "Tool & Equipment Programs - Online Catalogs (Honda) (Acura)". The main content area is titled "Honda Technical Training" and states: "Technical training information is not available as part of your ServiceExpress subscription. To access training modules you must subscribe to Service Information System." Below this, there are two boxes: "ServiceExpress" and "Service Information System". The "Service Information System" box is highlighted and contains the text "Technical Training" and "Access to training modules within the Honda Service Course Catalog" with a green checkmark icon. The "ServiceExpress" box has a red X icon. The footer contains links: Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

Canada Training Info Screen

To purchase Honda and Acura training modules, click on **Order**. Follow the directions to complete your purchase.



The screenshot shows the Canada Service Express website. The header includes the "Service Express" logo and navigation tabs: Home, What's New, Service Info, Training Info, Tools Info, and a language dropdown set to "English". The left sidebar contains links for "Log Off", "Change Password", "ADMIN", "CANADA RESOURCES" including "Hybrid and Other Emergency Response Guides", "Collision Repair Information & Industry Position Statements", "Order Paper Manuals", "Training Information", "Useful Industry Links", "User's Guide", "What's in Service Express", and "Tool & Equipment Programs - Online Catalogs (Honda) (Acura)". The main content area features the Honda logo, the "service Express" logo, and the Acura logo. Below these are navigation tabs: HOME, ORDER, WHAT YOU WILL NEED, HOW IT WORKS, TERMS and CONDITIONS, and FRANÇAIS. The "ORDER" tab is highlighted. The main content area is titled "What is Service Express?" and contains the text: "Service Express is Honda Canada's Web-based system for delivering electronic service training to the aftermarket. Honda Canada's Technical Training programs for independent automobile repair facilities consist of the same high quality training materials offered to Honda and Acura dealerships. These programs are structured around a standardized performance-based, modular curriculum of Individualized Skills Training (IST). Part of Honda Canada's IST is in-dealership self-study to acquire component, systems and diagnostic knowledge. These programs are available to purchase by independent technicians and repair facilities through this Website only and not through Honda Canada or their dealers." Below this is the section "How Does It Work?" with the text: "You search in Service Express by selecting the Curriculum in the drop down menu you are interested in. Each curriculum is priced according to the number of individual modules that it contains. Once you have decided to purchase the Curriculum place it into your shopping cart and then proceed to the checkout. You can complete your purchase using VISA, MasterCard or a PayPal account." The footer contains links: Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

U.S. Tools Info Screen

This page will give you a summary of Diagnostic Tools On-Line Catalog. You can view the complete list of tools by clicking on the Hyperlinked 'Honda' or 'Acura' text and it will redirect you to another site.

Service Express™

Welcome

[Log Off](#)

[Change Password](#)

i-HDS Software Support

[News and Features](#)

[Known Issues List](#)

USA RESOURCES

[Hybrid and Other Emergency Response Guides](#)

[Collision Repair Information & Industry Position Statements](#)

[Order Paper Manuals](#)

[Useful Industry Links](#)

[User's Guide](#)

[What's in Service Express](#)

[Tool & Equipment Programs - Online Catalogs \(Honda\)](#)

[\(Acura\)](#)

Honda and Acura Vehicle Diagnostics

To confirm the vehicle's latest ECU software, enter current program ID:

This summary describes items in the Diagnostic Tool On-Line Catalog that have been developed specifically for use with Honda and Acura vehicles.

For a complete list of tools visit the [Honda](#) or [Acura](#) On-Line Catalog.

For questions, please call: 877-504-3571.

Item	Functions	Hardware	Software
Honda Diagnostic System (HDS) Suite Note: i-HDS requires Microsoft Windows 7 or higher.	<ul style="list-style-type: none">Checks and clears diagnostic trouble codes (DTCs)Real-time data display (Data List)Data capture (snapshot)Vehicle and system specific function testsReprogram ECUs with J2534 Rewrite application NOTES: <ul style="list-style-type: none">The Honda and Acura J2534 Control Module Update software has been replaced with J2534 Rewrite, which is included with the i-HDS suite.To add, delete or replace keys, refer to Keys and Codes in ServiceExpress.To initialize replaced ECM/PCMs, see PCM Initialization below.1996-2002 Honda Passport PCM reprogramming with the i-HDS suite and	<ul style="list-style-type: none">Windows laptop click here for requirements.Denso DST-i Vehicle Communications Interface Honda or Acura DST-i Information: DST-i Quick Start Guide Instruction Manual WLAN Setup NOTE: The DST-i is a J2534 pass through interface with no standalone functionality.	Honda Diagnostic System (i-HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00 *Software is non-refundable. Click here to purchase. Click Honda or Acura for the latest software version.

[Help](#) | [Acronyms](#) | [System Requirements](#) | [FAQs](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

Note: There is a FAQ selection on the bottom right of this page

Canada Tools Info Screen

Tool availability and functionality descriptions are on this page. Click on a procedure for detailed information, user's guide, and ordering instructions.

