

## *U.S. models only*

The OnStar® system in your car gives you access to a wide range of services and information with the touch of a button. An OnStar advisor is available 24 hours a day, 7 days a week.

The Safe and Sound Plan provides:

- Roadside Assistance.
- Emergency Services.
- Automatic Notification of Airbag Deployment.
- Accident Assist.
- Remote Door Locking/Unlocking.
- Stolen Vehicle Tracking.
- Misplaced Vehicle Assistance.
- Online Concierge Services.

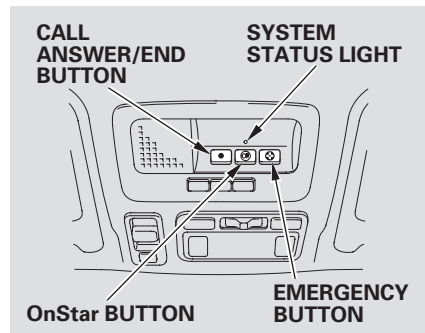
The Directions and Connections Plan provides these additional features:

- Route Support.
- Ride Assist.
- Information and Convenience Services.

The Luxury and Leisure Plan adds:

- Personal Concierge Services.

## OnStar Control Panel



The OnStar buttons and indicator are located on the ceiling near the front ceiling light.



## OnStar Services Button

Press this button to contact an OnStar advisor. You will hear a chime, followed by the announcement, "Connecting to OnStar." The connection should take 20 to 30 seconds. The advisor will assist you with any of the services included in your plan.

Depending on what service you request, you may need to give your Personal Identification Number (PIN) to the advisor. Your PIN is a number you make up and provide when you establish your OnStar service.

If cellular telephone service is not available in the area you are driving in, you will hear a fast busy signal. The system will retry the connection several times before returning to the ready mode.

To cancel these retries, press the Call Answer/End (DOT) button.

A microphone is located in the base of the OnStar control panel so you can speak to the advisor without taking your hands off the steering wheel or diverting your attention from the road. The OnStar advisor's voice comes from the audio system's speakers. Use the volume control on the audio system or on the steering wheel to adjust the volume.



### Emergency Button

Press this button to contact an OnStar advisor only if you have an emergency situation. You will hear a tone, followed by the announcement, "Connecting to OnStar Emergency." Your call is given highest priority.

The advisor will ask about the nature of the emergency, locate your car, and notify the appropriate emergency service agencies.

If you press this button accidentally, do not cancel the call. Wait until the OnStar advisor answers, then explain your mistake.



### Call Answer/End Button

Press this "DOT" button to end a call to the OnStar advisor, or to cancel the call if you should press one of the other buttons accidentally. If the OnStar center should call you, press this button to answer the call.

This button is also used to initiate the Personal Calling and Virtual Advisor services, if you have subscribed.

### System Status Light

This light shows you the status of the system.

**Solid Green** — The system is ready for use.

**Blinking Green** — A call is in progress.

**Solid Red** — There is a problem in the system. Press the OnStar button to contact an advisor. If the call connects, the advisor will assist you with verifying the system's operation. If you are not able to contact an advisor, take your car to an Acura dealer to have the system diagnosed.

**Blinking Red** — There is a problem in the system with a call in progress.

## **Safe and Sound Plan Features**

The OnStar system uses the Global Positioning System (GPS) to locate your car whenever you place a call. This allows the advisor to quickly contact the nearest services without requiring you to provide detailed directions.

**Roadside Assistance** — Contact the OnStar advisor if you need assistance with a problem (flat tire, out of fuel, etc.) while traveling. The advisor will contact an appropriate agency to come and assist you.

**Emergency Services** — Contact an OnStar advisor if you have an emergency situation. The advisor will contact the nearest emergency services provider (ambulance, fire department, etc.) and advise them of your situation.

## **Automatic Notification of Airbag Deployment**

— If you are ever in an accident that causes the airbags to deploy, the OnStar system automatically places a call (provided the OnStar system and your car's electrical system are still intact). The advisor will attempt to speak to you to evaluate the situation, and contact the nearest emergency services provider.

**Accident Assist** — The OnStar advisor can help you if you are ever in a minor accident by asking you for information about the accident. Complete, detailed information will make it easier to complete accident reports and insurance claims.

## **Remote Door Locking/Unlocking**

— By sending a signal to your car, the advisor can lock or unlock your car's doors. This is helpful if you are away from your car and realize you forgot to lock the doors, or if you have locked the keys in your car. To get OnStar's assistance, call (888) 4-ONSTAR (466-7827).

