



August 16, 2019

RE: End of Product Support

Dear Subscriber,

Microsoft has announced that it is ending its extended support of Windows 7 on **January 14, 2020**. Furthermore, it will end its extended support of Windows 8.x on **January 10, 2023**. Without future software updates and support, this could leave your computers running this obsolete software vulnerable to exploits and attacks.

In light of this, American Honda will no longer certify software such as the intelligent Honda Diagnostic System (*i-HDS*), the *J2534 Rewrite Software*, and the *Immobilizer Setup Tool* (IST) for computers running Windows 7 or Windows 8.x. The usability and functionality of this software will no longer be guaranteed. We strongly encourage you to upgrade your *i-HDS* software-installed computers to at least Windows 10 Professional as soon as possible.

If you have any questions regarding this communication, contact us at **877-504-3571** or e-mail us at insc@hna.honda.com

Thank you for your support.

Sincerely,

Special Tools Team
American Honda Motor Co., Inc.
1919 Torrance Blvd
Torrance, CA 90501-2746