Service Express™

English

[Home](#) | [What's New](#) | [Service Info](#) | [Training Info](#) | [Tools Info](#)

Welcome

[Log Off](#)

[Change Password](#)

ADMMN

CANADA RESOURCES

[Hybrid and Other Emergency Response Guides](#)

[Collision Repair Information & Industry Position Statements](#)

[Order Paper Manuals](#)

[Training Information](#)

[Useful Industry Links](#)

[User's Guide](#)

[What's in Service Express](#)

[Tool & Equipment Programs - Online Catalogs \(Honda\)](#)

[\(Acura\)](#)

Honda Vehicle Diagnostics

To confirm the vehicle's latest ECU program software, enter current program ID:

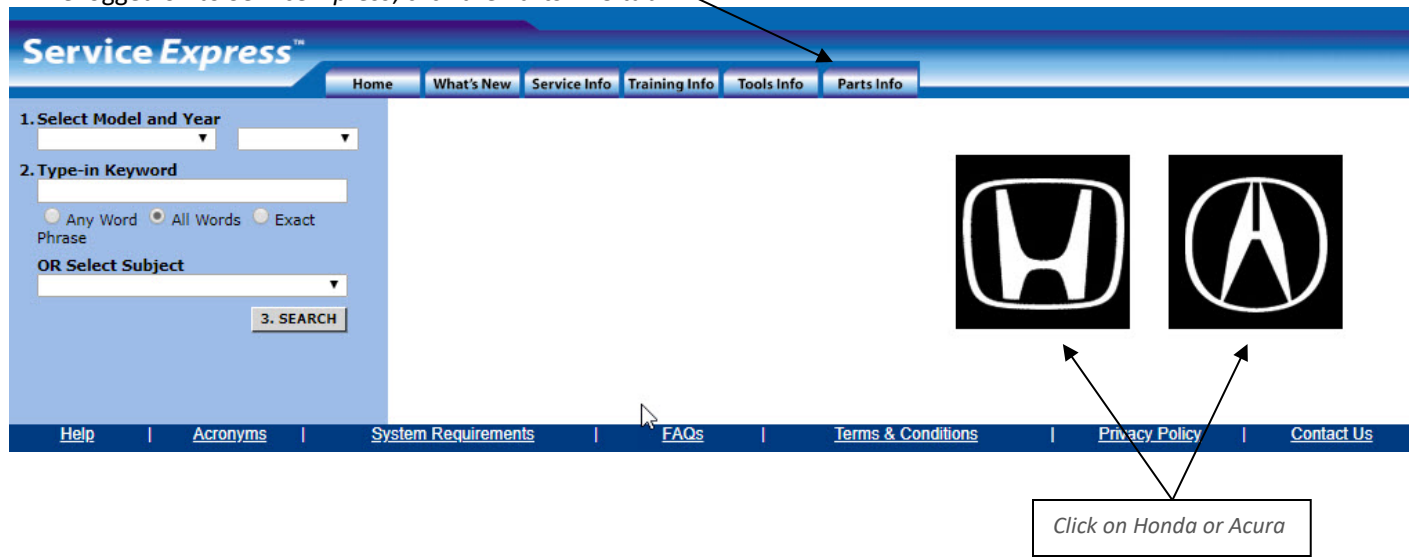
Procedure	Features	Hardware	Software
Diagnostic and Control Module Programming	<ul style="list-style-type: none">Check and clear DTCs (diagnostic trouble codes)Vehicle data displaySnapshot functionControl module, PCM, ECU, reprogramming (aka re-flashing)	<ul style="list-style-type: none">Standard PC (Personal Computer)Modular Vehicle Communications Interface (MVCI) \$2,437.00 Click here to purchase.	Honda Diagnostic System (HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00 *Software is non-refundable. Click here to purchase.
Control Module Update (J2534)	Control module, PCM, ECU reprogramming only (aka re-flashing or rewriting) Applies to some 2001-2006 Honda and Acura Models. Applies to all 2007 and later Honda and Acura Models. suite	<ul style="list-style-type: none">Standard PC (Personal Computer)Modular Vehicle Communications Interface (MVCI) \$2,437.00 Click here to purchase.	Honda Diagnostic System (HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00 *Software is non-refundable. Click here to purchase. NOTES: <ul style="list-style-type: none">The Honda and Acura J2534 Control Module Update software has been replaced with J2534 Rewrite, which included with the i-HDS suite
Control Module Replacement	Control module initialization for replacement only.	<ul style="list-style-type: none">Standard PC (Personal Computer)Modular Vehicle Communications Interface (MVCI) \$2,437.00 Click here to purchase.	Honda Diagnostic System (HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00 *Software is non-refundable. Click here to purchase.

NOTE: Additional approved tools and equipment can be ordered through DES CANADA (Dealer Equipment & Services).
Telephone: 1-866-868-3372 Website: [www.des-canada.ca](#) or [http://techniciantools.ca](#)

[Help](#) | [Acronyms](#) | [System Requirements](#) | [FAQs](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

Parts Info Screen (U.S. Only)

The parts catalog is a convenient way to search for parts information.
While logged on to ServiceExpress, click the **Parts Info** tab.



How to Search for Parts

Once the parts catalog launches, you will note that not all drop downs are available to use. You must enter a VIN to search for parts.

Parts Catalog Mar 2019 - © 2019 Honda. All Rights Reserved.

