

## Frequently Asked Questions

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Problem	Solution
I cannot hear the navigation system voice.	Ensure that the Volume setting in Set-up screen 1 is not OFF. Refer to <i>Set-up Screen 1</i> on page 50.
	Verify that the “Voice Feedback” in Set-up screen 3 is set to ON.
	If the radio is not working, you may need to enter the radio anti-theft code. The navigation system needs the radio for voice output. Refer to the vehicle owner’s manual for instructions on how to enter the code.
The voice control system is having difficulty recognizing my voice.	Ensure that the vehicle is as quiet as possible when speaking. Refer to <i>Improving Voice Recognition</i> on page 12.
The vehicle position icon is not following the road and the GPS text in the upper left hand corner of the screen is white.	The GPS antenna (located under the center of the package tray) may be blocked by personal items. For best reception, remove items from the rear shelf.
	Rear window metallic tinting or other after-market devices can interfere with the GPS reception. Please see your dealer. Also refer to <i>System Limitations</i> on page 65.
I entered a destination, but the blue highlighted route and voice guidance stopped before I got to my destination.	The factory default is “no routing in unverified areas.” If you wish to have routing, choose “Unverified Routing ON” in Set-up screen 4.
I found some errors in the database. How do I report them?	Minor errors are bound to occur in a large database. If you encounter major errors, you can report them per the instructions on page 67.
I want to buy a new DVD. How do I purchase one?	You cannot obtain a new DVD from the dealer. See <i>Customer Assistance</i> on page 67.
How can I determine the DVD version in my navigation system?	The version is on the label of your DVD. It starts with “Ver:”. See <i>Customer Assistance</i> on page 68 for how to remove the DVD.

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When is my city going to become part of a fully verified detailed coverage area?	The mapping database vendor is constantly verifying new and existing areas that currently show on the map as unverified. Alaska and Hawaii are not covered. See page 69 for ways to obtain the latest detailed coverage information.
Will the navigation system work outside North America?	The navigation system contains maps only for the lower 48 states, and Canada. The system will not work in Mexico, or outside of North America.
My battery was disconnected, or went dead, and the navigation system and/or the radio is asking for a code. Where do I find this code?	There should have been two cards in the glove box with the anti-theft codes for the navigation system and the radio. These cards contain the security code and serial number. If you do not have them, your dealer can help you out. See the appropriate owner's manual for instructions on how to enter the code(s).
I forget the PIN for Home, or the PIN for personal addresses (User 1, or User 2). How do I reset it?	See information regarding PINs on page 56. Your dealer can reset the PIN for you.
I speak a language other than English. When will other languages be available for the navigation system.	This is being considered as a future enhancement.
My elevation (shown when I touch the vehicle position icon) seems to fluctuate even though my elevation has not changed.	This is normal, and due to errors in satellite position. See <i>System Limitations</i> on page 65.
My system does not route me the same way I would go. Why is this?	The navigation system attempts to generate the optimum route. See the discussion on routing methods on page 33.
How can I input my destination using map coordinates.	The navigation system was not designed for this.
Send is not available on the calculate route to screen. Why?	Your phone is not "paired" to the HFL, or if your phone is "paired," it is in use; press the HFL BACK button.

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Can I play video DVD's in my navigation system?	No. The system is designed only to read the DVD provided with your vehicle.
Why is the street I'm on not on the map? It has been here for a year.	The mapping database is constantly undergoing revision. See page 67 for ways to obtain the latest detailed coverage information.
My clock frequently changes forward and backward by one hour. Why is this?	The clock is being automatically set based on your GPS location. If you live and work on the boundary between two time zones, you can turn off this feature. See page 59.
My state does not observe daylight savings time. How do I turn off this feature?	You can turn off this feature. See page 60.
How do I switch from User 1 to User 2 PIN?	Go to <b>Set-up</b> screen 2, and select <b>PIN Number</b> . Make sure the screen is for you. If you are User 2 and the display says, <b>You are User 1</b> , select <b>User 2</b> on the screen.
While I drive, my screen shows white dots on it. What do they mean?	These are called "bread crumbs." If you drive more than 1/2 mile from mapped roads, the offroad tracking feature begins to function. See <i>Track Offroad Position</i> on pages 45 and 58.
How can I get rid of the white dots ("bread crumbs") from my screen?	Go to <b>Set-up</b> screen 2, and select <b>Track Offroad Position OFF</b> , then return to the map.
The Set-up or Information screen has dark gray items that I cannot select. Why?	You need to select <b>OK</b> on the Disclaimer screen to view these items. See the <i>System Function Diagram</i> on page 18.

