

# Honda Independent Repair Website User's Guide

## What is ServiceExpress?

ServiceExpress is American Honda's Web-based system for delivering electronic service publications to the aftermarket. In ServiceExpress, technicians have access to the same service information available to Honda and Acura dealers: service manuals, service bulletins, newsletters, wiring diagrams, body repair manuals, accessory installation instructions, owner's manuals, and the parts catalogs in one convenient place.

Key code and immobilizer information is also available to qualified subscribers for an additional fee.

When you use ServiceExpress, you get the latest parts and service information available, and you can search across many types of publications simultaneously.

## How Does It Work?

You search in ServiceExpress by selecting the Model and Year of the vehicle you are working on, then choose a subject or enter a keyword. ServiceExpress will retrieve all service information related to the subject or keyword to help you repair the vehicle.

## What is SIS?

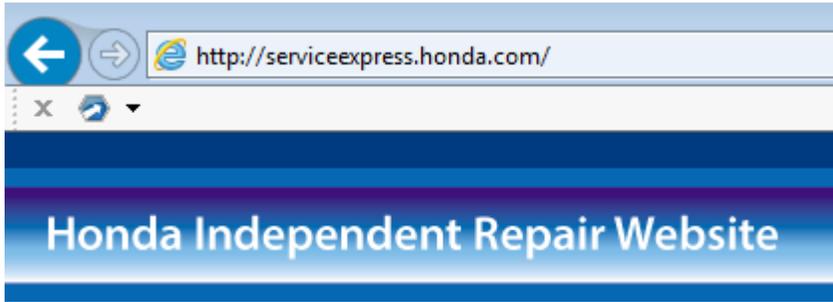
Service Information System (SIS) is American Honda's Web-based system for delivering electronic service publications to technicians. SIS provides technicians with access to the latest Repair Procedures, Service Bulletins, ServiceNews, Electrical Troubleshooting Manuals, etc.

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# How to Access ServiceExpress

1. Open your browser, and go to the Honda Independent Repair Website by entering <http://www.ServiceExpress.Honda.com>, or <https://techinfo.honda.com>.



2. The Honda Independent Repair Website page opens. Fill in your Username and Password, and click the **LOG ON** button.
3. If you do not currently have a Username and Password, you will need to subscribe to ServiceExpress and complete the registration process.

Click here to obtain a Standard Subscription

Click here to obtain a Service Information System subscription

**ServiceExpress**  
ServiceExpress is American Honda and Honda Canada's service repair information website for independent repair shops and vehicle owners. This information covers all Honda and Acura vehicles from 1990 to current.

**Subscriptions:**  
 1 Day - \$10.00 USD  
 30 Days - \$50.00 USD  
 365 Days - \$350.00 USD

**Service Information System**  
Service Information System is American Honda's dealer website for service repair information. Service Information System contains the same information as ServiceExpress, but Service Information System has additional advanced search capabilities.

**Subscriptions:**  
 1 Day - \$20.00 USD  
 30 Days - \$100.00 USD  
 365 Days - \$1,000.00 USD

**Security Professionals**  
You must be a registered member of the National Automotive Service Task Force Secure Data Release Model (NASTF SDRM) registry to purchase Key & Immobilizer codes.

- **Key Codes:** 1991-present
- **Immobilizer Codes:** All models with immobilizer **except** Honda Prelude, Acura RL (through 2004), and Acura NSX.

**Note:** Currently only available for U.S. customers.

Content	ServiceExpress	Service Information System
Repair Information	✓	✓
Owners Manuals	✓	✓
Accessory Information	✓	✓
Parts Catalog	✓	✓
<b>Search Capabilities</b>		
Subject Search	✓	✓
Keyword Search	✓	✓
Info Type Search	✗	✓
Combination Search (can include combination of Keyword and/or Subject and/or Info Type)	✗	✓
Optional System and Component Search	✗	✓
<b>i-HDS Diagnostic Tool Integration*</b>		
Auto DTC Search	✗	✓
i-Troubleshooting (Guided Diagnostics)	✗	✓
<b>Technical Training</b>		
Access to training modules within the Honda Service Course Catalog	✗	✓
<b>Diagnostic Tools</b>		

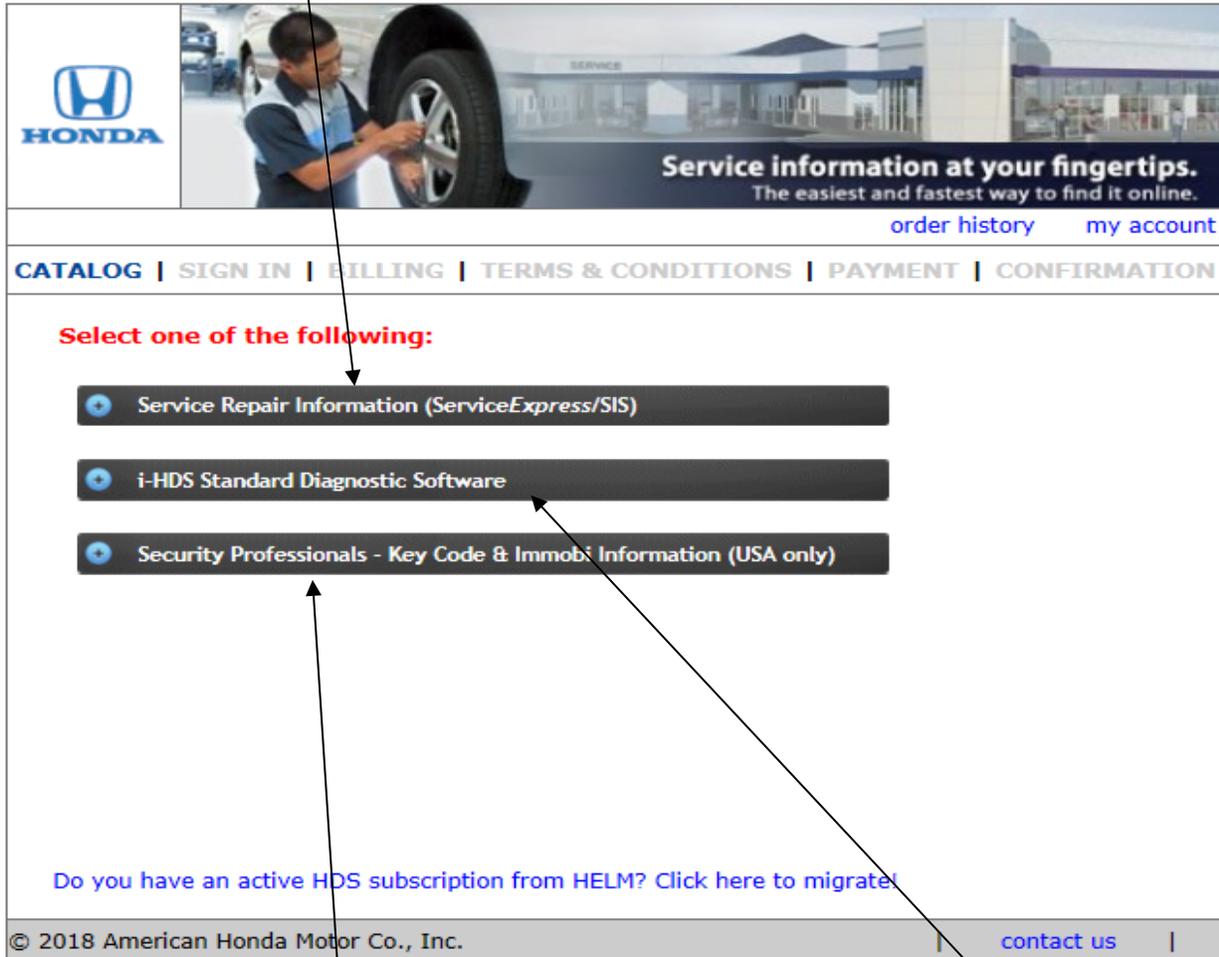
\*Requires a valid i-HDS subscription and a Honda/Acura specific, J2534-compliant interface, both sold separately. See the Diagnostic Tools section below for more information.

For questions on diagnostic tools or support, please call: 877-504-3571

Click here to obtain a Security Professionals Subscription

**Standard Subscription (Service & Parts Information only)**

Online service information is available for 1990 through the current model year, plus all active bulletins back to the early 70's. There are 3 types of standard subscriptions: 3-day, 30-day, or 365-day.



**Security Professional Subscription  
(Includes Key Code Information) (USA Only)**

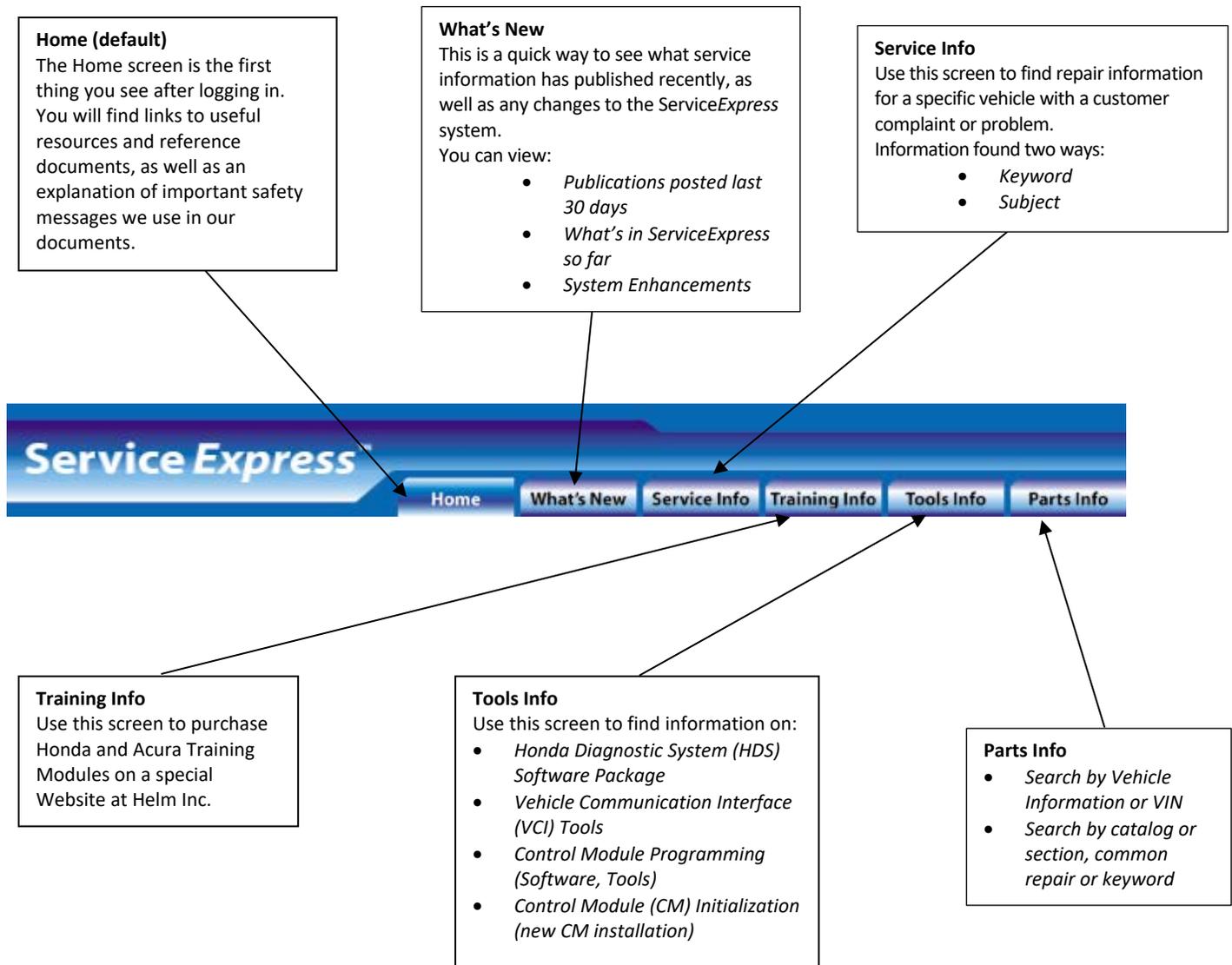
You must be a registered member of the National Automotive Service Task Force Secure Data Release Model (NASTF SDRM) registry. Key codes on this site are for U.S. vehicles only. HDS Security Professionals Diagnostic Software includes Immobilizer functionality.