CATALOG BROWSE | SHOPPING CART

Model Year Door Grade Area Mfg Trans Ctr Label Exterior Color

Reset

Search By VIN 1HGCM82633A004352 Search

Section THUMBNAILS DETAIL MODEL INFO

Please enter a vin in the Search By field to view the Parts Catalog

Enter VIN

Begin browsing the catalog by choosing from the sections by clicking on the grey bar.

Parts Catalog Mar 2019 - © 2019 Honda. All Rights Reserved.

CATALOG BROWSE | SHOPPING CART

Model Year Door Grade Area Mfg Trans Ctr Label Exterior Color

Reset

Search By VIN 1HGCM82633A004352 Search

Section THUMBNAILS DETAIL MODEL INFO

ENGINE

TRANSMISSION - AUTOMATIC

ELECTRICAL / EXHAUST / HEATER / FUEL

CHASSIS

INTERIOR / BUMPER

BODY / AIR CONDITIONING

ACCESSORIES

Shopping Cart

D Description QTY MSRP

MSRP Total\$0.00

Navigate to the part(s) by clicking on a thumbnail or by clicking on a link within the Illustration list on left hand side of the screen.

Parts Catalog Mar 2019 - © 2019 Honda. All Rights Reserved.

CATALOG BROWSE | SHOPPING CART

Model Year Door Grade Area Mfg Trans Ctr Label

Reset

Search By VIN 1HGCM82633A004352 Search

Section THUMBNAILS DETAIL MODEL INFO

ENGINE

THROTTLE BODY (V6) E-1-1

TUBING (V6) E-2-1

INTAKE MANIFOLD (V6) (AT) E-3-2

FUEL INJECTOR (V6) E-3-11

ENGINE COVER (V6) E-3-16

EXHAUST MANIFOLD (V6) E-4-1

IGNITION COIL (V6) E-5-1

Shopping Cart

D Description QTY MSRP

MSRP Total\$0.00

Thumbnail

Illustration List

Select the part(s) by clicking on the checkbox in the Pick column. Once clicked, it appears in your shopping cart with the Manufacturer's Suggested Retail Price. Print the shopping cart and take it to your local dealer to place an order.

Parts Catalog Mar 2019 - © 2019 Honda. All Rights Reserved. ? HELP [X] EXIT

CATALOG BROWSE | SHOPPING CART Part Search Illustration Search [i] Bulletins [P] Print

Model	Year	Door	Grade	Area	Mfg	Trans	Clr Label	Exterior Color	Search By	
ACCORD	2003	2	EX (V6)	KL	USA	5AT	A-BLACK	NH623M	VIN	1HGCM82633A004352

SECTION THUMBNAILS TUBING (V6) MODEL INFO

ENGINE

Illustration	ID
THROTTLE BODY (V6)	E-1-1
TUBING (V6)	E-2-1
INTAKE MANIFOLD (V6) (AT)	E-3-2
FUEL INJECTOR (V6)	E-3-11
ENGINE COVER (V6)	E-3-16
EXHAUST MANIFOLD (V6)	E-4-1
IGNITION COIL (V6)	F-5-1

Shopping Cart

Description	QTY	MSRP
X 001 / 36162-RCA-A01 / VALVE, PURGE CONTROL SOLENOID	1	\$198.67

MSRP: Total \$198.67

Clear

Shopping Cart

FR.

SDN4-E0201

Navigation icons: +, -, 1x, [], [], [], []

Ref.	Pick	Part Number	Description	QTY	MSRP	SS	IB	N	G	Mod.
001	<input checked="" type="checkbox"/>	36162-RCA-A01	VALVE, PURGE CONTROL SOLENOID	001	\$198.67					
002	<input type="checkbox"/>	93892-05020-08	SCREW-WASHER (5X20)	003	\$0.82					
003	<input type="checkbox"/>	36162-RCA-A01	TUBE A, PURGE	001	\$15.84					
004	<input type="checkbox"/>	91111-10000-00	CLAMP, TUBE (D12)	002	\$2.25					
005	<input type="checkbox"/>	36162-RCA-A01	STAY, A, PURGE CONTROL SOLENOID (NOT AVAILABLE)	001	\$6.67					X
006	<input type="checkbox"/>	36165-RCA-A00	STAY, B, PURGE CONTROL SOLENOID (NOT AVAILABLE)	001	\$5.00					X
007	<input type="checkbox"/>	36641-PY3-000	COLLAR, ACTUATOR MOUNT	002	\$5.10					

Help

If you are stuck anywhere, click on the **Help** link located at the bottom left of the ServiceExpress window.

Contact Us

Click on the **Contact Us** link located in the lower right corner of the ServiceExpress window to send us your feedback, to report problems with ServiceExpress, or to give us suggestions.



Feedback

From the **Contact Us** screen, select a feedback category, and follow the on-screen instructions. We make every effort to respond to your feedback within two business days.

Feedback Categories

- **Problems with content.** Select this if a description or procedure is incorrect, an illustration or schematic is missing or incorrect, or if you cannot open a document.
- **Log-on or password problems.**
- **Questions about billing or credit.**
- **Suggestions for improvement.** Use this to tell us what you would like to see in ServiceExpress, or to give us ideas on how to improve the website.
- **Other ServiceExpress comments.** Use this for any other problems you may encounter.

If you have trouble subscribing to or using this website, or find errors in the information, use this e-mail screen to contact us. Fill out the following information, then click "Submit." However, before you contact us, please check that you meet all [System Requirements](#).