Screen Error Message	Solution
Navigation system is unable to acquire a proper GPS signal.	Make sure there is nothing on the rear shelf blocking the GPS antenna. If there is not, move the vehicle to an open space away from tall buildings, trees, etc. Rear window metallic tinting and after-market devices can affect the GPS reception.
Navigation unit door is open or No DVD disc is inserted. Please check system.	Make sure that navigation DVD disc is inserted with the label side up and the navigation unit door is fully snapped closed (see page 68).
PC card slot door is open. Please check system.	Make sure that the sliding door for the PC card slot is fully closed (see page 68).
No DVD disc. Please check system.	Check that the navigation DVD disc is inserted with the label side up (see page 68). If the problem persists, see your dealer.
Display temp is too high. System will shut down until display cools down.	This message will appear briefly when the display temperature is too high, and then the display will turn off until the temperature cools down. The system will turn back on when the display cools down.
Outside temperature is low. System will take awhile to start up.	The temperature is below $-30^{\circ}\text{C}$ and the navigation ECU has difficulty reading the DVD. The system will start up when the temperature warms up.
DVD disc reading error (unformatted). Please consult your dealer.	Check the DVD disc surface for deep scratches or other damage. Make sure you are using a Navigation DVD (orange in color). The system cannot read other mapping databases or video DVDs. If the problem persists, see your dealer.
Route has not been completed. Please try again from a different location.	This message will appear when you are routing to or from a place (new area) that is not in the database. Try planning a different route to or from a different location.
No alternate route found. Original route will be followed.	No alternative route method was found. The original route method will be used.
This destination cannot be found in database.	The destination was not found in the database. Try another destination nearby, or select the destination with the joystick.
Please operate climate control after starting engine.	The engine needs to be running in order to operate the climate control.

## Glossary

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The following is a glossary of terms pertaining to the voice recognition navigation system.

**Breadcrumbs** - Off road tracking dots that can be followed on the map to retrace your route back to a mapped (digitized) road. This function can be turned on/off in **Set-up** screen 2.

**Database** - This consists of the map data, and the POI (Points Of Interest) data stored on the DVD.

**DCA** - Detailed Coverage Area. The main metropolitan areas in the lower 48 states, and Canada are mapped to this level. See page 69 for a list of these areas.

**Digitized Road** - A road that appears on the navigation screen. The road name will appear at the bottom of the navigation screen. If the user drives “off road” the navigation system will display “breadcrumbs,” depending on how far you drive from a mapped road.

**Disclaimer Screen** - Screen containing cautionary information. It is meant to read carefully and acknowledged by the customer when using the navigation system.

**DVD or DVD-ROM** - Digital Versatile Disk. The navigation program and database resides on this disk. See page 67 for information on how to order a replacement or update DVD.

**FAQ** - Frequency Asked Question. See page 78 for a list of the customer FAQs, and troubleshooting information.

**GPS** - Global Positioning System. A network of 24 satellites in orbit around the earth. The navigation system can simultaneously receive signals from up to 12 satellites to accurately position the vehicle on the map.

**HFL** - HandsFreeLink. See page 14 for more information.

**Icon** - Symbol representing Points of Interest (POI) that can be displayed on the map.

**Initialization** - This refers to the period needed to reacquire the GPS satellite orbital information whenever the navigation system power has been disconnected. This can take from 10 to 45 minutes.

**LCD** - Liquid Crystal Display. The navigation screen.

**Map Matching** - The received GPS information allows the navigation system to position the vehicle on the map. Map matching has occurred if the map screen is displaying the current street name in the bottom-shaded area.

**Mic** - Abbreviation for the microphone used for receiving voice commands. It is located near the map light in the ceiling.

**MW** - Maneuver Window. While on-route to a destination, this window displays information about the next maneuver.

**Navi** - Abbreviation for the navigation system.

**North Pointer** -The map symbol showing the map orientation.

**Off Route** - This occurs when the user leaves mapped roads. Off road tracking dots (“breadcrumbs”) are displayed if the option is enabled in the **Set-up** screen. The user can use them to return to a mapped road. The bottom of the navigation screen will say “Not on a digitized road”

**Outlying Areas** - These are rural areas that typically have only their main roads mapped. All other roads are shown in light brown for reference only, since they have not been verified.