**Stolen Vehicle Tracking** — Using GPS, OnStar can locate your car almost anywhere. If your car is ever stolen, contact OnStar at (888) 4-ONSTAR. The advisor will put you in contact with the proper authorities, and assist them with locating your car.

**Misplaced Vehicle Assistance —**

If you are unable to locate your car in a large parking lot or parking structure, contact OnStar at (888) 4-ONSTAR. The advisor will remotely activate the exterior lights and the horn, allowing you to locate your car.

**Online Concierge Services —**

From your computer, you can log into [www.myonstar.com](http://www.myonstar.com) to make dinner reservations, purchase tickets to events, send flowers, etc.

**Directions and Connections Plan Features**

The Directions and Connections Plan provides these additional features.

**Route Support —** The OnStar advisor can give you verbal directions from your current location to a desired destination.

**Ride Assist —** If you need a ride (taxi, limousine service, etc.) the OnStar advisor can make the arrangements for you. Use the OnStar button or call (888) 4-ONSTAR.

**Information and Convenience Services —** The OnStar advisor can give you information on nearby hotels, restaurants, ATMs, hospitals, gas stations, and many other services in any area you are traveling in. The advisor can also help you with hotel or restaurant reservations.

**Luxury and Leisure Plan Features**

The Luxury and Leisure plan provides all the benefits of the other plans, and adds:

**Personal Concierge Services —**

An OnStar advisor can assist you with purchasing theater tickets, airline tickets, rental car reservations for a vacation, and just about any other purchase you desire.

## Personal Calling

The OnStar Personal Calling plan is an extra-cost option that gives you the ability to use your car's OnStar system as a hands-free cellular telephone.

To sign up for Personal Calling, press the OnStar button in your car, and notify the advisor that you'd like to sign up. The advisor will get all the information needed to set up your account, and provide you with your new cellular telephone number. You will need to provide a credit card number, and prepurchase "units" or minutes of air time (one unit equals one minute).

**Placing a Telephone Call** — You must use voice commands to give the OnStar system your calling information. To make a phone call:

- Press the Call Answer/End (DOT) Button.
- OnStar will respond with "Ready."
- Say "Dial."
- OnStar will respond with "Number Please."
- Say the first digit of the number.
- OnStar will repeat that digit. Always wait for OnStar to confirm the digit before going to the next digit.
- Say the second digit of the number.
- OnStar will repeat that digit.
- Continue this until you have given OnStar the complete telephone number. Then say "Dial."

- OnStar will respond with "Dialing" and then repeat the complete telephone number. It will then place the telephone call.
- When you have finished your conversation, press the DOT button again to hang up.

If you make a mistake speaking a digit of the phone number, or the system responds with the wrong digit, say "Clear." This will cause the system to erase the last digit.

If you need to cancel the phone call attempt before entering the complete phone number, say "Cancel." The system will cancel the operation and return to Ready.

If the system has difficulty understanding a voice command, it can respond with:

**“Pardon”** — The system could not match your voice command to one it knows. Repeat the command distinctly.

**“Slower please”** — The system missed the command because it was not yet ready for it, or there was too much background noise. Repeat the command after a short pause.

**Voice Feedback On/Off** — With voice feedback off, the system will respond with a tone rather than “Ready,” or repeating each number you say. Other responses will still be by voice. To turn voice feedback on or off:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Voice Feedback.”
- OnStar will respond with “Voice feedback On/Off.”

## **Incoming Telephone Calls** —

When someone places a telephone call to you, the audio system will mute and you will hear the ring. Press the DOT button to answer the call. When you have completed the call, press the DOT button again to hang up.

## **Using Nametags**

The OnStar system can store up to twenty 32-digit telephone numbers in its memory. When you store these numbers in its memory, you give each one a nametag. When you want to place a telephone call, you can recall the number by giving the system the nametag.

**Storing a Nametag** — To store a telephone number and its nametag in the system:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Store.”
- OnStar will respond with “Number Please.”
- Say the first digit of the number.
- OnStar will repeat that digit.
- Say the second digit of the number.
- OnStar will repeat that digit.
- Continue this until you have given OnStar the complete telephone number. Then say “Store” again.
- OnStar will respond with “Nametag Please.”
- Say the name that you want assigned to that telephone number.
- OnStar will respond with “Again.”
- Repeat the nametag.
- OnStar will respond with “Once more.”