**HDS Standard Diagnostic Subscription (USA Models)**

This subscription will give you access to software updates.

## Overview of ServiceExpress Search Screens

Before starting the tutorial, take a quick look at the six main screens used in ServiceExpress.



# Subscription Types: USA Models and Canadian Models

The screenshot displays the Honda i-HDS website interface. At the top left is the Honda logo. To its right is a banner image of a service technician working on a car wheel, with the text "Service information at your fingertips. The easiest and fastest way to find it online." and links for "order history" and "my account". Below the banner is a navigation bar with links: "CATALOG | SIGN IN | BILLING | TERMS & CONDITIONS | PAYMENT | CONFIRMATION".

The main content area is titled "Select one of the following:" and contains several subscription options:

- Service Repair Information (ServiceExpress/SIS)**: This is the selected option, indicated by a blue arrow icon. It is divided into two sections:
  - USA Models**: This section is highlighted with a box labeled "U.S.". It contains two sub-sections:
    - ServiceExpress**: Includes an "IMPORTANT NOTE" stating that ServiceExpress or SIS accounts cannot use the same username or email address as an existing i-HDS subscription. Below this is a "Select one:" dropdown menu with "Honda" and "Acura" options.
    - SIS (Service Information System)**: Also includes an "IMPORTANT NOTE" with the same warning and a "Select one:" dropdown menu with "Honda" and "Acura" options.
  - Canadian Models**: This section is highlighted with a box labeled "Canada". It contains a "ServiceExpress" sub-section with a "Select one:" dropdown menu with "Honda" and "Acura" options.
- i-HDS Standard Diagnostic Software**: A subscription option with a blue arrow icon.
- Security Professionals - Key Code & Immo Information (USA only)**: A subscription option with a blue arrow icon.

# U.S. Home Screen

This screen comes up automatically after you log in. From here, you can begin your search for information by clicking on the What's New, Service Info, Training Info, Tools Info, or Parts Info navigation tabs.

Welcome

[Log Off](#)  
[Change Password](#)

**i-HDS Software Support**  
[News and Features](#)  
[Known Issues List](#)  
**[USA RESOURCES](#)**  
[Hybrid and Other Emergency Response Guides](#)  
[Collision Repair Information & Industry Position Statements](#)  
[Order Paper Manuals](#)  
[Useful Industry Links](#)  
[User's Guide](#)  
[What's in Service Express](#)  
[Tool & Equipment Programs - Online Catalogs \(Honda\) \(Acura\)](#)

**Safety:** Your safety, and the safety of others, is important. To help you make informed decisions about service procedures, we have provided safety messages where appropriate. Of course, it's not practical or possible to warn you about all the hazards associated with servicing a vehicle, so you must use your own good judgment.

**These words identify important safety messages:**

**DANGER** means you WILL be KILLED or SERIOUSLY HURT if you don't follow instructions

**WARNING** means you CAN be KILLED or SERIOUSLY HURT if you don't follow instructions

**CAUTION** means you CAN be HURT if you don't follow instructions

For more information about important safety procedures, click here: [A Few Words About Safety.](#)

**About the content**

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**All the information in ServiceExpress is subject to change.** All information is based on the latest product information available at the time of publishing. We reserve the right to make changes without notice.

[Help](#) | [Acronyms](#) | [System Requirements](#) | [FAQs](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

Tip: To maximize the screen window, press F11 on your keyboard.



# Canada Home Screen

This screen comes up automatically after you log in. From here, you can begin your search for information by clicking on the **What's New**, **Service Info**, **Training Info** or **Tools Info** navigation tabs.

**Service Express™** English ▾

Home | **What's New** | Service Info | Training Info | Tools Info

Log Off  
Change Password

ADMIN

**CANADA RESOURCES**

- Hybrid and Other Emergency Response Guides
- Collision Repair Information & Industry Position Statements
- Order Paper Manuals
- Training Information
- Useful Industry Links
- User's Guide
- What's in Service Express
- Tool & Equipment Programs - Online Catalogs (Honda) (Acura)

### Important Safety Information - please read this first

**Safety:** Your safety, and the safety of others, is important. To help you make informed decisions about service procedures, we have provided safety messages where appropriate. Of course, it's not practical or possible to warn you about all the hazards associated with servicing a vehicle, so you must use your own good judgment.

**These words identify important safety messages:**

- ⚠ DANGER** means you **WILL** be KILLED or SERIOUSLY HURT if you don't follow instructions
- ⚠ WARNING** means you **CAN** be KILLED or SERIOUSLY HURT if you don't follow instructions
- ⚠ CAUTION** means you **CAN** be HURT if you don't follow instructions

For more information about important safety procedures, click here: [A Few Words About Safety.](#)

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Tip: To maximize the screen window, press F11 on your keyboard.



# What's New Screen



This screen lists the service information that has published recently, the current summary, and the latest changes to the ServiceExpress system.

**What's New** page displays “Select the publications to display from the list at left.” once you have navigated to the page. Select one of three choices from the left pane for information to display on the right. The three choices are, “**Honda Publications posted last 30 days**”, “**Acura Publications posted last 30 days**” and “**What's in ServiceExpress so far.**”

Publication ID	Publication Title	Publication Date
18-061	A18-061 Safety Recall: Driver's and Front Passenger Seat-back Pad	04/28/2018
18-035	A18-035 Safety Recall: Incorrect Installation of the Takata Front Passenger's Airbag Inflator	04/27/2018
18-062	A18-062 Safety Recall: Driver's Seat-back Pad	04/27/2018
18-063	A18-063 Safety Recall: Front Passenger's Seat-back Pad	04/27/2018
18-064	A18-064 Safety Recall: Incorrect Installation of the Takata Front Passenger's Airbag Inflator	04/27/2018
16-013	High Pressure Fuel Pump Chirps (Revised 04/26/2018)	04/26/2018
89-022	A89-022 Using the ATF DW-1 Cooler Cleaner for Automatic Transmissions	04/26/2018
18-024	A18-024 Clock Resets and Navi Does Not Acquire Satellites	04/25/2018
18-042	A18-042 Safety Recall: 2018 Ridgeline/Pilot - Front Seat Frame Rivets	04/25/2018
16-108	A16-108 Safety Recall: Second Row (Both Outer) Seats	04/24/2018
18-026	A18-026 Safety Recall: Left (Driver Side) Second Row Seat Recliner Does Not Lock	04/24/2018
18-012	A18-012 V2 Capless Fuel Shutter Set (His-Fuel Inhibit Device) Is Frozen	04/23/2018
18-014	A18-014 Capless Fuel Shutter Set (His-Fuel Inhibit Device) Leaks When Refueling Vehicle	04/23/2018
18-038	A18-038 2019 Fit: PDI Information	04/23/2018
18-039	A18-039 2019 Fit: PDI of the Navigation System	04/23/2018
18-034	A18-034 Clicking from the Power Seat While Using the Height or Tilt Adjustment	04/16/2018
12-067	Safety Recall: 2002-06 CR-V Driver's Power Window Switch Does Not Work or Works Intermittently (Revised 04/14/2018)	04/14/2018
18-013	A18-013 Audio System Volume Will Not Change When Using the Remote Switch on the Steering Wheel	04/13/2018
16-063	Tailgate Will Not Open from the Outside Handle in Cold Weather (Revised 04/11/2018)	04/11/2018
17-009	Product Update: 2016 Pilot 9-Speed Transmission Warmer (Revised 04/10/2018)	04/10/2018
17-011	Product Update: 2016 Pilot 9-Speed Transmission Warmer (Transmission Previously Replaced for Transmission Warmer Leaking) (Revised 04/10/2018)	04/10/2018
17-029	2018 Odyssey: PDI and New Model Service Information (Revised 04/07/2018)	04/07/2018
17-035	Warranty Extension: Transmission Chirps During 3-4 Shift, Poor Shift Quality, or Engine Overheats Because of Defective ATF Warmer Based on Client Complaint (Revised 04/07/2018)	04/07/2018
17-086	2018 Accord: PDI and New Model Service Information (Revised 04/07/2018)	04/07/2018
18-025	A18-025 2016 Pilot: MIL Comes On With DTC P0300 - P0306 or P219A/B	04/07/2018
18-036	A18-036 2019 Odyssey: PDI Information	04/04/2018
18-037	A18-037 2019 Odyssey: PDI of the Navigation System	04/04/2018
<b>News Letters</b>		
18040C	Helping Customers with Apple CarPlay™ or Android Auto™ Concerns	04/19/2018
18040B	Let's Talk Noise-Reducing Wheels	04/06/2018
<b>Job Aids</b>		
3A0857	Hydrogen Tank(s) Replacement and Disposal (Revised 04/20/2018)	04/20/2018
3A0865	Using the Pressure Test Assistance Mode	04/07/2018

Each screen lists all the recently published service publication by category. The most current publications are located on the top of each category. You can open, review, and print any item displayed on the right by clicking on the [blue text links](#).

For a summary of the publications currently available in ServiceExpress, click the **What's in ServiceExpress so far** category on the left side of the screen.

