



HONDA

Body Repair News

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Honda Asks for Independent Repairers' Help to Identify Vehicles Subject to Airbag Inflator Recalls


DISCLAIMER: This publication contains a summary of new body and vehicle technology that may affect collision and other body repairs. Always refer to the appropriate electronic service manual and body repair manual for complete repair information. A subscription may be purchased at: techinfo.honda.com

Honda Canada Inc. is undertaking a unique initiative to contact Honda and Acura owners who may be affected by the recent airbag inflator recalls, by reaching out to collision repair shops. A poster in English and French with a cover letter requesting shop owners and managers to check each Honda or Acura vehicle that comes through their facility. A sample poster and Honda's recommendations regarding customer handling is illustrated below and on the next page:


Attention!
Important Safety Information for Your Customers

Do you have a

2001-2015 Honda
or
2001-2016 Acura
in Your Repair Shop?



Check the VIN for Airbag Inflator Recalls!

 HONDA honda.ca/recalls 1 (877) 445-7754	 ACURA acura.ca/recalls 1 (877) 445-9844
<p>Honda Vehicles Affected</p> <ul style="list-style-type: none"> 2001-2007 Accord 2001-2005 Civic 2002-2011 CR-V 2011-2015 CR-Z 2011-2015 Element 2009-2014 Fit 2010-2014 Insight 2002-2004 Odyssey 2003-2008 Pilot 2006-2014 Ridgeline 	<p>Acura Vehicles Affected</p> <ul style="list-style-type: none"> 2001 CL 2001-2005 EL 2013-2016 ILX 2003-2006 MDX 2007-2016 RDX 2005-2012 RL 2009-2014 TL 2010-2013 ZDX

Poster on page 3 of BRN

Honda Asks for Independent Repairers' Help to Identify Vehicles Subject to Airbag Inflator Recalls

Honda Canada Inc. is reaching out to independent mechanical repair and collision repair facilities to further help identify vehicles with airbags which are subject to inflator recalls and to communicate this recall information to customers.

If an independent repair facility identifies a vehicle that may need to have a recalled airbag inflator serviced, Honda Canada Inc. is asking the repairer to advise its consumer about the need to service the airbag inflator and either: (1) refer them to a Honda or Acura dealer (as applicable) in order to have the airbag inflator(s) serviced; or (2) obtain the customer's permission to arrange the recall repair for them through a Honda or Acura dealership.

Collision repair facilities that need to replace a deployed airbag that has a recalled inflator should contact a Honda or Acura dealer (as applicable) to arrange the replacement by the dealership.

Please note that independent repairers can call Honda Canada at 1-877-445-7754, or can search a VIN on www.honda.ca/recalls or www.acura.ca/recalls to determine whether a particular vehicle is subject to an airbag inflator recall.

What is the problem?

The driver's and/or passenger's front airbag inflators could produce excessive internal pressure upon deployment. Excessive internal pressure may cause the inflator to rupture (break apart) and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

Independent repairers can call Honda Canada at 1-877-445-7754, or can search a VIN on www.honda.ca/recalls or www.acura.ca/recalls to determine whether a particular vehicle is subject to an outstanding airbag inflator recall.

The purpose of this initiative is to help improve awareness regarding airbag inflator recalls and to make it easier for service writers and estimators to check each customer's car to see if it has an open recall. With your help, we can better promote the safety of our customers, friends, and loved ones.

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Honda Vehicles Affected

2001-2007 **Accord**
2001-2005 **Civic**
2002-2011 **CR-V**
2011-2015 **CR-Z**
2011-2015 **Element**
2009-2014 **Fit**
2010-2014 **Insight**
2002-2004 **Odyssey**
2003-2008 **Pilot**
2006-2014 **Ridgeline**

Acura Vehicles Affected

2003 **CL**
2001-2005 **EL**
2013-2016 **ILX**
2003-2006 **MDX**
2007-2016 **RDX**
2005-2012 **RL**
2009-2014 **TL**
2010-2013 **ZDX**