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- Repeat the nametag.
- OnStar will respond with “Storing <nametag>.”

**Placing a Telephone Call** — To place a telephone call using a nametag:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Call.”
- OnStar will respond with “Nametag Please.”
- Say the nametag for the number you want to call.
- OnStar will respond with “Calling <nametag>,” then place the telephone call.

If you have forgotten what nametags you have stored, the system will read them to you. Press the DOT button. When the system responds with “Ready,” say “Directory.”

**Deleting a Nametag** — To delete a nametag and telephone number from memory:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Delete.”
- OnStar will respond with “Nametag Please.”
- Say the nametag for the number you want to delete.
- OnStar will respond with “Delete <nametag>, Yes or No.”
- Say “Yes.”
- OnStar will respond with “Deleting <nametag>.”

**Redialing a Number** — To redial the last telephone number you called:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Redial.”
- OnStar will respond with “Redialing,” then place the telephone call.

## **Security Code**

By giving the system a security code that you make up, you can lock out the Personal Calling and Virtual Advisor capabilities of the system so unauthorized people cannot make telephone calls. To turn security on or off:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Security.”
- OnStar will respond with “Enter four-digit security code.”
- Say the first digit of the code.
- OnStar will repeat that digit.
- Say the second digit of the code.
- OnStar will repeat that digit.
- Say the third digit of the code.
- OnStar will repeat that digit.
- Say the fourth digit of the code.
- OnStar will respond with “Security code <number> is now ON/OFF.”

If you forget the security code entered, or someone else enters a security code unknown to you, you must contact an OnStar advisor to reset the code. Press the OnStar button, or call (888) 4-ONSTAR.

## Keeping Track of Units

You must prepurchase units (minutes) of cellular air time. The OnStar system tracks how many units you have remaining.

To find out how many units you have remaining:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Units.”
- OnStar will respond with “Verify or add.”
- Say “Verify.”
- OnStar will respond with “You have <number> units remaining.”

**Adding Units** — To purchase more units of cellular air time:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Units.”
- OnStar will respond with “Verify or add.”
- Say “Add.”
- OnStar will connect you to an advisor to handle your purchase.

You can also call OnStar at (888) 4-ONSTAR, or get information about your account at the OnStar web site, [www.onstar.com](http://www.onstar.com).

## OnStar Virtual Advisor

When you subscribe to Personal Calling, you can also enjoy the benefits of Virtual Advisor. This feature lets you hear information in your car about weather, sports, news, and stocks. It is even possible to have your e-mail read to you.

Although Virtual Advisor can provide information on many subjects, you can set up a customized profile with OnStar that makes it easier to get information about areas that are of specific interest to you. To do this, you must go to the OnStar web site, [www.onstar.com](http://www.onstar.com). This is a secure site; you will need your account number and PIN to access your account information and to design your customized profile.

If you do not have Internet access, a default profile can be set up for you.

To use the Virtual Advisor from your car:

- Press the DOT button.
- OnStar will respond with “Ready.”
- Say “Virtual Advisor.”

The system will connect you to the Virtual Advisor. The Virtual Advisor will prompt you for the information you desire.

If you would like to hear a list of voice commands that are available, say “Help.” OnStar is continually upgrading the system, and new commands become available.

## Personal Identification Number

You make up and provide your Personal Identification Number (PIN) when you establish your account with OnStar. You should write down your PIN and keep it with you at all times.

You can change your PIN at any time. Contact the OnStar advisor by pressing the OnStar button, or by calling (888) 4-ONSTAR.

If you forget your PIN, contact the OnStar advisor. For security reasons, your PIN will be mailed to you.

### System Limitations

OnStar uses the Global Positioning System (GPS) to locate your car for functions such as route guidance and roadside assistance. GPS is affected by structures that can obstruct the signal, such as tunnels, parking structures, and tall buildings. It may not be possible for OnStar to pinpoint your location if you are in or near such structures.

OnStar uses cellular technology to communicate with your car. Cellular coverage varies by location, which may affect the ability to establish a connection, or the quality of the connection.

When you turn off your car's ignition, the OnStar system goes into low-power mode. After 48 hours, it switches to sleep mode to conserve your car's battery power. Features such as remote door unlocking and misplaced vehicle assistance will not work after your car has been parked for more than 48 hours.

*As required by the FCC:*

*This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.*

*Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.*

*This device complies with Industry Canada Standard RSS-210.*

*Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference that may cause undesired operation of the device.*

OnStar® is a registered trademark of the OnStar Corporation.