**Service Express™**

Home | **What's New** | Service Info | Training Info | Tools Info | Parts Info

[Honda Publications posted last 30 days](#) Print

[Acura Publications posted last 30 days](#)

[What's in ServiceExpress so far](#)

**Honda Publications posted last 30 days**

**Service Bulletins**

18-114	Product Update: 2017-18 CR-V: Software and A/C Control Unit Update; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
18-137	Product Update: 2016-18 Civic: Software and A/C Control Unit Update; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
19-026	2017-18 CR-V: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
19-027	2016-18 Civic 1.5L: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/05/2019
19-025	Product Update: 2017-18 CR-V: Software Update with A/C Control Unit Replacement, DTC P0300, P0301, P0302, P0303, P0304, or P0172	03/01/2019
18-138	2012 CR-V Driver's Airbag Inflator Collection	02/26/2019
18-139	2012 Civic Front Passenger Airbag Inflator Collection	02/26/2019
19-022	A19-022 Rear Climate Control Fan Button Does Not Work	02/22/2019
19-017	Product Update: Telematics Control Unit	02/21/2019
19-019	Knocking or Clicking From Engine During Cold Start	02/21/2019
19-020	Service Manual Update: Cam Chain Inspection	02/20/2019
19-006	Product Update: Clarity Fuel Cell Stack Replacement	02/16/2019
18-147	2017-18 CR-V: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	02/15/2019
19-012	2016-18 Civic 1.5L: Software Update with AC Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172	02/15/2019
19-016	Safety Recall: 2015-17 Accord V6 Fuel Pump	02/13/2019

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## Service Info Screen

Use this screen to find repair information for a specific vehicle with a customer complaint or problem. Search for DTC, symptom, or repair information; along with related bulletins, newsletter articles, and body repair information.



After identifying the vehicle by model and year, you can begin your search two different ways:

*Type in a Keyword (see page 12)*

This screenshot shows the search form on the Service Express website. The '1. Select Model and Year' section has 'ACCORD' selected in the model dropdown and '2008' in the year dropdown. The '2. Type-in Keyword' section has 'navi' entered in the text box. Below the text box are three radio buttons: 'Any Word' (unselected), 'All Words' (selected), and 'Exact Phrase' (unselected). There is also an 'OR Select Subject' dropdown menu which is currently empty. A '3. SEARCH' button is located at the bottom right of the form.

*Type in a Keyword (see page 12)*

This screenshot shows the same search form as the previous one, but with the 'OR Select Subject' dropdown menu open. The dropdown list contains the following options: 'Accessory Related Info', 'Job Aids', 'Symptom/Repair Info', 'Maintenance Schedules', 'Owners Manual', 'Consumer Information', 'Campaign & Recall Bulletins' (which is highlighted in blue), 'Body Repair (Collision) Info', 'Service & Tool Bulletins', and 'Shop Talk (Tech newsletter)'. The 'All Words' radio button remains selected.

# How to Search by Keyword

1. After identifying the vehicle by model and year, enter your keyword or words.

The keyword search looks for words that match:

- Words in the title of a document or article
- System or component name
- Symptom name (see page 13 for a list of standard symptom categories)
- DTC Codes

Note: Keywords are not case sensitive but must have correct spelling (see page 13 for *Basic Tips for Using Keywords*).

2. Choose one of the following options:

- **Any Word:** Gives you a list of documents that contain at least one of the search terms you enter, in any order. This is a good option when doing a keyword search. **Any Word** will return the largest list of documents, so you may need to scroll through to find the desired document.
- **All Words:** Gives you a list of documents that contain all the search terms you enter, in any order. This is the default choice and is generally the best option if you want a more focused and narrowed list of documents. However, using **All Words** may prevent you from finding similar documents that do not contain all of the keywords you enter.
- **Exact Phrase:** Gives you a list of documents that contain the exact phrase you enter, in the exact order. This option is best when you already know the name of the document.

3. Finally click on the **SEARCH** button.

The screenshot shows the Service Express website interface. At the top, there is a navigation bar with links for Home, What's New, Service Info, Training Info, Tools Info, and Parts Info. Below this, the search criteria are displayed: '1. Select Model and Year' with 'ACCORD' and '2008' selected, and '2. Type-in Keyword' with 'NAVI' entered. The search options are set to 'Any Word'. The search results are displayed in a table with 534 items found. The table has three columns: 'Description', 'Pub ID', and 'Print'. The first few rows of results are as follows:

Description	Pub ID
2008-12 Accord: PDI of the Navigation System (Revised 8/3/2011)	07-054
Audio Screen Appears Instead of Disclaimer, CD Player Does Not Respond to Voice Commands, Breadcrumbs Disappear (2-door: Navigation)	09-001
Audio Screen Appears Instead of Disclaimer, CD Player Does Not Respond to Voice Commands, Breadcrumbs Disappear (4-door: Navigation)	09-001
Audio, Navigation, RES, and i-MID Unit In-Warranty Exchange and Out-of-Warranty Repair (Revised 08/30/2017)	06-001
DVD Read Error, or No Route Displayed, and Navigation DVD Is Scratched (Revised 10/18/2011)	08-051
MID or Navi Shows a Check Engine Oil Level Message, Low Oil Pressure Indicator May Be On	11-032
Navigation System Component In-Warranty Exchange/Out-of-Warranty Repair (Replaced 03/04/2009)	99-082
Navigation System Information (Revised 11/22/2016)	05-032
Service Manual Update: Factory-Installed HFL (HandsFreeLink) General Troubleshooting Information	08-012
Time on Display Changes Randomly (Navigation Only)	08-084
Audio Unit/Audio-Navigation Unit Stuck in Factory Diagnostic Mode?	17080C
Blue Arrows Mean One-Way Traffic	07110D
Changing or Removing a Navigation System PIN	030710
HFL Troubleshooting: Dealing With Pairing Problems	08050K
Male Voice Prompts Removed From '08 Navigation System DVD	07110C

At the bottom of the page, there is a footer with links for Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

# How to Search by Keyword (Continued)

## Basic Tips for Using Keywords

Keywords **must** have correct spelling to work. If you are not sure how to spell a word, you can use a part of the word,

- Use the shortest form of the word. For example, try “*evap*” instead of “*evaporative*.”
- Use the singular form of the word. For example, try “*belt*” not “*belts*.”

## Standard Symptom Categories

In many cases, the symptom your customer is describing will fit into a standard ServiceExpress symptom category. If so, use that exact category name for the keyword. Standard ServiceExpress symptom categories are:

- *Drivability*
- *Performance*
- *Fluid Leaks*
- *NVH (Noise, Vibration, Harshness)*
- *Smell*
- *Water Leak*
- *Wind Noise*

## Keywords that Work Well

These are examples of some common keywords:

### *System names*

- *ABS*
- *immobilizer (or immobi)*
- *SRS*
- *evaporative (or evap)*

### *Component names*

- *bumper*
- *hood*
- *filter*
- *trunk*

### *Specific Diagnostic Troubleshooting Codes (DTCs)*

- *P1457*
- *P0740*
- *15-3*
- *12-4*

# How to Search by Subject

To perform a broad search across all relevant information, select either the **S/M Diagnostic Codes (DTC)** subject, or the **Symptom/Repair & Body Info** subject. Then click **SEARCH**.

Both of these subjects provide you with service manual information and other relevant information.

Select S/M Diagnostic Codes (DTC) to get all service manual DTC troubleshooting info, plus:

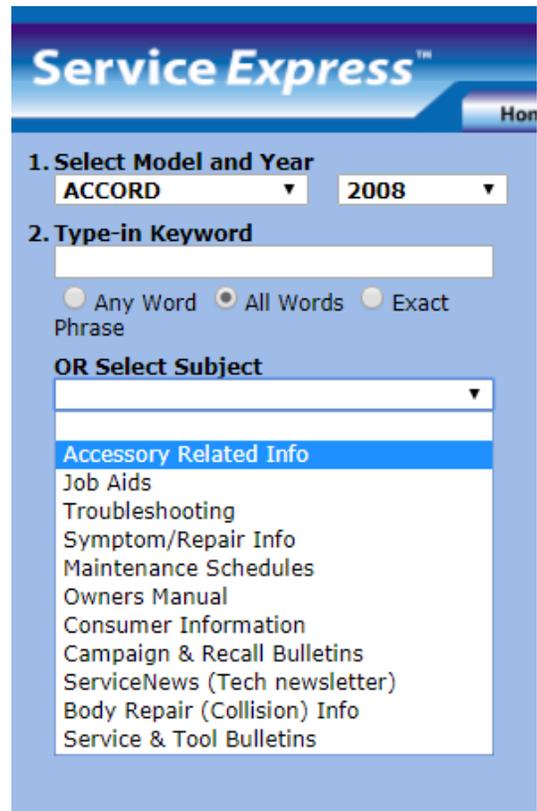
- DTC-related advanced diagnostic info
- DTC-related campaign bulletins
- DTC-related technical service bulletins
- DTC-related ServiceNews articles

Select **Symptom/Repair & Body Info** to get all service manual symptom and repair procedures, plus:

- Maintenance schedules
- Service specifications
- Campaign and recall bulletins
- Technical service bulletins
- ServiceNews articles
- Wiring diagrams

Select one of the following subject categories to narrow your search:

- Accessory Info
- Campaign & Recall Bulletins
- Maintenance Schedules
- ServiceNews (Tech newsletter)
- Service Specifications
- S/M Diagnostic Codes (DTC)
- Symptom/Repair & Body Info
- Service & Tool Bulletins
- Mode \$06 Test Results
- Owner's Manual



## Search Results

After you have selected your search criteria and clicked **SEARCH**, ServiceExpress retrieves all service information related to the subject or keyword. Search results display on the right side of the screen, grouped by category. The publication titles are blue. Click on the text to open the publication for viewing and printing.

In the search results, each publication has an icon to the left of the title, which represents the publication type.

Service Express

Home | What's New | Service Info | Training Info | Tools Info | Parts Info

1. Select Model and Year  
ACCORD | 2008

2. Type-in Keyword  
Any Word | All Words | Exact  
Phrase

OR Select Subject  
Symptom/Repair Info

4. SEARCH

80 Items found for ACCORD, 2008, Engine>Charging System

Publication Icon

Description	Pub ID
Don't Overtighten Those Battery Hold-Down Nuts	09010C
Don't Use Volts to Compare MAP Sensor to BARO Sensor Values	07120B
Electronic Component Troubleshooting Tips	07080G
Excessive Parasitic Draw? Check If the B-CAN System Is Awake	08070K
Headlights & Dash Lights Dim With Electrical Load (Normal ELD)	00120I
No Alternator Output? Look for a Painted Bracket	011004
Alternator and Regulator Circuit Troubleshooting (L4)	
Alternator and Regulator Circuit Troubleshooting (V6)	
Alternator Control Circuit Troubleshooting (L4)	
Alternator Control Circuit Troubleshooting (V6)	
Charging System Indicator Circuit Troubleshooting (L4)	
Charging System Indicator Circuit Troubleshooting (V6)	
Alternator Connector View	
Charging System Electrical Schematic (L4)	
Charging System Electrical Schematic (V6)	
Engine Wire Harness and Knock Sensor Sub-harness Connector and Harness Locations (V6: A/T)	
Engine Wire Harness and Knock Sensor Sub-harness Connector and Harness Locations (V6: M/T)	

Help | Acronyms | System Requirements | FAQs | Terms & Conditions | Privacy Policy | Contact Us

After clicking on the link, a new window opens to display the publication you selected.

## Service Bulletins and ServiceNews Articles

Once the publication is open, use the bar on the right to scroll through the document, or click on the Acrobat logo on the top center when you hover to use the Acrobat tool.