Your Name:

Your E-mail Address:

Your Phone Number:

Type of Problem:

Comments:

IRF Responsibilities

Independent Repair Facilities (IRFs) are responsible for providing software and hardware that meets the ServiceExpress site minimum requirements. If a ServiceExpress issue is diagnosed as something that only occurs on a PC or Network at your shop or cannot be duplicated by the ServiceExpress Support Center, the issue will need to be resolved without ServiceExpress support assistance.

The following computer-related scenarios are not supported by ServiceExpress support and should be supported by your shop's Information Technology (IT) staff.

1. Verifying network configurations - Client/Server, Domain, Workgroup, or Peer-to-Peer
2. Confirming network server/master computer name(s)
3. Network connectivity - Authentication, Hubs, Routers, Firewall, or Wireless
4. Drive mappings
5. Configuring a laptop PC for HDS usage
6. Installing Internet Explorer web browser plugins (e.g. Adobe Reader, Flash, Shockwave, SVG Viewer)
7. Upgrading PC software - Internet Explorer web browser or Windows Operating System and any applicable updates
8. Antivirus, spyware, adware or other malware issues
9. PC Security - disabling pop-up blockers or adjusting PC or network firewall
10. Local printing issues

Issues diagnosed as vehicle issues are not supported by the ServiceExpress Support Center.

Vehicle issues that cannot be resolved by your shop should be referred to an authorized Honda/Acura dealer.

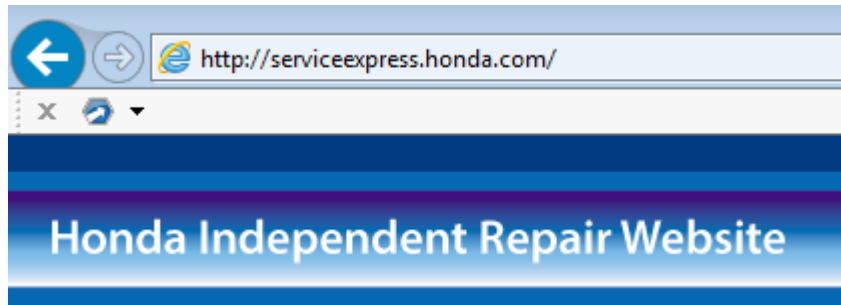
You can also call us toll-free at (877) 504 - 3571 , or mail us directly at

American Honda Motor Co., Inc.
1919 Torrance Blvd., Torrance, CA 90501
MS 500-2C-11A, ATTN: Service Express Help Desk

Thank you.

How to Access Service Information (SIS)

Open Internet Explorer, and go to the **Honda Independent Repair Website** by entering <http://www.ServiceExpress.Honda.com>, or <https://techinfo.honda.com>



The Honda Independent Repair Website page opens. Fill in your Username and Password, and click the **LOG ON** button.

If you do not currently have a Username and Password, you will need to subscribe to SIS and complete the registration process.

Click here to obtain a Service Information System subscription

A screenshot of the Honda Independent Repair Website. The page has a blue header with the site name. On the left is a navigation menu with links for USA and CANADA resources. The main content area is divided into three sections: ServiceExpress, Service Information System, and Security Professionals. Each section has a description, subscription options, and a "SUBSCRIBE" button. A callout box points to the "SUBSCRIBE" button for the Service Information System. On the right is a sidebar with a "Attention!" section about safety recalls and logos for Honda and Acura.

ServiceExpress

ServiceExpress is American Honda and Honda Canada's service repair information website for independent repair shops and vehicle owners. This information covers all Honda and Acura vehicles from 1990 to current.

Subscriptions:

1 Day	- \$10.00 USD
30 Days	- \$50.00 USD
365 Days	- \$350.00 USD

SUBSCRIBE

Service Information System

Service Information System is American Honda's dealer website for service repair information. Service Information System contains the same information as ServiceExpress, but Service Information System has additional advanced search capabilities.

Subscriptions:

1 Day	- \$20.00 USD
30 Days	- \$100.00 USD
365 Days	- \$1,000.00 USD

SUBSCRIBE

Security Professionals

You must be a registered member of the National Automotive Service Task Force Secure Data Release Model (NASTF SDRM) registry to purchase Key & Immobilizer codes.

- **Key Codes:** 1991-present
- **Immobilizer Codes:** All models with immobilizer **except** Honda Prelude, Acura RL (through 2004), and Acura NSX.

Note: Currently only available for U.S. customers.

SUBSCRIBE

	ServiceExpress	Service Information System
Content		
Repair Information	✓	✓
Owners Manuals	✓	✓
Accessory Information	✓	✓
Parts Catalog	✓	✓
Search Capabilities		
Subject Search	✓	✓
Keyword Search	✓	✓
Info Type Search	✗	✓
Combination Search (can include combination of Keyword and/or Subject and/or Info Type)	✗	✓
Optional System and Component Search	✗	✓
i-HDS Diagnostic Tool Integration*		
Auto DTC Search	✗	✓
i-Troubleshooting (Guided Diagnostics)	✗	✓
Technical Training		
Access to training modules within the Honda Service Course Catalog	✗	✓
Diagnostic Tools		

Attention!
Important Safety Information for Your Customers

Do you have any Honda or Acura vehicles in your repair shop?

