

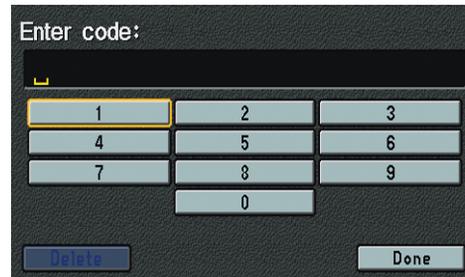
Troubleshooting

Screen Error Message	Solution
Navigation system is unable to acquire a proper GPS signal.	Make sure there is nothing on the rear package tray blocking the GPS antenna. If not, move the vehicle to an open space away from tall buildings, trees, etc.
Navigation unit door is open or No DVD Disc installed. Please check system.	Make sure that Navigation DVD disc is installed with the label side up and the Navigation Unit door is fully snapped closed (see page 110).
PC card slot door is open. Please check system.	Make sure that the sliding door for the PC card slot is fully closed (see page 110).
No DVD Disc, please check system.	Check that Navigation DVD disc is installed with the label side up (see page 110).
Display temp is too high. System will shut down until display cools down.	This message will appear briefly when the display temperature is too high, and then the display will turn off until the temperature cools down. The system will turn back on when the display cools down.
Outside temperature is low, system will take awhile to start up.	The temperature is below -30°C and the navigation ECU has difficulties reading the DVD. The system will start up when the temperature warms up.
DVD Disc reading error (unformatted), please consult your dealer.	Check the DVD disc surface for deep scratches or other damage. Make sure you are using an official Acura Navigation DVD (orange in color). The system cannot read other mapping databases or video DVDs.
Route has not been completed. Please try again from a different location.	Routing to or from a place (new area) that is not in the database. Try planning a different route to or from a different location.
No alternate route found. Original route will be guided.	No alternative route method was found. The original route method will be used.
This destination cannot be found in database.	The destination was not found in the database. Try another destination.
Vehicle is out of database coverage area, route cannot be calculated.	Vehicle has been driven out of the coverage area in the database and the system cannot find origin of route.
Destination is out of database coverage area, route cannot be calculated.	The destination is not in the database, and a route cannot be calculated. Try another destination or address.
System cannot define vehicle position, please drive for awhile.	Drive vehicle on a main road until the current road is displayed across the bottom of the screen within the blue shaded area. This is map matching.

If the battery goes dead or is disconnected for any reason, you will have to enter a security code into the navigation system before you can use it again.

You should have received two cards that contains the navigation system's four-digit security code and serial number. Keep this card in a safe place. In addition, you should write the system's serial number in this owner's manual. If you lose the card, you must obtain the security code from your Acura dealer.

After the battery is reconnected, and you turn the ignition switch on, the software of the navigation system is downloaded from the disc. When downloading completes, you will see:



Enter the four-digit security code, then touch the Done box. If you have entered it correctly, the display will change to the Disclaimer screen.

You have ten chances to enter the correct code. If all ten are incorrect, turn the ignition OFF, then back ON (II) to have ten more chances to enter the correct code.

If the system loses power for more than 5 minutes, the system needs time to re-acquire the GPS signal (satellite positions) before you see the Disclaimer screen. When the system is acquiring its GPS signal, you will see:

*****Wait*****

The system is acquiring its GPS signal. This could take up to 10 minutes.

- Engine must be running
- Vehicle must be parked outside, away from buildings
- Do not move the vehicle at this time

NOTES:

- The average acquiring time is about 10 minutes, but it can take as long as 45 minutes.
- If the system is unable to acquire a signal, follow the instructions on the screen. Contact your local Acura dealer if the problem persists.

System Limitations

Although your Acura Navigation System is one of the most highly-sophisticated pieces of equipment you will find in a modern automobile, you may find while using it that it has certain limitations.

The system uses signals from the Global Positioning System (GPS) to aid in determining its current location. The GPS is operated by the U.S. Department of Defense. For security reasons, there are certain inaccuracies built into the GPS that the navigation system must constantly compensate for. This can cause occasional positioning errors of up to several hundred feet.

For example, in urban areas where streets are close together, this could cause the system to show that you are traveling on a street that parallels the street you are actually on. The system will, under most circumstances, correct itself after several seconds.

Although the system will direct you to your desired destination, it may not always do it by what you consider to be the most direct route.

You will find that the points of interest listings in the “Places” option are not as complete in outlying areas as they are in metropolitan areas. For example, only limited numbers of gas stations, restaurants, supermarkets, banks, etc. in outlying areas are included. This means you may not find places listed that you know exist. This is also true for police agencies and hospitals. In outlying areas, facilities listed may not be the closest. Always check with local information sources if you need law enforcement or hospital services.

Additionally, the mapping database contains verified and unverified maps. Exercise additional caution when driving in these areas. A disclaimer screen will warn you if your route includes unverified streets.

You may find that the system occasionally “reboots.” This is indicated by the display returning to the logo screen. A reboot can be caused by a number of things, such as entering data too quickly, or by excessive heat or shock. It does not necessarily indicate a problem that requires service. After the system completes the reboot, it should allow you to complete whatever functions you were performing before the reboot.

Acura has made every effort to verify that the system’s database was accurate at the time it was created. However, businesses do fail or move to new locations, and new businesses start in the old locations. For this reason, you may occasionally find “inaccurate” information when you select and drive to a point of interest (for example, a restaurant is now a jewelry store). The number of these inaccuracies will increase as time goes on.

Reporting Errors

Occasionally, you may encounter database errors.

- If the error pertains to freeways and main “verified” roads shown in black on the map, then report it either online at <http://update.navtech.com/>, or to Acura Client Services.
- If the error involves a light brown “unverified” road, then do not report it. These areas have not been verified, and are provided for reference only. (See the introduction on page 3.)
- For errors in points of interest (POI), like a business that has changed their name, report them to Acura Client Services. Keep in mind that depending on when the data was collected, and when your DVD was purchased, the database can be out of date. Updates are available for purchase, usually in the fall of each year.

Acura Client Services

Telephone: (800) 382-2238

Fax: (310) 783-3535

Mail:

Acura Navi

America Honda Motor Co., Inc.

Acura Client Services

MS 500-2N-7E

1919 Torrance Blvd.

Torrance, CA 90501-2746

If you desire more detailed information on detailed map coverage, contact any Acura dealer. You may also contact Acura Client Services. Map coverage information is also at www.acura.com.

Acura is continually expanding the scope of the navigation system. Upgraded software will be made available to navigation system owners periodically, usually in the fall of each year.

To purchase an updated DVD or a replacement DVD, call (888) 549-3798. You can also order on-line at www.acura.com