Close

**HONDA ServiceNews Article**

October 2001 | A011004

### No Alternator Output? Look for a Painted Bracket

**AFFECTED VEHICLES**  
ALL

If you're troubleshooting an alternator output problem, before troubleshooting a dead battery or replacing the alternator, check if the alternator or the power steering pump mounting bracket has been repainted. A painted bracket can interfere with the alternator-to-battery ground path. To check if this is the case, ground the alternator with a jumper wire, and retest. If the alternator charges normally, the painted bracket is the problem. To restore the ground path, remove the paint from the bracket and housing contact areas.

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Advance to next page

After reviewing the publication, you can return to the **Search Results** by clicking on the **Close** button on the toolbar.

## Navigating Service Manual Information (Late-Model Vehicles)

When you select a service manual procedure for a late-model vehicle, you see a screen layout similar to the one shown, with the text on the left and the graphics on the right. (Navigation information for older or “Legacy” vehicles, found on [page 17](#).)

Special Tools Required

- Alternator, Regulator, Battery, and Starter Tester OTC3131

\* Available through the Honda Tool and Equipment Program 888-424-6857.

1. Make sure the battery connections are good and the battery is sufficiently charged.
2. Connect the alternator, regulator, battery, and starter tester (OTC3131) to the battery as shown.  
NOTE: The probe is used for alternator testing.

3. Start the engine. Hold the engine speed at 3,000 rpm with no load (M/T in neutral, A/T in P or N) until the radiator fan comes on, then let it idle.
4. Do the CHARGING SYSTEM TEST.

*This tool bar is used for late-model vehicles:*



You can view a brief description of each button’s function by moving the cursor over the button for a few seconds. A pop-up that describes the button’s function will appear



To print a service manual procedure, click on the **Print Preview** button. Once the print preview is open, click **File**, then click **Print**. When the print window opens, choose the number of copies you want, then click **OK**.



Click on the **First Screen** button to go back to the first screen of a procedure.



Click on the **Previous Screen** button to go to the previous screen within a procedure.

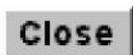


Click on the **Next Screen** button to go to the next screen within a procedure.

Note: If this button is white and you cannot click on it, look for blue text within the last step on the screen that says, “Go to step \_” and click on it. This takes you to the next step or screen.



Click on the **Last Screen** button to go to the last screen of a procedure.



Click on the **Close Screen** button to close the entire window.

## *Colored Links Within a Service Manual Procedure*

Clicking on a *blue link* within a procedure, will take you to the item specified in the text. For example, when you click a blue link for a part number under **Required Special Tools**, a new window opens with an illustration of that tool. Click the **Close** button to close that window.

- *When you click on blue text that is a “go to” link (ex: Go to step 3), you go to the step specified in the text.*
- *When you click on blue text that is another procedure (ex.: “Remove the alternator”), you go to that procedure.*

A *green link* within a procedure, usually the name of a component, opens a new window with a list of items directly related to that component. You can click on any link in this new window to view that information, or click on the “X” in the upper right corner to close the new window.

*Purple text* within any service manual procedure is an active link that you previously viewed. You can click on the purple text to use the link again.

## Navigating Service Manual Information (Legacy Models)

Service manuals for legacy models are scanned paper manuals (page-based), and you have two methods to find the information:

- **Navigation within a procedure:** By navigating page-by-page within a selected procedure
- **Navigation as a book:** By searching across the "Book" using the table of contents and menu buttons

**Navigation within a procedure:** The tool bar has buttons similar to those found on the service manual information screens for the late-model vehicles. You can view a brief description of each button's function by moving the cursor over the button for a few seconds. A pop-up that describes the button's function will appear.

You can also navigate link-to-link within a procedure. To do this, click your way back, step-by-step, using the **Previous Screen** button on the navigation bar.

**Navigation as a book:** Navigate Legacy service manual information by using the **Main Menu** or **Table of Contents** buttons located at the top of each page. Search the **Main Menu** by section, or search the **Table of Contents** for a specific procedure within a section

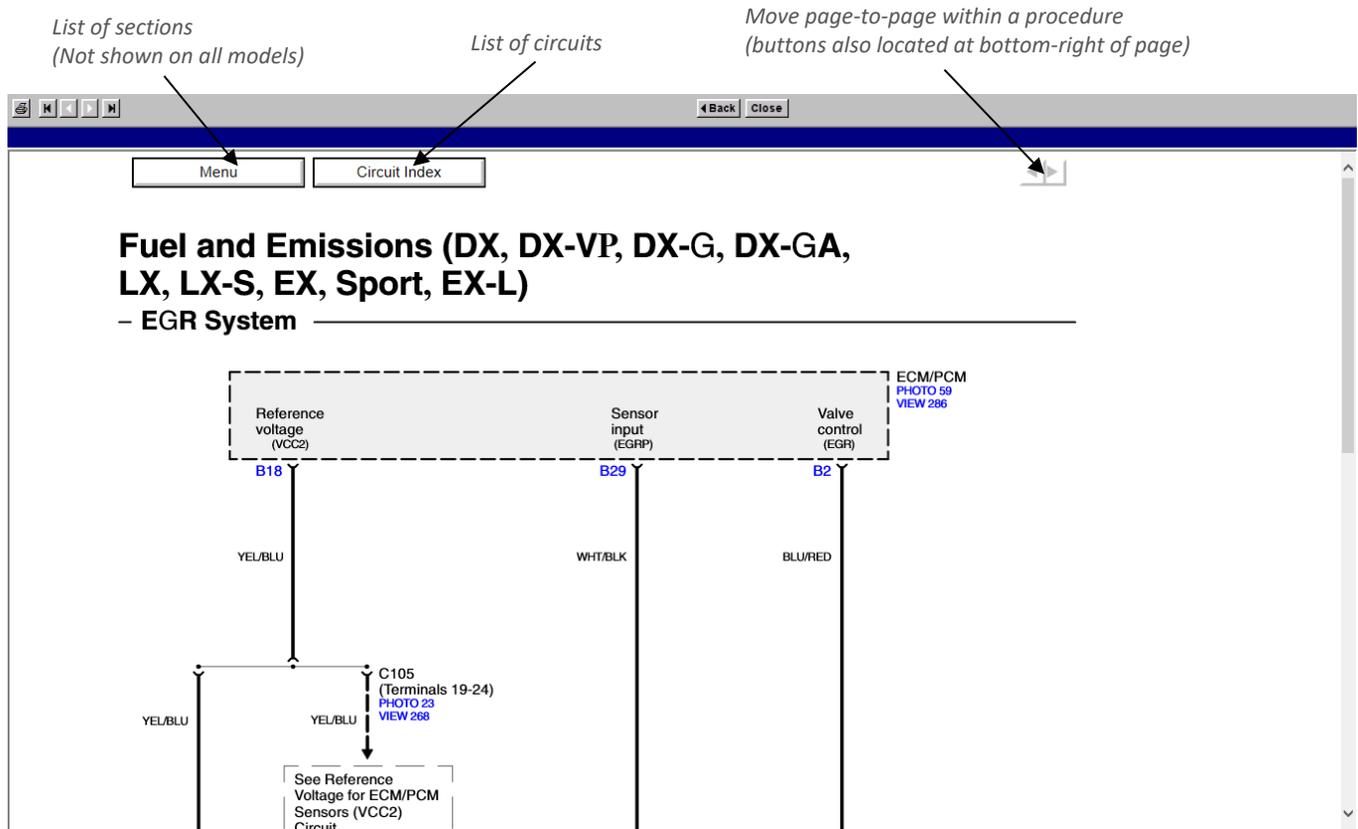
Unit of length: mm (in)

	MEASUREMENT	STANDARD (NEW)	SERVICE LIMIT	
Cylinder block	Warpage of deck surface	0.05 (0.002)	0.08 (0.03)	
	Bore diameter	81.00 – 81.02 (3.189 – 3.190)	81.07 (3.192)	
	Bore taper	—	0.05 (0.002)	
	Reboring limit	—	0.25 (0.01)	
Piston	Skirt O.D. At 15 mm (0.6 in) from bottom of skirt	80.980 – 80.990 (3.1882 – 3.1886)	80.970 (3.1878)	
	Clearance in cylinder	Top	0.010 – 0.040 (0.0004 – 0.0016)	0.05 (0.002)
		Second	1.030 – 1.040 (0.0406 – 0.0409)	1.060 (0.0417)
		Oil	1.230 – 1.240 (0.0484 – 0.0488)	1.260 (0.0496)
Groove width (for ring)	Top	2.805 – 2.820 (0.1104 – 0.1110)	2.840 (0.1118)	
	Oil	—	—	
Piston ring	Ring-to-groove clearance	Top	0.045 – 0.070 (0.0018 – 0.0028)	0.13 (0.005)
		Second	0.040 – 0.065 (0.0016 – 0.0026)* <sup>1</sup>	0.13 (0.005)
	Ring end gap	Top	0.045 – 0.070 (0.0018 – 0.0028)* <sup>2</sup>	0.13 (0.005)
		Top	0.20 – 0.35 (0.008 – 0.014)* <sup>1</sup>	0.60 (0.024)
		Second	0.20 – 0.30 (0.008 – 0.012)* <sup>2</sup>	0.60 (0.024)
		Oil	0.40 – 0.55 (0.016 – 0.022)	0.70 (0.028)
Piston pin	O.D.	20.994 – 21.000 (0.8265 – 0.8268)	—	
	Pin-to-piston clearance	0.010 – 0.022 (0.0004 – 0.0009)	—	

## Navigating Electrical Troubleshooting Manual (ETM) Diagrams

The wiring diagrams for all vehicles are based on that model's electronic troubleshooting manual (ETM), and you use navigation methods similar to those for legacy service manuals. This means that you have the option of searching within a selected procedure, or you can search the ETM like a book.

The ETM navigation takes place on the page itself. You can search the content as a book, by section, or by circuit. When you have selected a circuit, you can change pages by using the arrow buttons at the top right of each page (if more than one page is used for a particular circuit).



If you click on a linked procedure and want to get back, use the **Back** button on the navigation bar.

## U.S. Training Info Screen

To purchase Honda and Acura training modules, you must subscribe to **Service Information System**

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### Home

## Honda Technical Training

Technical training information is not available as part of your ServiceExpress subscription. To access training modules you must subscribe to Service Information System.

ServiceExpress	Service Information System
Technical Training	
Access to training modules within the Honda Service Course Catalog	

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## Canada Training Info Screen

To purchase Honda and Acura training modules, click on **Order**. Follow the directions to complete your purchase.

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### Home

## service Express

Technician Training Resources

ACURA ADVANCE.

**HOME** | **ORDER** | **WHAT YOU WILL NEED** | **HOW IT WORKS** | **TERMS and CONDITIONS** | **FRANÇAIS**

#### What is Service Express?

Service Express is Honda Canada's Web-based system for delivering electronic service training to the aftermarket. Honda Canada's Technical Training programs for independent automobile repair facilities consist of the same high quality training materials offered to Honda and Acura dealerships. These programs are structured around a standardized performance-based, modular curriculum of Individualized Skills Training (IST). Part of Honda Canada's IST is in-dealership self-study to acquire component, systems and diagnostic knowledge. These programs are available to purchase by independent technicians and repair facilities through this Website only and not through Honda Canada or their dealers.