Check the VIN for Airbag Inflator Recalls

HONDA
www.recalls.honda.com
1 (888) 234-2138

ACURA
www.recalls.acura.com
1 (888) 234-2138

*Requires a valid i-HDS subscription and a Honda/Acura specific J2534-compliant interface, both sold separately. See the Diagnostic Tools section below for more information.

For questions on diagnostic tools or support, please call: 877-504-3571

The SIS Main Menu

You can access all SIS features from the **SIS Main Menu**. When you select an item from the SIS Main Menu, its sub menu appears directly below it.

The screenshot shows the SIS Main Menu interface. At the top, there are four tabs: Search, Training Info, Tools Info, and Parts Info. Above each tab is a numbered box (1, 2, 3, 4) with an arrow pointing to it. The Search tab is active and shows a search form with the following sections:

- 1. REQUIRED: Select one or more option to search by Info Type. Select Model and Year to search by Subject**
Model: [dropdown] Year: [dropdown] KEYWORD: [text input with clear button]
- 2. REQUIRED: Select one or more option**
Select Subject: [dropdown] Select Info Type: [dropdown]
- 3. OPTIONAL: Select one or more option**
Select System: [dropdown] Select Component: [dropdown]

At the bottom right of the search form are two buttons: a circular **SEARCH** button and a rectangular **CLEAR ALL** button.

The SIS Main Menu provides the following 4 choices.

1. **Search** – Find repair information for a specific vehicle. Search by Subject and Info Type and an option to narrow down your search by selecting what type of System and Component it is you are searching for.
2. **Training Info** – Gives you access to training modules.
3. **Tools Info** – This page will give you a summary of Diagnostic Tools On-Line Catalog. You can view the complete list of tools by clicking on the Hyperlinked 'Honda' or 'Acura' text and it will redirect you to another site.
4. **Parts Info** - The Parts Info gives you a convenient way to search for parts information.

Search for Vehicle-Related Publications

SIS provides several ways to locate vehicle-related publications.

1. Selecting Subjects and/or Info Type (Required)
2. Selecting System and/or Component (Optional)
3. Keyword Search (Optional)

Keyword Search

If you need to find a publication and you know a word in the publication title, then conduct a **Keyword** search.

Search Tips

The Keyword search can be a powerful tool, but sometimes you may get too many or too few results. To find a publication quickly, you must understand how this search function works.

First, SIS does not search for words inside a publication. Instead, it looks for:

- Words **in the title** of the publication
- Names of systems and components **indexed to** the publication
- Standard SIS symptoms **indexed to** the publication

Second, follow the rule “less is more.” Use fewer and shorter words to find what you are looking for. Here are tips for applying this rule:

- Whenever possible, use one word instead of two or three. For example, use EVAP instead of EVAPORATIVE CONTROL SYSTEM.
- Use only the first part of a word to avoid a misspelling. For example, use IMMOB instead of IMMOBILIZER.
- Use the singular form of the word, not the plural. For example, use BELT not BELTS.
- The Symptom/Problem field is not case sensitive; no need to capitalize.

Type of Keywords	Example Words to Use
Common system names	ABS, SRS, EVAP
Common part/assembly names	BUMPER, HOOD, FILTER, TRUNK
Specific DTC codes	P1457, P0740, 15-3
Symptoms	DRIVEABILITY, PERFORMANCE, LEAK, NVH, NOISE, WIND
Job Function	PDI, TEST, INSPECT, REMOV (for remove or removal)

To search for a publication by Keyword, click Search by Vehicle on the SIS Main Menu and follow these steps.

SERVICE INFORMATION SYSTEM

Logoff Change Password MDI

1. REQUIRED: Select one or more option to search by Info type. Select Model and Year to search by Subject

2. REQUIRED: Select one or more option

3. OPTIONAL: Select one or more option

57 Items ACCORD, 2014 Expand All Collapse All

Accessory Item Count = 57

- 2013-15 Accord 2-Door Illuminated Door Sill Trim (P/N 08E12-T3L-101)
- 2013-15 Accord 4-Door Illuminated Door Sill Trim (P/N 08E12-T2A-101B)
- 2014 Accord 2 and 4-Door 17in Aluminum Wheel
- 2014 Accord 2 and 4-Door All-Season Floor Mats
- 2014 Accord 2 and 4-Door Automatic Day/Night Mirror
- 2014 Accord 2 and 4-Door Cargo Hook
- 2014 Accord 2 and 4-Door Engine Block Heater (Except 2-Door V6)
- 2014 Accord 2 and 4-Door Moonroof Visor

Important Safety Information

Help Acronyms System Requirements FAQs Terms & Conditions Privacy Policy Contact Us

1. Select **Model**
2. Select **Year**
3. Type in one or more words in the keyword field.
4. Select **Subject** in the dropdown. If Info Type is used, then Subject is optional.
5. Select **Info Type** in the dropdown. If Subject is used, then Info type is optional.

Tip: Select both Subject and Info type to filter your results.

Although searching with Keyword is highly encouraged to ensure you will find what you are looking for, you can also search without a keyword. If you know what category the publication falls under, you can select the options from the **Required** and **Optional** drop downs and click **Search**. If you select all dropdowns, it will increase the likelihood of you finding what you are looking for.