**Paired** - Linking your cell phone to the HandsFreeLink (HFL).

**PIN** - Personal Identification Number. A random 4 digit number created by the customer to protect personal information.

**POI** - Point Of Interest. These are the businesses, schools etc. found under the **Places** option on the **Entering a destination by screen**.

**Polygon** - Colored areas on the map screen denoting parks, schools etc. See *Map Screen* for a list of the assigned colors.

**QWERTY** - Keyboard layout resembling the typewriter keys. The keyboard layout can be changed to an alphabetical layout in the **Set-up** screen.

**Reminder** - Automatic “pop-up” Calendar message. See *Calendar* on page 47.

**Security Code** - Code needed to activate the navigation system or audio unit. See *System Security* on page 63.

**Touch Sensor** - The touch sensors on the front of the LCD consists of a touch sensitive resistive membrane with an infinite number of possible touch locations. The sensing locations are confined to a grid of 20 vertical and 9 horizontal touch locations.

**Unverified Streets** - These streets have not been verified for turn restrictions, one-way, etc. They are shown in light brown on the map. Unverified streets may be missing from the map, shown in the wrong location, or have an incorrect name or address range.

**Vehicle Speed Sensor** - Provides speed signal to the navigation system for moving the VP icon on the map.

**Verified Streets** - These streets consist of the detailed metropolitan coverage areas, and all other inter-town connection roads. These roads are shown in black on the map.

## Glossary

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**Voice Control** - See VR.

**VP** - Vehicle Position. When in map mode, this circular icon shows the vehicle position on the map. Touch this icon to show the latitude, longitude, and elevation of your current position.

**VR** - Voice Recognition. This allows voice control of many of the navigation functions. The hardware consists of the microphone, voice control switch (**Talk/Back** buttons), and the front speakers.

**Yaw Rate Sensor** - Senses when the vehicle makes a turn, which makes the VP change direction as you turn.

## Global Commands

The system accepts these commands on any screen.

*Help* (reads list of the commands for the displayed screen)

*Setup* (displays **Set-up** screen 1)

*Display map* (displays the map screen)

*Display menu* (displays the **Enter destination by** screen)

*Information* (displays the **Information** screen)

*Repeat voice* (or just *Voice*)

*Back* (to previous screen, same as **CANCEL** or **BACK** button)

*Cancel* (cancels current activity)

The following voice commands are listed and grouped as you would see them from **Voice Command Help** on the Information screen.

The commands are accessible at any time and can be read to you so that you do not need to memorize all of them.

## Navigation General Commands

The system accepts these commands on a map/guidance screen.

*Display menu* (if on route, displays the **Change method** screen)

*Display navigation* (if on route, displays the **Change method** screen)

*Display map*

*Display map guide* (when on route, shows the next maneuver)

*Display setup* (or just *Setup*)

*Display information* (or just *Information*)

*Cancel*

*Backward* (or just *Back*)

*What time is it?*

*Repeat voice* (or just *Voice*)

*Help* (reads list of Navigation General and Navigation Display Commands)

*How long to the destination?* (when on route, tells the time to destination)

*How far to the destination?* (when on route, tells the distance to destination)

*Register the current location* (puts current location in previous destinations)

## Voice Command Index

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### Navigation Display Commands

The system accepts these commands on a map/guidance screen.

*Display current location*

*Display north up*

*Display heading up*

*Display zoom in*

*Display zoom out*

*Display:* (the selected scale)

*1/20 mile (80 m) scale*

*1/8 mile (200 m) scale*

*1/2 mile (800 m) scale*

*2 mile (3 km) scale*

*5 mile (8 km) scale*

*15 mile (24 km) scale*

*50 mile (80 km) scale*

*150 mile (240 km) scale*

*350 mile (560 km) scale*

*Display:* (display the selected icon on the screen)

*ATM*

*gas station*

*restaurant* (all restaurant types)

*post office*

*grocery store*

*hotel-motel*

*Hide:* (hide the selected icon from the screen)

*ATM*

*gas station*

*restaurant* (all restaurant types)

*post office*

*grocery store*

*hotel-motel*

*Max zoom in*

*Max zoom out*

*Go home*

### Find Place Commands

The system accepts these commands on a map/guidance screen.