#### How Does It Work?

You search in Service Express by selecting the Curriculum in the drop down menu you are interested in. Each curriculum is priced according to the number of individual modules that it contains. Once you have decided to purchase the Curriculum place it into your shopping cart and then proceed to the checkout. You can complete your purchase using VISA, MasterCard or a PayPal account.

#### Shared Technology

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## U.S. Tools Info Screen

This page will give you a summary of Diagnostic Tools On-Line Catalog. You can view the complete list of tools by clicking on the Hyperlinked 'Honda' or 'Acura' text and it will redirect you to another site.

**Service Express™**

Home | What's New | Service Info | Training Info | Tools Info | Parts Info

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[User's Guide](#)  
[What's in Service Express](#)  
[Tool & Equipment Programs - Online Catalogs \(Honda\)](#)  
[\(Acura\)](#)

### Honda and Acura Vehicle Diagnostics

To confirm the vehicle's latest ECU software, enter current program ID:

This summary describes items in the Diagnostic Tool On-Line Catalog that have been developed specifically for use with Honda and Acura vehicles.

For a complete list of tools visit the [Honda](#) or [Acura](#) On-Line Catalog.

**For questions, please call: 877-504-3571.**

Item	Functions	Hardware	Software
<b>Honda Diagnostic System (HDS) Suite</b> <b>Note: i-HDS requires Microsoft Windows 7 or higher.</b>	<ul style="list-style-type: none"> <li>Checks and clears diagnostic trouble codes (DTCs)</li> <li>Real-time data display (Data List)</li> <li>Data capture (snapshot)</li> <li>Vehicle and system specific function tests</li> <li>Reprogram ECUs with J2534 Rewrite application</li> </ul> <p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>The Honda and Acura J2534 Control Module Update software has been replaced with J2534 Rewrite, which is included with the i-HDS suite.</li> <li>To add, delete or replace keys, refer to Keys and Codes in <b>ServiceExpress</b>.</li> <li>To initialize replaced ECM/PCMs, see PCM Initialization below.</li> <li>1996-2002 Honda Passport PCM programming with the Clearable and</li> </ul>	<ul style="list-style-type: none"> <li>Windows laptop <a href="#">click here</a> for requirements.</li> <li>Denso DST-i Vehicle Communications Interface <a href="#">Honda</a> or <a href="#">Acura</a></li> </ul> <p>DST-i Information: DST-i Quick Start Guide Instruction Manual WLAN Setup</p> <p><b>NOTE:</b> The DST-i is a J2534 pass through interface with no standalone functionality.</p>	<p>Honda Diagnostic System (i-HDS) software</p> <p>Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00</p> <p><b>*Software is non-refundable.</b></p> <p><a href="#">Click here</a> to purchase.</p> <p>Click <a href="#">Honda</a> or <a href="#">Acura</a> for the latest software version.</p>

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Note: There is a FAQ selection on the bottom right of this page

## Canada Tools Info Screen

Tool availability and functionality descriptions are on this page. Click on a procedure for detailed information, user's guide, and ordering instructions.

**Service Express™**

Home | What's New | Service Info | Training Info | Tools Info | English

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[Tool & Equipment Programs - Online Catalogs \(Honda\)](#)  
[\(Acura\)](#)

### Honda Vehicle Diagnostics

To confirm the vehicle's latest ECU program software, enter current program ID:

Procedure	Features	Hardware	Software
<a href="#">Diagnostic and Control Module Programming</a>	<ul style="list-style-type: none"> <li>Check and clear DTCs (diagnostic trouble codes)</li> <li>Vehicle data display</li> <li>Snapshot function</li> <li>Control module, PCM, ECU, reprogramming (aka re-flashing)</li> </ul>	<ul style="list-style-type: none"> <li>Standard PC (Personal Computer)</li> <li>Modular Vehicle Communications Interface (MVCI) \$2,437.00</li> </ul> <p><a href="#">Click here</a> to purchase.</p>	<p>Honda Diagnostic System (HDS) software</p> <p>Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00</p> <p><b>*Software is non-refundable.</b></p> <p><a href="#">Click here</a> to purchase.</p>
<a href="#">Control Module Update (J2534)</a>	<p>Control module, PCM, ECU reprogramming only (aka re-flashing or rewriting)</p> <p>Applies to some 2001-2006 Honda and Acura Models. Applies to all 2007 and later Honda and Acura Models. suite</p>	<ul style="list-style-type: none"> <li>Standard PC (Personal Computer)</li> <li>Modular Vehicle Communications Interface (MVCI) \$2,437.00</li> </ul> <p><a href="#">Click here</a> to purchase.</p>	<p>Honda Diagnostic System (HDS) software</p> <p>Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00</p> <p><b>*Software is non-refundable.</b></p> <p><a href="#">Click here</a> to purchase.</p> <p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>The Honda and Acura J2534 Control Module Update software has been replaced with J2534 Rewrite, which included with the i-HDS suite</li> </ul>
<a href="#">Control Module Replacement</a>	<p>Control module initialization for replacement only.</p>	<ul style="list-style-type: none"> <li>Standard PC (Personal Computer)</li> <li>Modular Vehicle Communications Interface (MVCI) \$2,437.00</li> </ul> <p><a href="#">Click here</a> to purchase.</p>	<p>Honda Diagnostic System (HDS) software</p> <p>Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00</p> <p><b>*Software is non-refundable.</b></p> <p><a href="#">Click here</a> to purchase.</p>

**NOTE:** Additional approved tools and equipment can be ordered through DES CANADA (Dealer Equipment & Services).  
Telephone: 1-866-868-3372 Website: [www.des-canada.ca](http://www.des-canada.ca) or <http://techniciantools.ca>

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## Parts Info Screen (U.S. Only)

The parts catalog is a convenient way to search for parts information. While logged on to ServiceExpress, click the **Parts Info** tab.

Service Express™

Home | What's New | Service Info | Training Info | Tools Info | **Parts Info**

1. Select Model and Year  
[Dropdown] [Dropdown]

2. Type-in Keyword  
[Text Input]  
 Any Word  All Words  Exact Phrase

OR Select Subject  
[Dropdown]

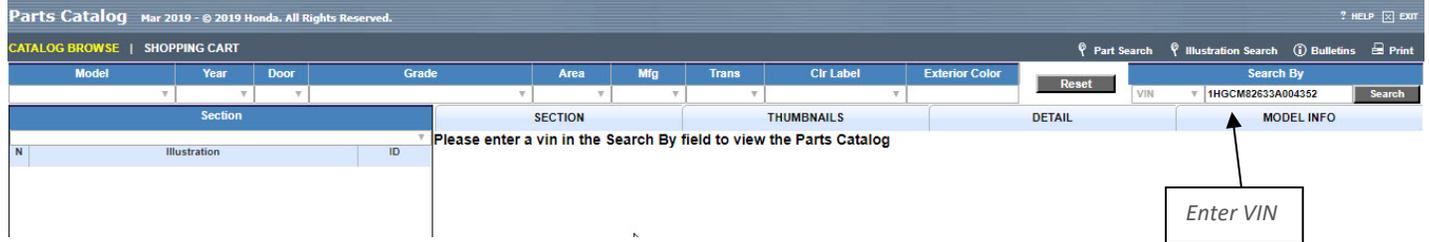
3. SEARCH

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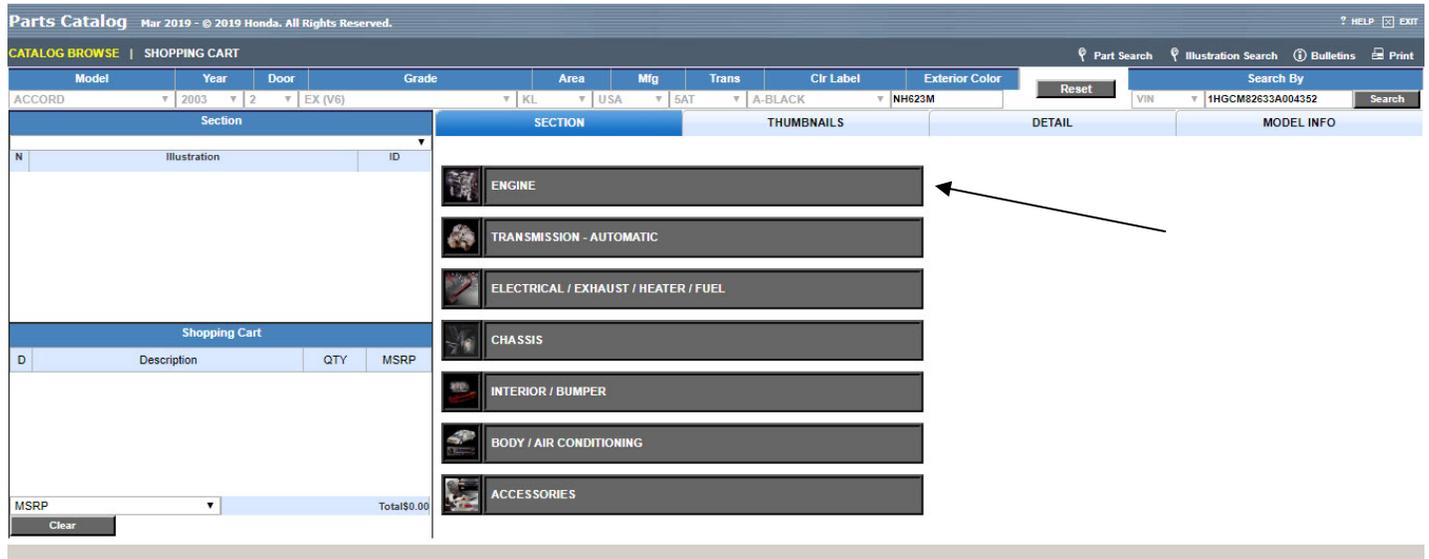
Click on Honda or Acura