The screenshot shows the Honda Service Information System search interface. A box labeled "Dropdowns" has arrows pointing to three dropdown menus: "1. REQUIRED: Select one or more option to search by Info Type. Select Model and Year to search by Subject", "2. REQUIRED: Select one or more option", and "3. OPTIONAL: Select one or more option". The first dropdown is set to "ACCORD" and the second to "2014". The third dropdown is set to "Engine Mount Control System", and its sub-menu is open, showing options: "Select Component", "All Component", ">>Engine Mount Control Solenoid Valve", and ">>Relay Circuit Board". The search results show "2 Items found for ACCORD, 2014" and list two wiring diagrams: "Active Control Engine Mount (ACM) System Electronic Wiring Diagram (Undefined)" and "Engine Mount Control System Electronic Wiring Diagram (Undefined)".

SERVICE INFORMATION SYSTEM

HONDA

Logoff Change Password MDI

Search Training Info Info Parts Info

1. REQUIRED: Select one or more option to search by Info Type. Select Model and Year to search by Subject

ACCORD 2014 KEYWORD

2. REQUIRED: Select one or more option

Engine ETMs / EWDs

3. OPTIONAL: Select one or more option

Engine Mount Control System

Select Component
All Component
>>Engine Mount Control Solenoid Valve
>>Relay Circuit Board

2 Items found for ACCORD, 2014

Expand All Collapse All

Wiring Diagrams(Schematics, Connector Views, Circuit Desc). Count = 2

Active Control Engine Mount (ACM) System Electronic Wiring Diagram (Undefined)

Engine Mount Control System Electronic Wiring Diagram (Undefined)

Navigating SIS Publications

Publication Lists and Icons

In SIS search results, an icon appears to the left of each publication title. The icons represent the publication type.

Service Information System

ACURA

Logoff Change Password MDI

Search Training Info Tools Info Parts Info

1. REQUIRED: Select one or more option to search by Info Type. Select Model and Year to search by Subject

MDX 2015 BRAKE DISC

2. REQUIRED: Select one or more option

Select Subject Select Info Type

3. OPTIONAL: Select one or more option

Select System Select Component

SEARCH CLEAR ALL

7 Items found for MDX, 2015 ,Keyword: brake disc

Expand All Collapse All

Service Bulletins. Count = 1

SB On-Car Brake Disc Refinishing Equipment and Guidelines (Revised 01/24/2014) 00-037

Job Aids. Count = 1

Disc Brake Rotor Refinishing Worksheet

Repair Procedures, Tests. Count = 4

Front Brake Disc Inspection

Front Brake Disc Removal and Installation

Rear Brake Disc Inspection

Rear Brake Disc Removal and Installation

Component Locations. Count = 1

Conventional Brake Component Location Index

Important Safety Information

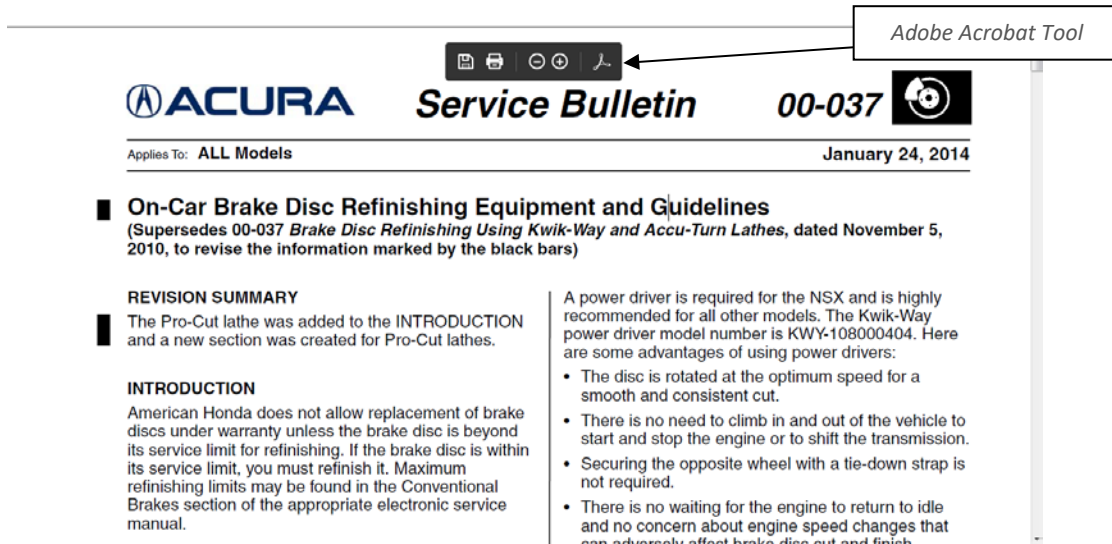
Help Acronyms System Requirements FAQs Terms & Conditions Privacy Policy Contact Us

Search results sort by publication type. (e.g. Service Bulletins, Job Aids, etc.) You can see what type of publication an item is by looking at the title of each group. You can **Collapse** and **Expand All** groups see the titles more clearly.

Each publication title is a hyperlink. Click the **publication title** to open the publication.