*Find nearest:* (find the nearest selection)

*Acura dealer*

*Honda dealer*

*gas station*

*ATM*

*bank*

*post office*

*hospital*

*police station*

*hotel*

*tourist attraction*

*restaurant* (all restaurant types)

*American restaurant*

*Chinese restaurant*

*fast food*

*Italian restaurant*

*Japanese restaurant*

*Mexican restaurant*

*Seafood restaurant*  
*shopping*  
*parking garage*  
*parking lot*

### **Climate Control Commands**

*Climate control automatic*  
*Climate control off*  
*Air conditioner* (switches between on and off)/*Air conditioner off*  
*Climate control defrost* (switches between on and off)/*Climate control defrost off*  
*Rear defrost* (switches between on and off)/*Rear defrost off*  
*Climate control fresh air*  
*Climate control recirculate*  
*Climate control floor and defrost*  
*Climate control floor*  
*Climate control vent*  
*Climate control bi-level* (floor and vent)  
*Fan speed #* (#: 1-7) (for best voice control, keep fan at speed 1, or 2)  
*Passenger automatic*  
*Passenger vent*  
*Passenger dash and floor*  
*Passenger floor*

### **Temperature Voice Commands**

The system accepts these commands on a map/guidance screen. A/C screen, and audio screens.

*Temperature # degrees* (#: 57 to 87 degrees F)  
*Temperature up*  
*Temperature down*  
*Temperature max hot*  
*Temperature max cold*  
*Temperature balance*  
*Temperature dual mode* (allow different temperatures for driver and passenger)  
*Passenger temperature # degrees* (#: 57 to 87 degrees F)

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### CD Voice Commands

The system accepts these commands on a map/guidance screen, A/C screen, and audio screens.

*CD play*

*CD play disc # (#: 1-6)*

*CD play track # (#: 1-30)*

*CD play disc #A track #B (A: 1-6 B: 1-30)*

*CD skip forward*

*CD skip back*

*CD play next disc*

*CD play previous disc*

*CD track random*

*CD track repeat*

*CD disc repeat*

*CD normal play*

### DVD Voice Commands

The system accepts these commands on a map/guidance screen, A/C screen, and audio screens.

*DVD play*

*DVD play disc # (#: 1-6)*

*DVD play track # (#: 1-30)*

*DVD play disc #A track #B (A: 1-6 B: 1-30)*

*DVD skip forward*

*DVD skip back*

*DVD play next disc*

*DVD play previous disc*

*DVD track random*

*DVD track repeat*

*DVD disc repeat*

*DVD normal play*

### Radio Voice Commands

The system accepts these commands on a map/guidance screen, A/C screen, and audio screens.

*Radio on (or Radio play)*

*Radio off*

*Radio select AM (select band before selecting frequency)*

*Radio select FM1*

*Radio select FM2*

*Radio # FM (#: frequency. Example Radio 95.5 FM)*

*Radio # AM (#: frequency. Example Radio 1020)*

*Radio seek*

*Radio seek down*

*Radio next station (same as Radio seek)*

*Radio preset 1-6 (selects preset 1-6)*

*Radio auto select*

*Radio Select XM1*

*Radio Select XM2*

*XM channel # (#: 1-255)*  
*XM channel up*  
*XM channel down*  
*XM preset (1-6)*

### **Tape Commands**

The system accepts these commands in a map/guidance screen, A/C screen, and audio screens.

*Tape play*  
*Tape rewind*  
*Tape fast forward*  
*Tape change program*  
*Tape dolby noise reduction*  
*Tape skip forward*  
*Tape skip back*  
*Tape repeat*

### **Information Screen Voice Commands**

These are additional commands not found on the **Voice Command Help** screen available when viewing the **Information** screen. Follow the voice prompts.

*Trip computer*  
*Voice command help* (the system read and lists all of the commands, starting with Navigation General Commands)  
*Calendar*  
*Calculator*

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### Set-up Screen 1 Commands

The system accepts these commands on Set-up screen 1. (For Set-up screens 2-4, simply say what is written on the screen, and follow the voice prompts)

*Brightness up*

*Brightness down*

*Brightness minimum/min.*

*Brightness maximum/max.*

*Volume up*

*Volume down*

*Volume minimum/min.*

*Volume maximum/max.*

*Volume Off*

*Display Off*

*Display Day*

*Display Night*

*Display Auto*

*Show Icon on Map*

*Guidance Mode*

### On-Screen Commands

The system accepts these commands on any screen. There are over 100 on-screen commands. Just say what is written on the screen (this excludes keyboard letters, and listed items)

*Next*

*Previous*

*Return*

*OK* (except at Disclaimer screen)

*Delete*