## How to Search for Parts

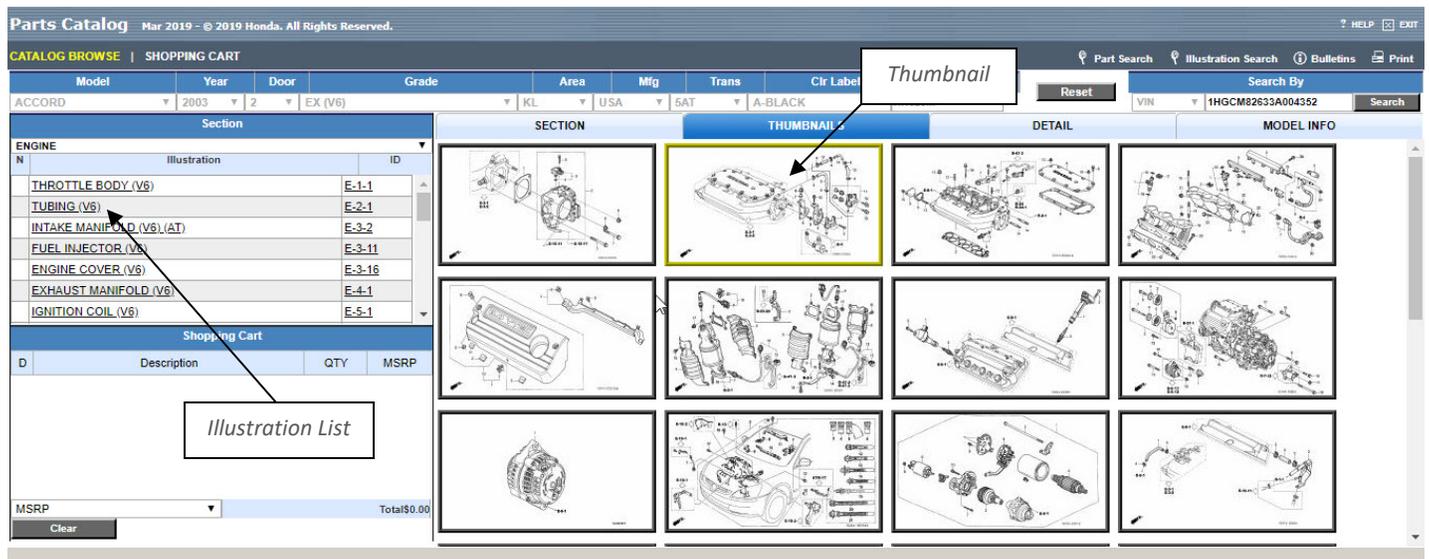
Once the parts catalog launches, you will note that not all drop downs are available to use. You must enter a VIN to search for parts.



Begin browsing the catalog by choosing from the sections by clicking on the grey bar.



Navigate to the part(s) by clicking on a thumbnail or by clicking on a link within the Illustration list on left hand side of the screen.



Select the part(s) by clicking on the checkbox in the Pick column. Once clicked, it appears in your shopping cart with the Manufacturer's Suggested Retail Price. Print the shopping cart and take it to your local dealer to place an order.

Parts Catalog Mar 2019 - © 2019 Honda. All Rights Reserved. ? HELP [X] EXIT

CATALOG BROWSE | SHOPPING CART Part Search Illustration Search Bulletins Print

Model: ACCORD Year: 2003 Door: 2 EX (V6) Grade: KL Area: USA Mfg: 5AT Trans: A-BLACK Clr Label: NH623M Exterior Color: VIN: 1HGCM82633A004352 Search By: [Search]

SECTION: THUMBNAILS TUBING (V6) MODEL INFO

**ENGINE**

Illustration	ID
THROTTLE BODY (V6)	E-1-1
<b>TUBING (V6)</b>	<b>E-2-1</b>
INTAKE MANIFOLD (V6) (AT)	E-3-2
FUEL INJECTOR (V6)	E-3-11
ENGINE COVER (V6)	E-3-16
EXHAUST MANIFOLD (V6)	E-4-1
IGNITION COIL (V6)	F-5-1

**Shopping Cart**

D	Description	QTY	MSRP
<input checked="" type="checkbox"/>	001 / 36162-RCA-A01 / VALVE, PURGE CONTROL SOLENOID	1	\$198.67

MSRP: Total \$198.67

Clear

Ref.	Pick	Part Number	Description	QTY	MSRP	SS	IB	N	G	Mod.
001	<input checked="" type="checkbox"/>	36162-RCA-A01	VALVE, PURGE CONTROL SOLENOID	001	\$198.67					
002	<input type="checkbox"/>	93892-05020-08	SCREW-WASHER (SX20)	003	\$0.82					
003	<input type="checkbox"/>	36162-RCA-A00	TUBE A, PURGE	001	\$15.84					
004	<input type="checkbox"/>	91400-36162-000	CLAMP, TUBE (D12)	002	\$2.25					
005	<input type="checkbox"/>	36162-RCA-A00	STAY, A, PURGE CONTROL SOLENOID (NOT AVAILABLE)	001	\$6.67					X
006	<input type="checkbox"/>	36165-RCA-A00	STAY, B, PURGE CONTROL SOLENOID (NOT AVAILABLE)	001	\$5.00					X
007	<input type="checkbox"/>	36641-PY3-000	COLLAR, ACTUATOR MOUNT	002	\$5.10					

## Help

If you are stuck anywhere, click on the **Help** link located at the bottom left of the ServiceExpress window.

## Contact Us

Click on the **Contact Us** link located in the lower right corner of the ServiceExpress window to send us your feedback, to report problems with ServiceExpress, or to give us suggestions.



## Feedback

From the **Contact Us** screen, select a feedback category, and follow the on-screen instructions. We make every effort to respond to your feedback within two business days.

### Feedback Categories

- **Problems with content.** Select this if a description or procedure is incorrect, an illustration or schematic is missing or incorrect, or if you cannot open a document.
- **Log-on or password problems.**
- **Questions about billing or credit.**
- **Suggestions for improvement.** Use this to tell us what you would like to see in ServiceExpress, or to give us ideas on how to improve the website.
- **Other ServiceExpress comments.** Use this for any other problems you may encounter.

If you have trouble subscribing to or using this website, or find errors in the information, use this e-mail screen to contact us. Fill out the following information, then click "Submit." However, before you contact us, please check that you meet all [System Requirements](#).

Your Name:

Your E-mail Address:

Your Phone Number:

Type of Problem:

Comments:

### IRF Responsibilities

Independent Repair Facilities (IRFs) are responsible for providing software and hardware that meets the ServiceExpress site minimum requirements. If a ServiceExpress issue is diagnosed as something that only occurs on a PC or Network at your shop or cannot be duplicated by the ServiceExpress Support Center, the issue will need to be resolved without ServiceExpress support assistance.

The following computer-related scenarios are not supported by ServiceExpress support and should be supported by your shop's Information Technology (IT) staff.

1. Verifying network configurations - Client/Server, Domain, Workgroup, or Peer-to-Peer
2. Confirming network server/master computer name(s)
3. Network connectivity - Authentication, Hubs, Routers, Firewall, or Wireless
4. Drive mappings
5. Configuring a laptop PC for HDS usage
6. Installing Internet Explorer web browser plugins (e.g. Adobe Reader, Flash, Shockwave, SVG Viewer)
7. Upgrading PC software - Internet Explorer web browser or Windows Operating System and any applicable updates
8. Antivirus, spyware, adware or other malware issues
9. PC Security - disabling pop-up blockers or adjusting PC or network firewall
10. Local printing issues

Issues diagnosed as vehicle issues are not supported by the ServiceExpress Support Center.

Vehicle issues that cannot be resolved by your shop should be referred to an authorized Honda/Acura dealer.

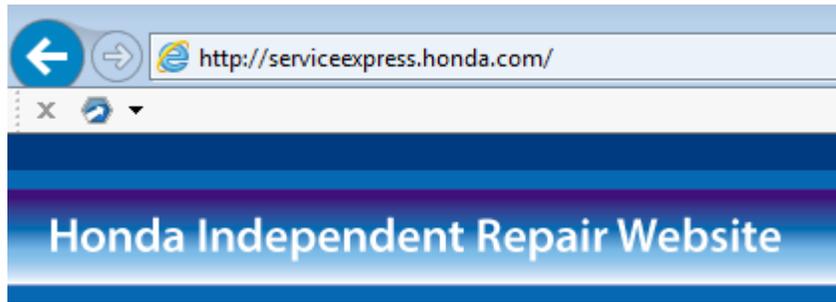
You can also call us toll-free at (877) 504 - 3571 , or mail us directly at

American Honda Motor Co., Inc.  
1919 Torrance Blvd., Torrance, CA 90501  
MS 500-2C-11A, ATTN: Service Express Help Desk

Thank you.

## How to Access Service Information (SIS)

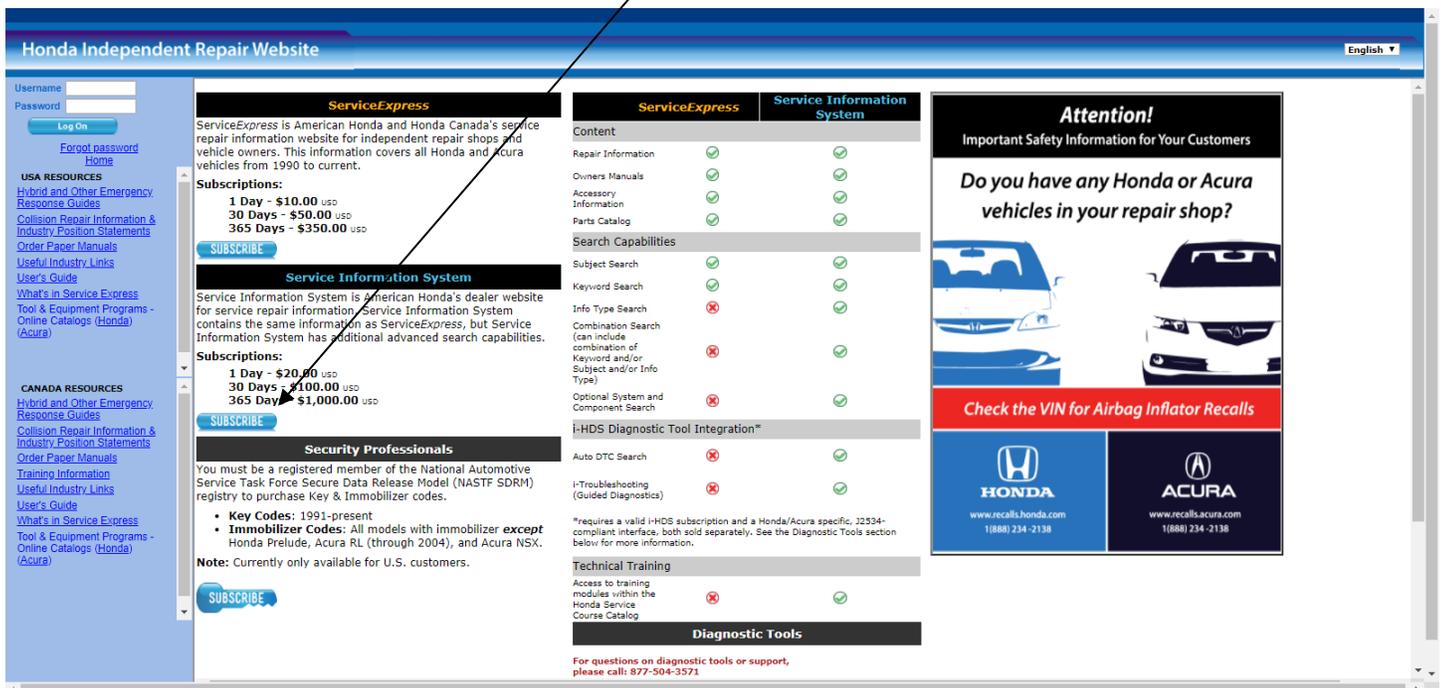
Open Internet Explorer, and go to the **Honda Independent Repair Website** by entering <http://www.ServiceExpress.Honda.com>, or <https://techinfo.honda.com>



The Honda Independent Repair Website page opens. Fill in your Username and Password, and click the **LOG ON** button.