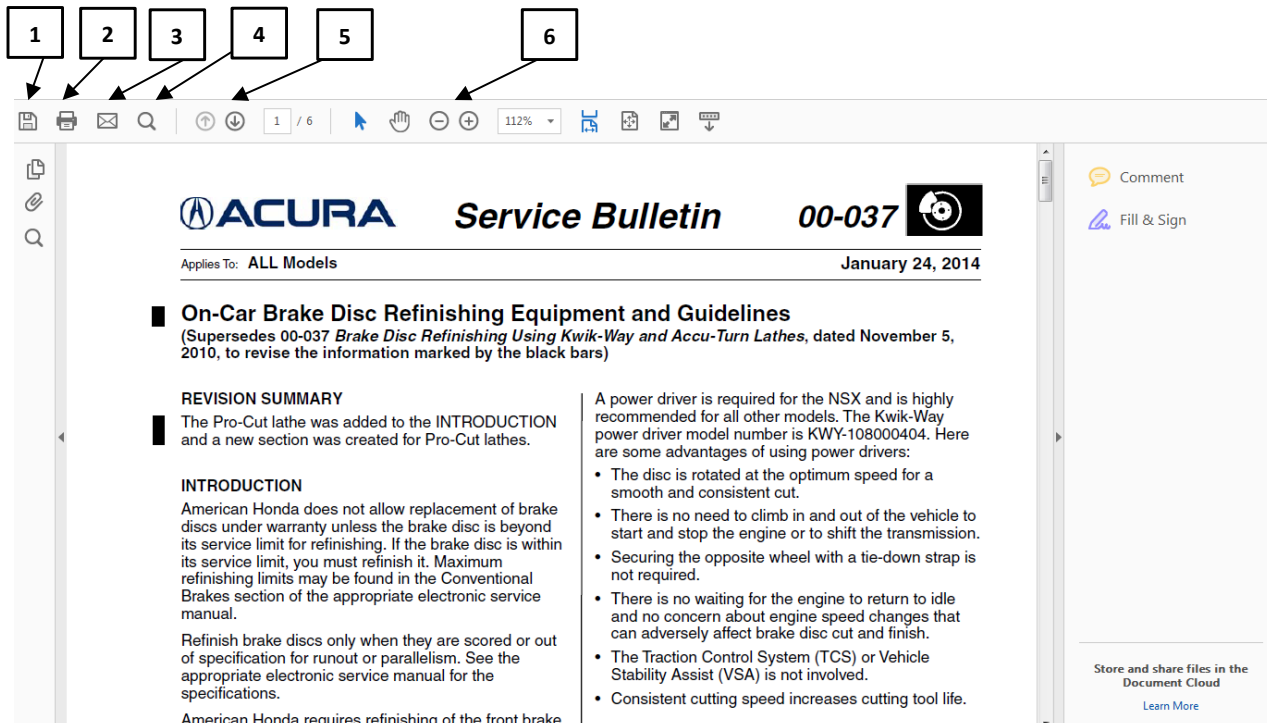
Adobe Acrobat for Publication

All the publications are in PDF format. You can hover on the top center and access the Adobe Acrobat Tool. The Adobe Acrobat tool facilitates your navigation through each publication.



Use the **Acrobat Toolbar** at the top of the screen to do the following:

1	Save the file to your computer.
2	Print the publication.
3	Email the file.
4	Search the publication for keywords.
5	Advance to the next page or return to the previous page of this publication.
6	Zoom in and zoom out



Navigating Through Training Info Screen

The training info screen gives you the right tools to improve and gain skills for servicing a vehicle. It gives you access to training modules and tests to take for your own benefit.

The screenshot shows the ACURA Service Information System interface. At the top, there's a navigation bar with 'Search', 'Training Info' (selected), 'Tools Info', and 'Parts Info'. Below this is the 'Service Course Catalog' section. On the left, a 'Categories' sidebar lists 'Service', '+ Management', '+ Course', and '+ Subject'. The main area displays 'Displaying Latest Modules' with a table of training modules. Annotations with arrows point to specific elements: 'Browse by Service Jobs' points to the 'Service Jobs' tab; 'Access Training Module' points to the 'Module Actions' column; and 'Access Test' points to the 'Test' icon in the 'Module Actions' column.

Module No. ▼	Module Title ▼	Completed Date ▼	Module Type	Module Actions
WBATS44	A/T MECHANICAL & ELECTRICAL T/SHOOT		Training Center	[Icon] [Icon] [Icon]
WBCPOPA	CONTROLLED PART ORDERING		Self Study	[Icon] [Icon] [Icon]
WBELCM1	HOW TO MEASURE AVAILABLE VOLTAGE		Self Study	[Icon] [Icon] [Icon]
WBELR22	BUILDING A BASIC CIRCUIT		Training Center	[Icon] [Icon] [Icon]
WBELRM1	MEASURING AVAILABLE VOLTAGE		Training Center	[Icon] [Icon] [Icon]
WBENS11	BOTTOM END		Training Center	[Icon] [Icon] [Icon]
WBENS13	REMOVE AND INSPECT CYLINDER HEAD		Training Center	[Icon] [Icon] [Icon]
WBGPBEP	ACURA GENUINE PARTS BRAND		Self Study	[Icon] [Icon] [Icon]
WBPTCA	PROCESSING IN TRANSPORTATION		Self Study	[Icon] [Icon] [Icon]
WBSGPSS	SELLING ACURA GENUINE PARTS WITH IN		Self Study	[Icon] [Icon] [Icon]

You can browse by **categories** on the left side of the page. Expand each category to see all the choices. By clicking on **Service Jobs** tab on the top, you can browse by Service Jobs Category.