If you do not currently have a Username and Password, you will need to subscribe to SIS and complete the registration process.

Click here to obtain a Service Information System subscription

A screenshot of the Honda Independent Repair Website. The page features a navigation menu on the left with links for USA and CANADA resources. The main content area is divided into three subscription sections: ServiceExpress, Service Information System, and Security Professionals. Each section includes a description, subscription options with prices, and a "SUBSCRIBE" button. A callout box points to the "SUBSCRIBE" button for the Service Information System. To the right, there is a "Attention!" banner about safety information and a table comparing the features of ServiceExpress and Service Information System. The table lists various content and search capabilities, with checkmarks indicating availability and red X's indicating unavailability. A note at the bottom of the table states that a valid i-HDS subscription and a Honda/Acura specific J2534-compliant interface are required for some features. The page also includes a "Technical Training" section and a "Diagnostic Tools" section, both with "SUBSCRIBE" buttons. A footer note provides contact information for diagnostic tools support: "For questions on diagnostic tools or support, please call: 877-504-3571".

	ServiceExpress	Service Information System
Content		
Repair Information	✓	✓
Owners Manuals	✓	✓
Accessory Information	✓	✓
Parts Catalog	✓	✓
Search Capabilities		
Subject Search	✓	✓
Keyword Search	✓	✓
Info Type Search	✗	✓
Combination Search (can include combination of Keyword and/or Subject and/or Info Type)	✗	✓
Optional System and Component Search	✗	✓
i-HDS Diagnostic Tool Integration*		
Auto DTC Search	✗	✓
i-Troubleshooting (Guided Diagnostics)	✗	✓
Technical Training		
Access to training modules within the Honda Service Course Catalog	✗	✓
Diagnostic Tools		

## The SIS Main Menu

You can access all SIS features from the **SIS Main Menu**. When you select an item from the SIS Main Menu, its sub menu appears directly below it.

The screenshot shows the SIS Main Menu interface. At the top, there are four tabs: Search, Training Info, Tools Info, and Parts Info. Above each tab is a numbered callout box (1, 2, 3, and 4 respectively) with an arrow pointing down to the tab. The Search tab is active and contains the following search options:

- 1. REQUIRED: Select one or more option to search by Info Type. Select Model and Year to search by Subject**  
Model [dropdown] Year [dropdown] KEYWORD [input]
- 2. REQUIRED: Select one or more option**  
Select Subject [dropdown] Select Info Type [dropdown]
- 3. OPTIONAL: Select one or more option**  
Select System [dropdown] Select Component [dropdown]

At the bottom right of the search area, there is a circular SEARCH button and a rectangular CLEAR ALL button.

The SIS Main Menu provides the following 4 choices.

1. **Search** – Find repair information for a specific vehicle. Search by Subject and Info Type and an option to narrow down your search by selecting what type of System and Component it is you are searching for.
2. **Training Info** – Gives you access to training modules.
3. **Tools Info** – This page will give you a summary of Diagnostic Tools On-Line Catalog. You can view the complete list of tools by clicking on the Hyperlinked 'Honda' or 'Acura' text and it will redirect you to another site.
4. **Parts Info** - The Parts Info gives you a convenient way to search for parts information.

## Search for Vehicle-Related Publications

SIS provides several ways to locate vehicle-related publications.

1. Selecting Subjects and/or Info Type (Required)
2. Selecting System and/or Component (Optional)
3. Keyword Search (Optional)

### Keyword Search

If you need to find a publication and you know a word in the publication title, then conduct a **Keyword** search.

### Search Tips

The Keyword search can be a powerful tool, but sometimes you may get too many or too few results. To find a publication quickly, you must understand how this search function works.

First, SIS does not search for words inside a publication. Instead, it looks for:

- Words **in the title** of the publication
- Names of systems and components **indexed to** the publication
- Standard SIS symptoms **indexed to** the publication

Second, follow the rule “less is more.” Use fewer and shorter words to find what you are looking for. Here are tips for applying this rule:

- Whenever possible, use one word instead of two or three. For example, use EVAP instead of EVAPORATIVE CONTROL SYSTEM.
- Use only the first part of a word to avoid a misspelling. For example, use IMMOB instead of IMMOBILIZER.
- Use the singular form of the word, not the plural. For example, use BELT not BELTS.
- The Symptom/Problem field is not case sensitive; no need to capitalize.

Type of Keywords	Example Words to Use
Common system names	ABS, SRS, EVAP
Common part/assembly names	BUMPER, HOOD, FILTER, TRUNK
Specific DTC codes	P1457, P0740, 15-3
Symptoms	DRIVEABILITY, PERFORMANCE, LEAK, NVH, NOISE, WIND
Job Function	PDI, TEST, INSPECT, REMOV (for remove or removal)

To search for a publication by Keyword, click Search by Vehicle on the SIS Main Menu and follow these steps.

1. Select **Model**
2. Select **Year**
3. Type in one or more words in the keyword field.
4. Select **Subject** in the dropdown. If Info Type is used, then Subject is optional.
5. Select **Info Type** in the dropdown. If Subject is used, then Info type is optional.

**Tip:** Select both Subject and Info type to filter your results.

Although searching with Keyword is highly encouraged to ensure you will find what you are looking for, you can also search without a keyword. If you know what category the publication falls under, you can select the options from the **Required** and **Optional** drop downs and click **Search**. If you select all dropdowns, it will increase the likelihood of you finding what you are looking for.

SERVICE INFORMATION SYSTEM

HONDA  
Logoff Change Password MDI

Search Training Info Info Parts Info

1. REQUIRED: Select one or more option to search by Info Type. Select Model and Year to search by Subject  
ACCORD 2014 KEYWORD

2. REQUIRED: Select one or more option  
Engine ETMs / EWDs

3. OPTIONAL: Select one or more option  
Engine Mount Control System

Select Component  
All Component  
>>Engine Mount Control Solenoid Valve  
>>Relay Circuit Board

2 Items found for ACCORD, 2014 Expand All Collapse All

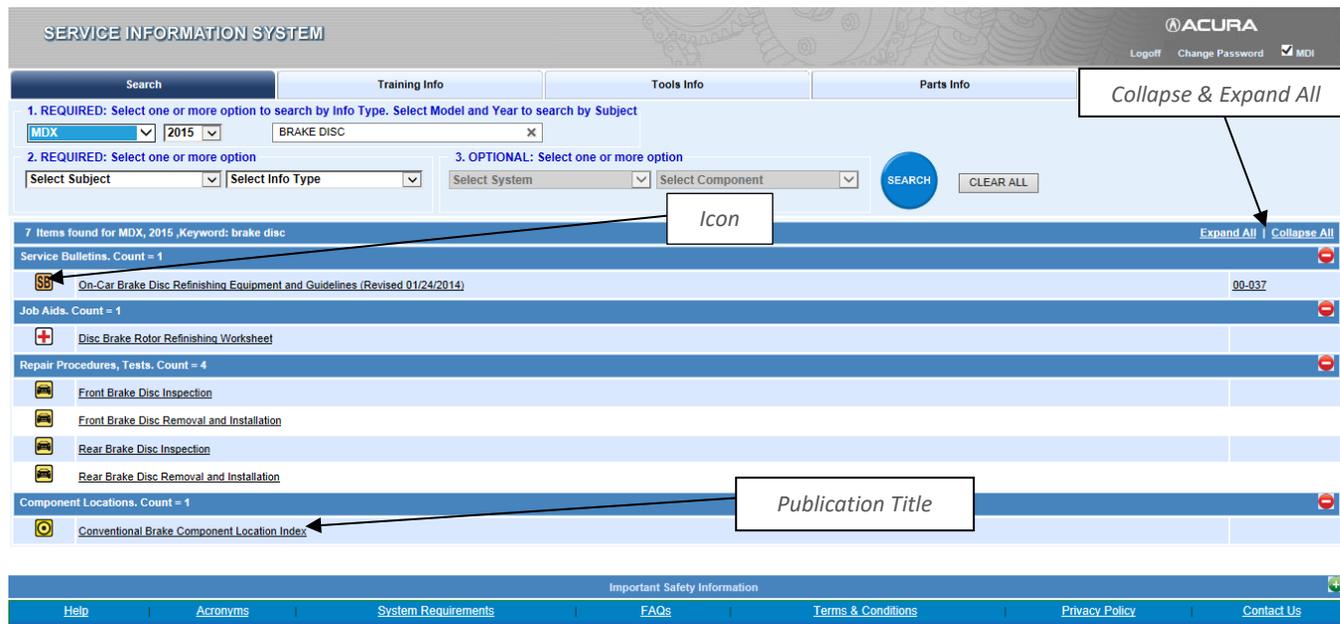
Wiring Diagrams(Schematics, Connector Views, Circuit Desc). Count = 2

- Active Control Engine Mount (ACM) System Electronic Wiring Diagram (Undefined)
- Engine Mount Control System Electronic Wiring Diagram (Undefined)

# Navigating SIS Publications

## Publication Lists and Icons

In SIS search results, an icon appears to the left of each publication title. The icons represent the publication type.

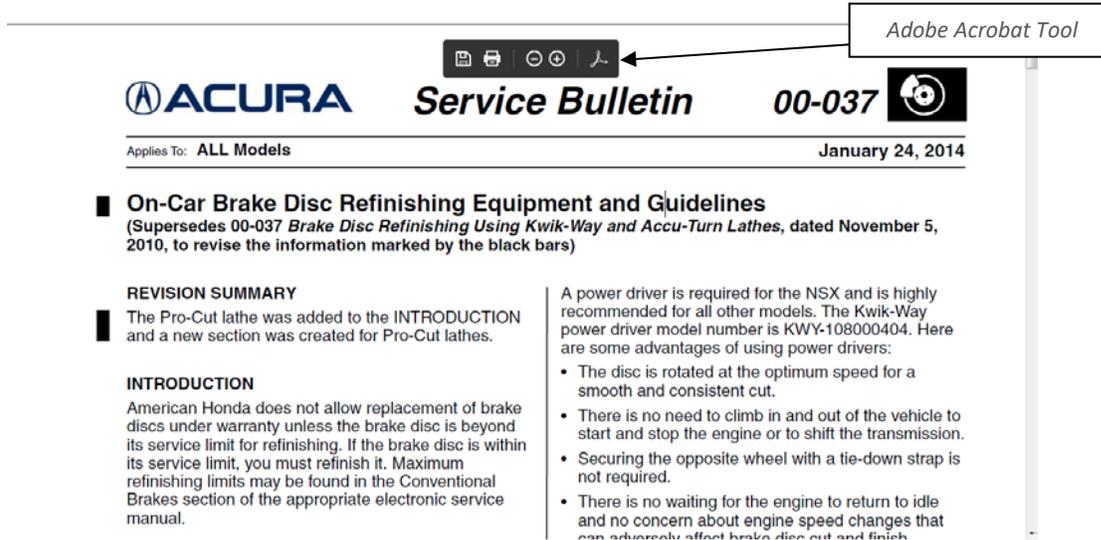


Search results sort by publication type. (e.g. Service Bulletins, Job Aids, etc.) You can see what type of publication an item is by looking at the title of each group. You can **Collapse** and **Expand All** groups see the titles more clearly.

Each publication title is a hyperlink. Click the **publication title** to open the publication.

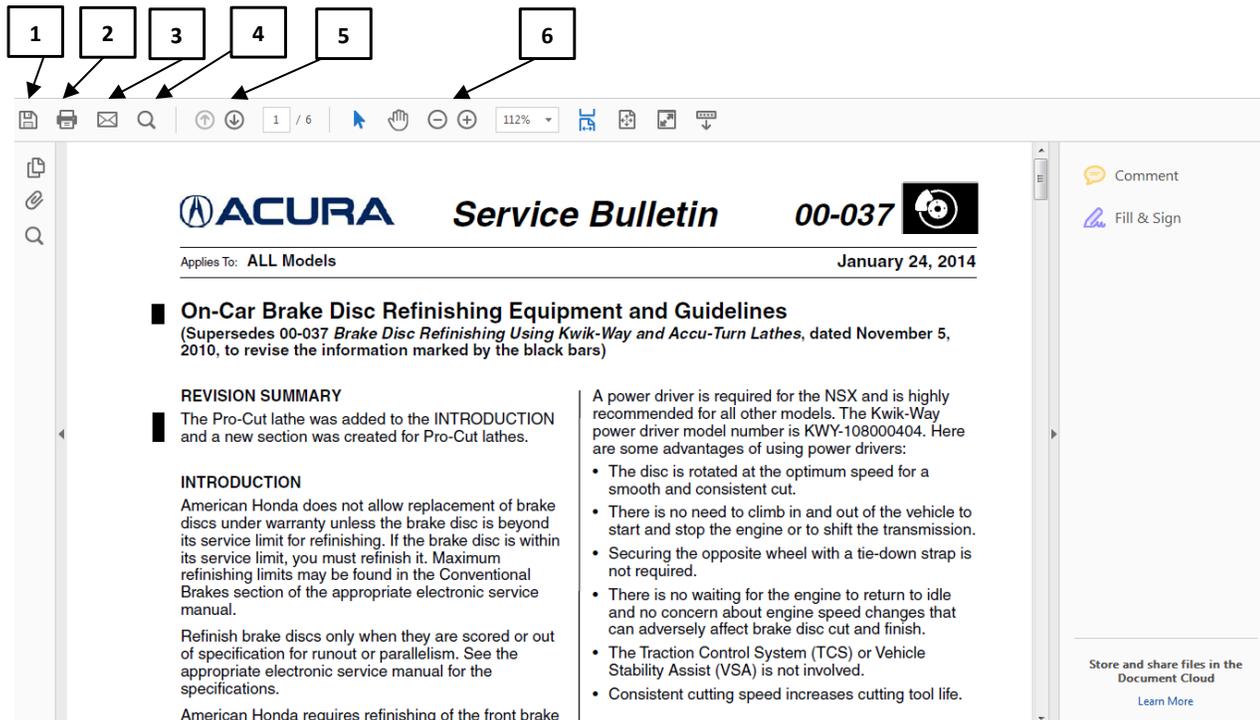
# Adobe Acrobat for Publication

All the publications are in PDF format. You can hover on the top center and access the Adobe Acrobat Tool. The Adobe Acrobat tool facilitates your navigation through each publication.



Use the **Acrobat Toolbar** at the top of the screen to do the following:

1	Save the file to your computer.
2	Print the publication.
3	Email the file.
4	Search the publication for keywords.
5	Advance to the next page or return to the previous page of this publication.
6	Zoom in and zoom out



## Navigating Through Training Info Screen

The training info screen gives you the right tools to improve and gain skills for servicing a vehicle. It gives you access to training modules and tests to take for your own benefit.

The screenshot shows the ACURA Service Course Catalog interface. At the top, there are navigation tabs: Search, Training Info (selected), Tools Info, and Parts Info. A callout box labeled "Browse by Service Jobs" points to the "Service Jobs" tab. Below the tabs, there's a search bar and a "Search" button. A callout box labeled "Access Training Module" points to the "Service Jobs" tab. On the left, there's a "Categories" sidebar with expandable sections for Management, Course, and Subject. A callout box labeled "Categories" points to this sidebar. The main content area displays a table of "Latest Modules" with columns for Module No., Module Title, Completed Date, Module Type, and Module Actions. A callout box labeled "Access Test" points to the "Module Actions" column. At the bottom, there's a footer with links for Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

Module No.	Module Title	Completed Date	Module Type	Module Actions
WBATS44	A/T MECHANICAL & ELECTRICAL T/SHOOT		Training Center	[Icons]
WBCPOPA	CONTROLLED PART ORDERING		Self Study	[Icons]
WBELCM1	HOW TO MEASURE AVAILABLE VOLTAGE		Self Study	[Icons]
WBELR22	BUILDING A BASIC CIRCUIT		Training Center	[Icons]
WBELRM1	MEASURING AVAILABLE VOLTAGE		Training Center	[Icons]
WBENS11	BOTTOM END		Training Center	[Icons]
WBENS13	REMOVE AND INSPECT CYLINDER HEAD		Training Center	[Icons]
WBGPBEP	ACURA GENUINE PARTS BRAND		Self Study	[Icons]
WBPTCA	PROCESSING IN TRANSPORTATION		Self Study	[Icons]
WBSGPSS	SELLING ACURA GENUINE PARTS WITH IN		Self Study	[Icons]

You can browse by **categories** on the left side of the page. Expand each category to see all the choices. By clicking on **Service Jobs** tab on the top, you can browse by Service Jobs Category.

## Taking a Test

• = Required

### Sign In

**User Information**

A DPTSID is required to access the Online University. The logon you are using currently does not have a DPTSID associated with it. To proceed further, please follow the instructions outlined below. If you need to obtain a DPTSID, please contact your iN System Administrator.

Please Enter The Information Below.

Name      First\*  M.I.  Last\*

Enter one of the following\*

Last 4 Digits of SSN XXX-XX-

AHMID DPT SID

Dealer Employee ID

If you are going to take a test, you have to provide your DPTSID. Fill out the form to access the Online University.

## Tools Info Screen

This page will give you a summary of Diagnostic Tools On-Line Catalog. You can view the complete list of tools by clicking on the Hyperlinked 'Honda' or 'Acura' text and it will redirect you to another site

SERVICE INFORMATION SYSTEM
ACURA  
Logoff Change Password  MDI

Search
Training Info
Tools Info
Parts Info

### Honda and Acura Vehicle Diagnostics

**To confirm the vehicle's latest ECU software, enter current program ID:**

This summary describes items in the Diagnostic Tool On-Line Catalog that have been developed specifically for use with Honda and Acura vehicles. For a complete list of tools visit the [Honda](#) or [Acura](#) On-Line Catalog. **For questions on diagnostic tools or support, please call: 877-504-3571.**

Item	Functions	Hardware	Software
<b>Honda Diagnostic System (HDS) Suite</b> <b>Note: : i-HDS requires Microsoft Windows 7 or higher.</b>	<ul style="list-style-type: none"> <li>Checks and clears diagnostic trouble codes (DTCs)</li> <li>Real-time data display (Data List)</li> <li>Data capture (snapshot)</li> <li>Vehicle and system specific function tests</li> <li>Reprogram ECUs with J2534 Rewrite application</li> </ul> <p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>The <i>Honda and Acura J2534 Control Module Update</i> software has been replaced with <i>J2534 Rewrite</i>, which is included with the i-HDS suite.</li> <li>To add, delete or replace keys, refer to Keys and Codes in <i>ServiceExpress</i>.</li> <li>To initialize replaced ECM/PCMs, see PCM Initialization below.</li> </ul>	<ul style="list-style-type: none"> <li>i-HDS Quick Start Guide <a href="#">click here</a></li> <li>Windows laptop <a href="#">click here</a> for requirements.</li> <li>Denso DST-i Vehicle Communications Interface <a href="#">Honda</a> or <a href="#">Acura</a></li> </ul> <p>DST-i Information:  <a href="#">DST-i Quick Start Guide</a></p>	Honda Diagnostic System (i-HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00  <b>*Software is non-refundable.</b> <a href="#">Click here</a> to purchase.

Help
Acronyms
System Requirements
FAQs
Terms & Conditions
Privacy Policy
Contact Us

## Help

If you get stuck anywhere, click on the **Help** link located at the bottom left of the ServiceExpress window.

Click on the **Contact Us** link located in the lower right corner of the ServiceExpress window to send us your feedback, to report problems with ServiceExpress, or to give us suggestions.



## Feedback

From the **Contact Us** screen, select a feedback category, and follow the on-screen instructions. We make every effort to respond to your feedback within two business days.

### Feedback Categories

- **Problems with content.** Select this if a description or procedure is incorrect, an illustration or schematic is missing or incorrect, or if you cannot open a document.
- **Log-on or password problems.**
- **Questions about billing or credit.**
- **Suggestions for improvement.** Use this to tell us what you would like to see in ServiceExpress, or to give us ideas on how to improve the website.
- **Other ServiceExpress comments.** Use this for any other problems you may encounter.

If you have trouble subscribing to or using this website, or find errors in the information, use this e-mail screen to contact us. Fill out the following information, then click "Submit." However, before you contact us, please check that you meet all [System Requirements](#).

Your Name:

Your E-mail Address:

Your Phone Number:

Type of Problem:

Comments:

#### IRF Responsibilities

Independent Repair Facilities (IRFs) are responsible for providing software and hardware that meets the ServiceExpress site minimum requirements. If a ServiceExpress issue is diagnosed as something that only occurs on a PC or Network at your shop or cannot be duplicated by the ServiceExpress Support Center, the issue will need to be resolved without ServiceExpress support assistance.

The following computer-related scenarios are not supported by ServiceExpress support and should be supported by your shop's Information Technology (IT) staff.

1. Verifying network configurations - Client/Server, Domain, Workgroup, or Peer-to-Peer
2. Confirming network server/master computer name(s)
3. Network connectivity - Authentication, Hubs, Routers, Firewall, or Wireless
4. Drive mappings
5. Configuring a laptop PC for HDS usage
6. Installing Internet Explorer web browser plugins (e.g. Adobe Reader, Flash, Shockwave, SVG Viewer)
7. Upgrading PC software - Internet Explorer web browser or Windows Operating System and any applicable updates
8. Antivirus, spyware, adware or other malware issues
9. PC Security - disabling pop-up blockers or adjusting PC or network firewall
10. Local printing issues

Issues diagnosed as vehicle issues are not supported by the ServiceExpress Support Center.

Vehicle issues that cannot be resolved by your shop should be referred to an authorized Honda/Acura dealer.