Taking a Test

• = Required

Sign In

User Information

A DPTSID is required to access the Online University. The logon you are using currently does not have a DPTSID associated with it. To proceed further, please follow the instructions outlined below. If you need to obtain a DPTSID, please contact your iN System Administrator.

Please Enter The Information Below.

Name First* M.I. Last*

Enter one of the following*

Last 4 Digits of SSN XXX-XX-

AHMID DPTSID

Dealer Employee ID

If you are going to take a test, you have to provide your DPTSID. Fill out the form to access the Online University.

Tools Info Screen

This page will give you a summary of Diagnostic Tools On-Line Catalog. You can view the complete list of tools by clicking on the Hyperlinked 'Honda' or 'Acura' text and it will redirect you to another site

SERVICE INFORMATION SYSTEM

ACURA

Logoff Change Password MDI

SearchTraining InfoTools InfoParts Info

Honda and Acura Vehicle Diagnostics

To confirm the vehicle's latest ECU software, enter current program ID:

This summary describes items in the Diagnostic Tool On-Line Catalog that have been developed specifically for use with Honda and Acura vehicles. For a complete list of tools visit the [Honda](#) or [Acura](#) On-Line Catalog. **For questions on diagnostic tools or support, please call: 877-504-3571.**

Item	Functions	Hardware	Software
Honda Diagnostic System (HDS) Suite Note: : i-HDS requires Microsoft Windows 7 or higher.	<ul style="list-style-type: none">Checks and clears diagnostic trouble codes (DTCs)Real-time data display (Data List)Data capture (snapshot)Vehicle and system specific function testsReprogram ECUs with J2534 Rewrite application NOTES: <ul style="list-style-type: none">The Honda and Acura J2534 Control Module Update software has been replaced with J2534 Rewrite, which is included with the i-HDS suite.To add, delete or replace keys, refer to Keys and Codes in ServiceExpress.To initialize replaced ECM/PCMs, see PCM Initialization below.	<ul style="list-style-type: none">i-HDS Quick Start Guide click hereWindows laptop click here for requirements.Denso DST-i Vehicle Communications Interface Honda or Acura DST-i Information: DST-i Quick Start Guide	Honda Diagnostic System (i-HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00 *Software is non-refundable. Click here to purchase.

HelpAcronymsSystem RequirementsFAQsTerms & ConditionsPrivacy PolicyContact Us

Help

If you get stuck anywhere, click on the **Help** link located at the bottom left of the ServiceExpress window.

Click on the **Contact Us** link located in the lower right corner of the ServiceExpress window to send us your feedback, to report problems with ServiceExpress, or to give us suggestions.

[Help](#) | [About Us](#) | [System Requirements](#) | [FAQs](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

Feedback

From the **Contact Us** screen, select a feedback category, and follow the on-screen instructions. We make every effort to respond to your feedback within two business days.

Feedback Categories

- **Problems with content.** Select this if a description or procedure is incorrect, an illustration or schematic is missing or incorrect, or if you cannot open a document.
- **Log-on or password problems.**
- **Questions about billing or credit.**
- **Suggestions for improvement.** Use this to tell us what you would like to see in ServiceExpress, or to give us ideas on how to improve the website.
- **Other ServiceExpress comments.** Use this for any other problems you may encounter.

If you have trouble subscribing to or using this website, or find errors in the information, use this e-mail screen to contact us. Fill out the following information, then click "Submit." However, before you contact us, please check that you meet all [System Requirements](#).

Your Name:

Your E-mail Address:

Your Phone Number:

Type of Problem:

Comments:

IRF Responsibilities

Independent Repair Facilities (IRFs) are responsible for providing software and hardware that meets the ServiceExpress site minimum requirements. If a ServiceExpress issue is diagnosed as something that only occurs on a PC or Network at your shop or cannot be duplicated by the ServiceExpress Support Center, the issue will need to be resolved without ServiceExpress support assistance.

The following computer-related scenarios are not supported by ServiceExpress support and should be supported by your shop's Information Technology (IT) staff.

1. Verifying network configurations - Client/Server, Domain, Workgroup, or Peer-to-Peer
2. Confirming network server/master computer name(s)
3. Network connectivity - Authentication, Hubs, Routers, Firewall, or Wireless
4. Drive mappings
5. Configuring a laptop PC for HDS usage
6. Installing Internet Explorer web browser plugins (e.g. Adobe Reader, Flash, Shockwave, SVG Viewer)
7. Upgrading PC software - Internet Explorer web browser or Windows Operating System and any applicable updates
8. Antivirus, spyware, adware or other malware issues
9. PC Security - disabling pop-up blockers or adjusting PC or network firewall
10. Local printing issues

Issues diagnosed as vehicle issues are not supported by the ServiceExpress Support Center.

Vehicle issues that cannot be resolved by your shop should be referred to an authorized Honda/Acura dealer.